

Predicting Search Satisfaction Metrics with Interleaved Comparisons

Anne Schuth

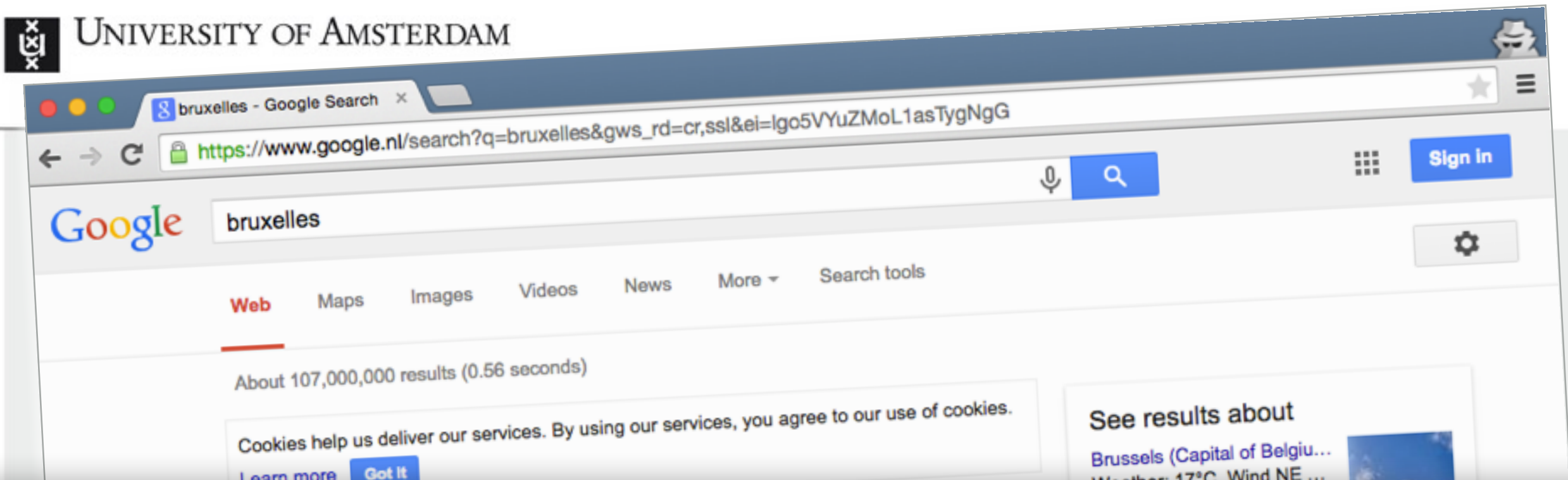
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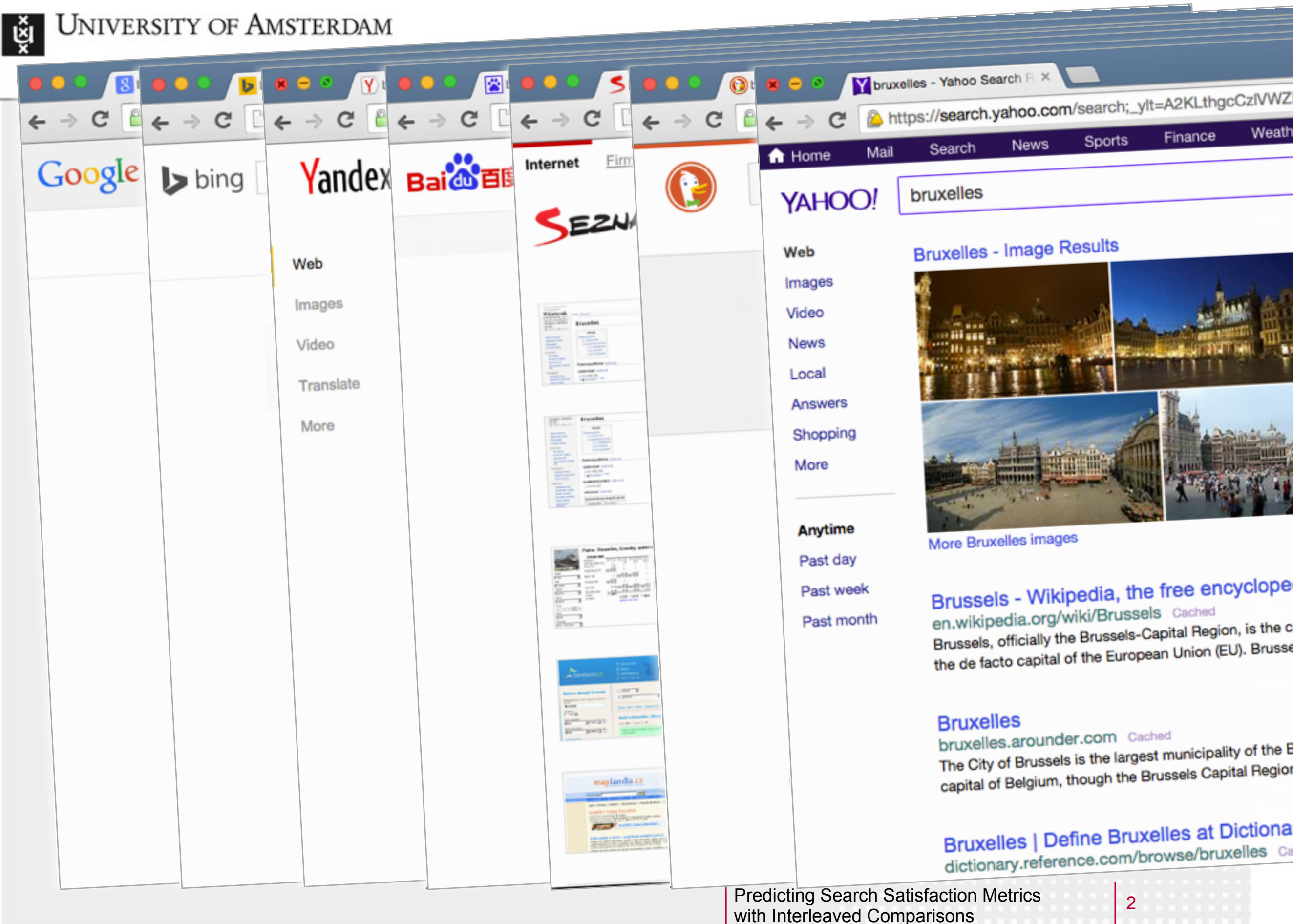
Microsoft
filiprad@microsoft.com

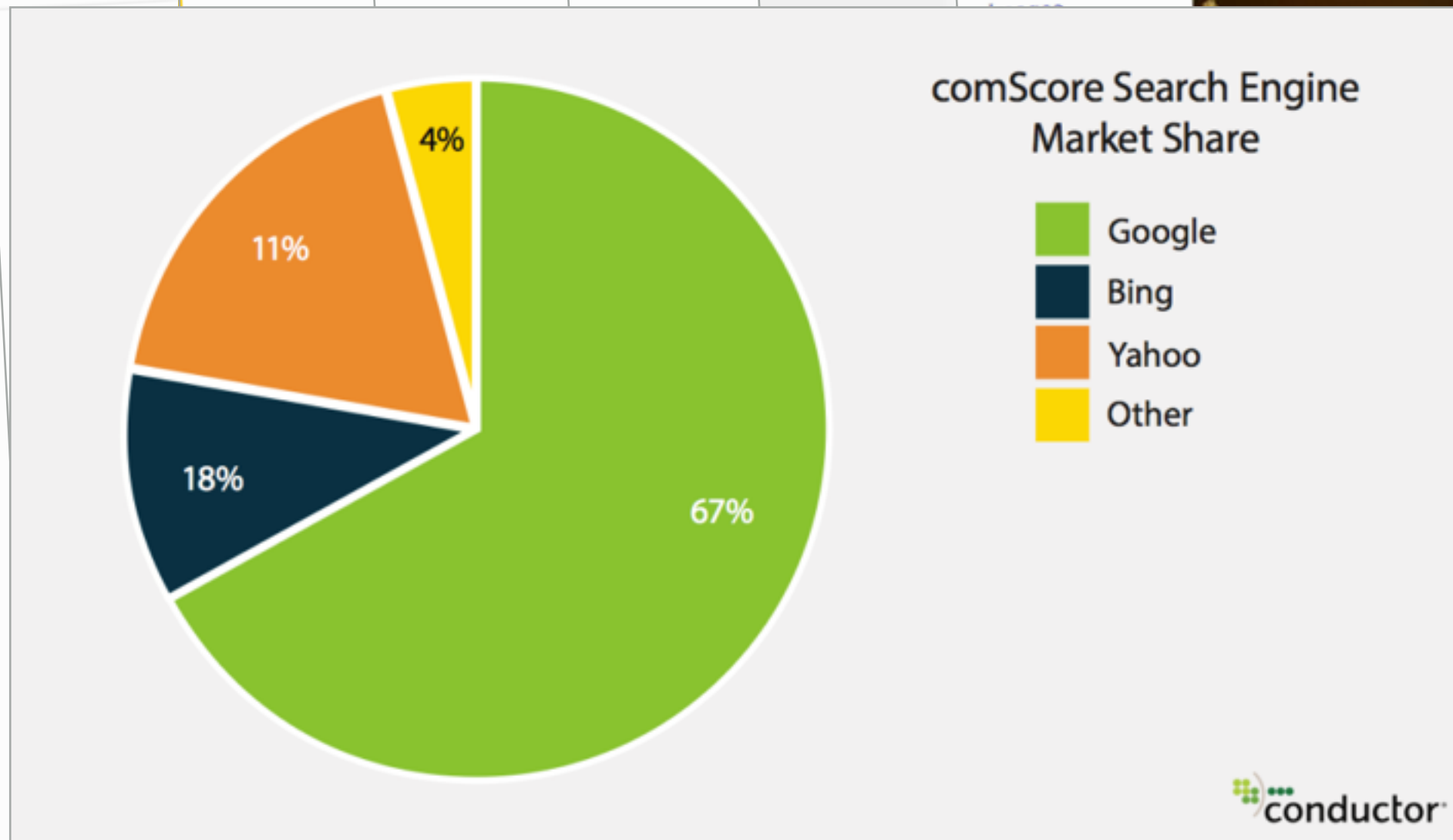


Search is not just Google

Welkom op de website van ...
werd in 1989 opgericht in het oude stadshart van Haarlem en ontpopte zich ...

Cafe Bruxelles: Home
www.cafebruxelles.nl/home/ [Translate this page](#)
Home. Beste Gast, Welkom bij Bruxelles!! Wel bekend en geliefd in Haarlem vanwege
haar gezellige ongedwongen sfeer en het bonte gezelschap aan ...

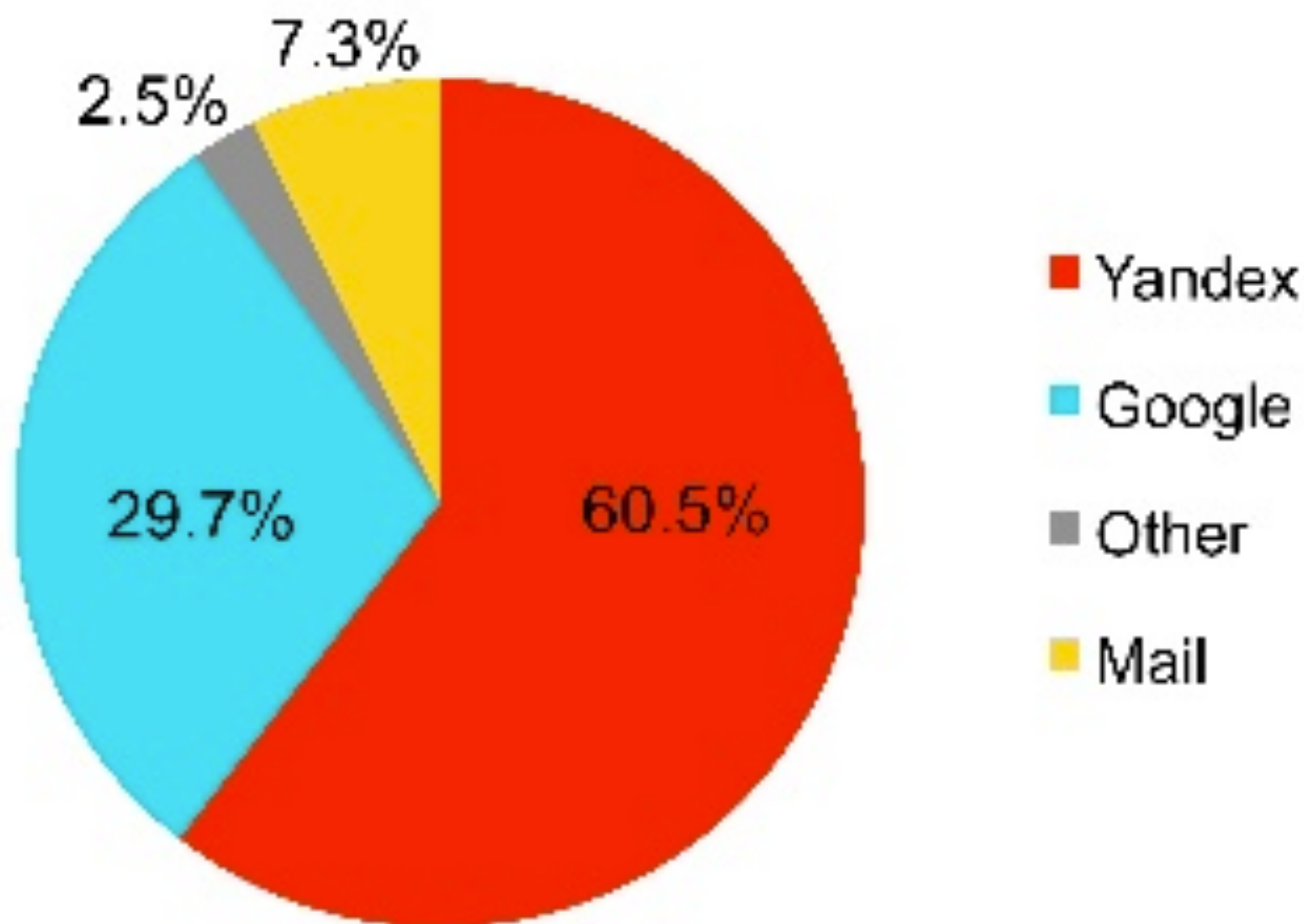




edia, the free encyclope
i/Brussels Cached
russels-Capital Region, is the c
he European Union (EU). Brusse

com Cached
the largest municipality of the B
ugh the Brussels Capital Region

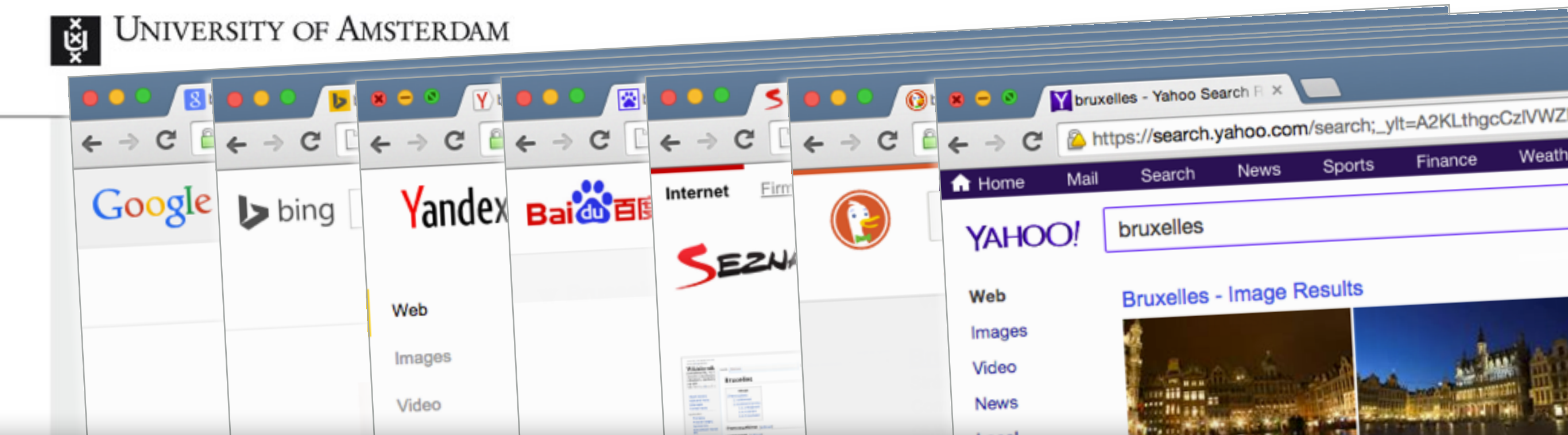
Bruxelles | Define Bruxelles at Dictiona
dictionary.reference.com/browse/bruxelles Ca



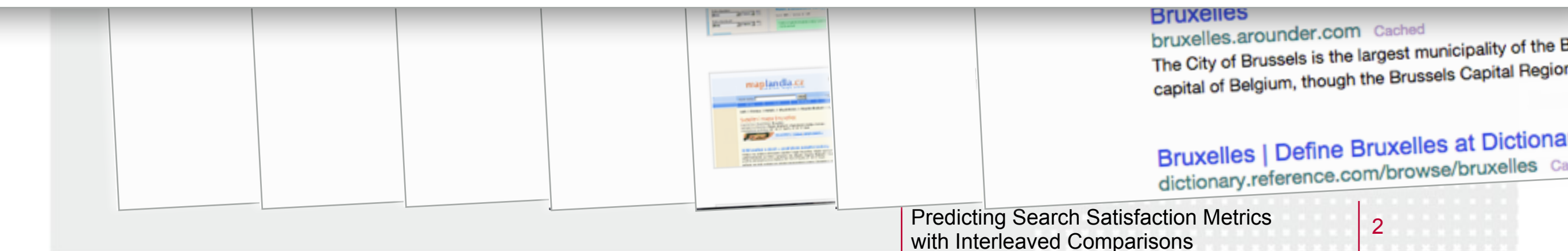
Bruxelles - Wikipedia, the free encyclopedia
[Bruxelles](#) Cached
 Brussels-Capital Region, is the capital of the Kingdom of Belgium and one of the nine regions of the European Union (EU). Brussels is...

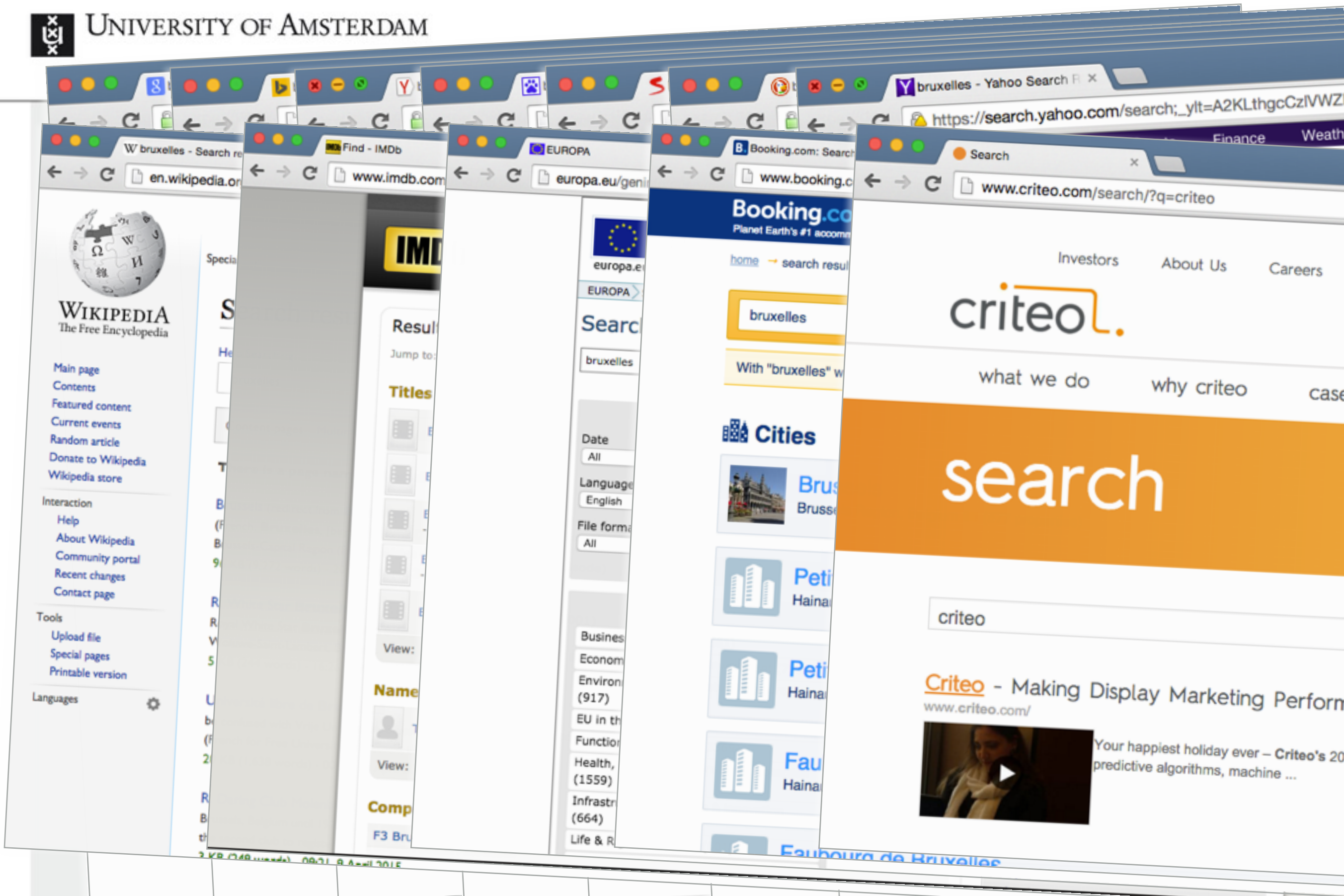
Bruxelles - Reference.com Cached
 Brussels is the largest municipality of the Brussels-Capital Region, which is one of the nine regions of the European Union (EU). Brussels is...

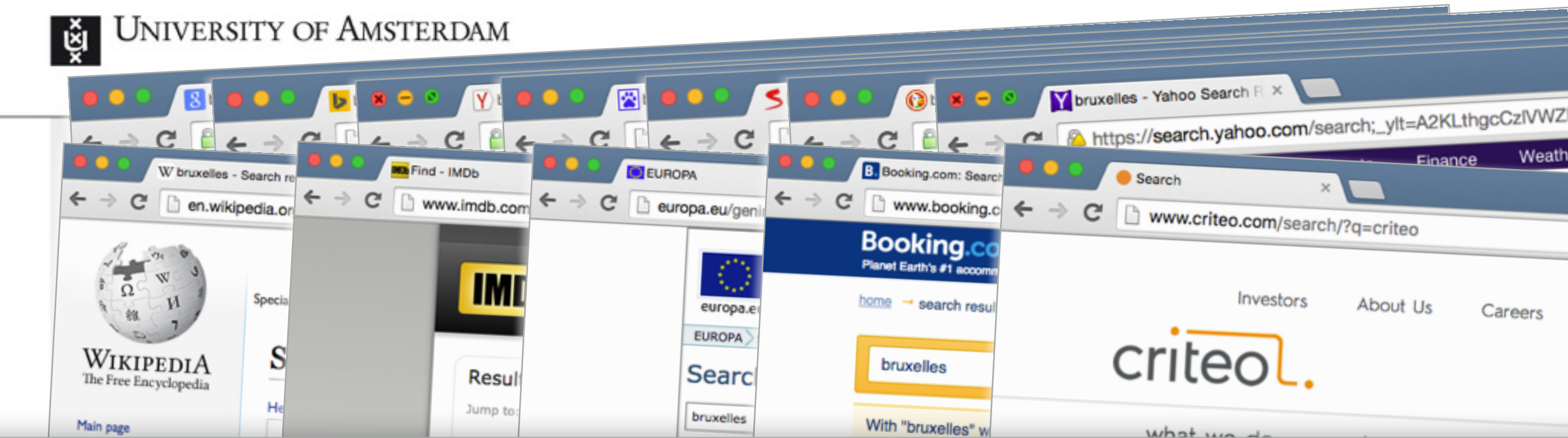
Bruxelles | Define Bruxelles at Dictionary.com
[dictionary.reference.com/browse/bruxelles](https://www.dictionary.reference.com/browse/bruxelles) Cached



Search is not just web search

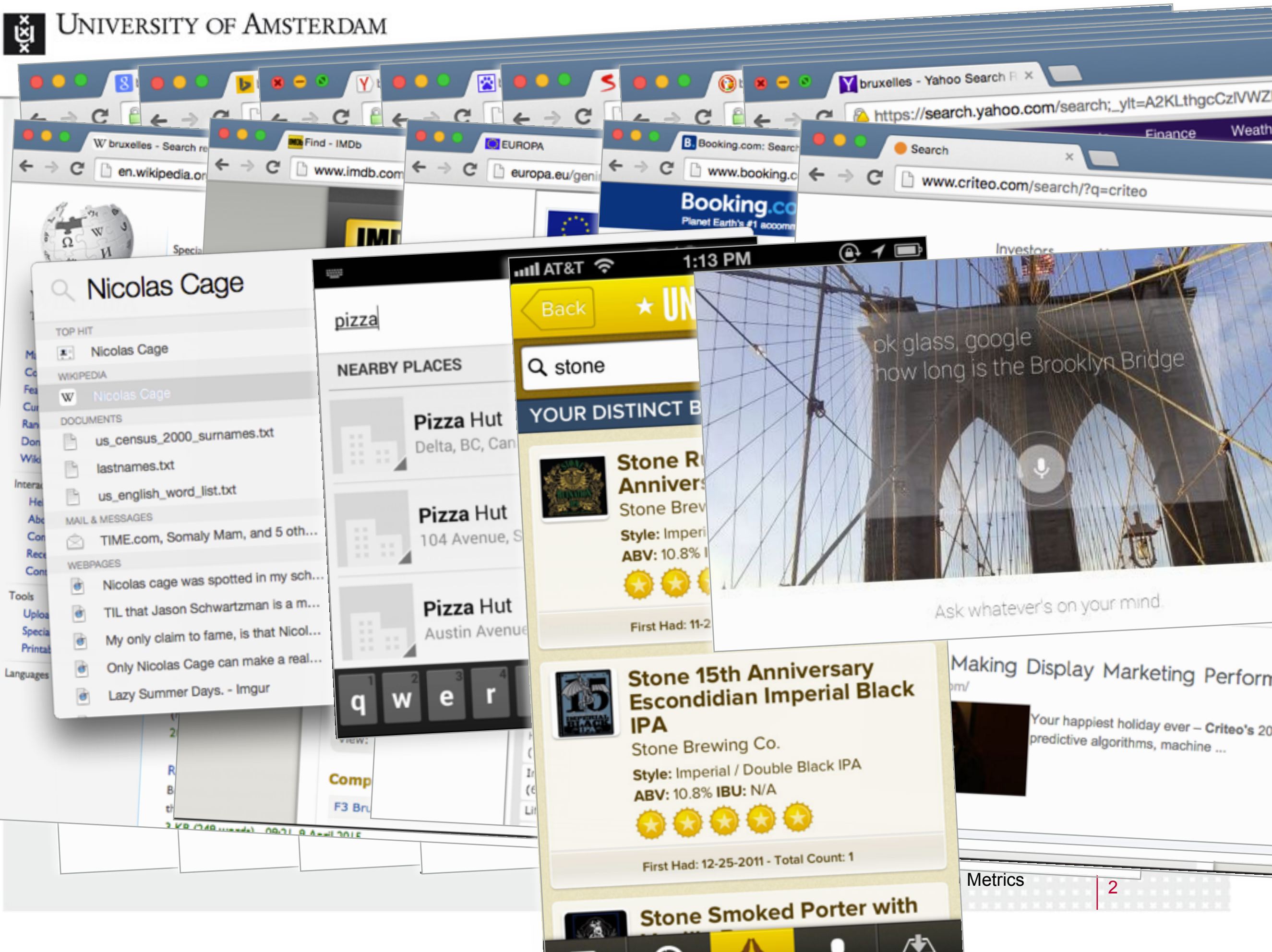






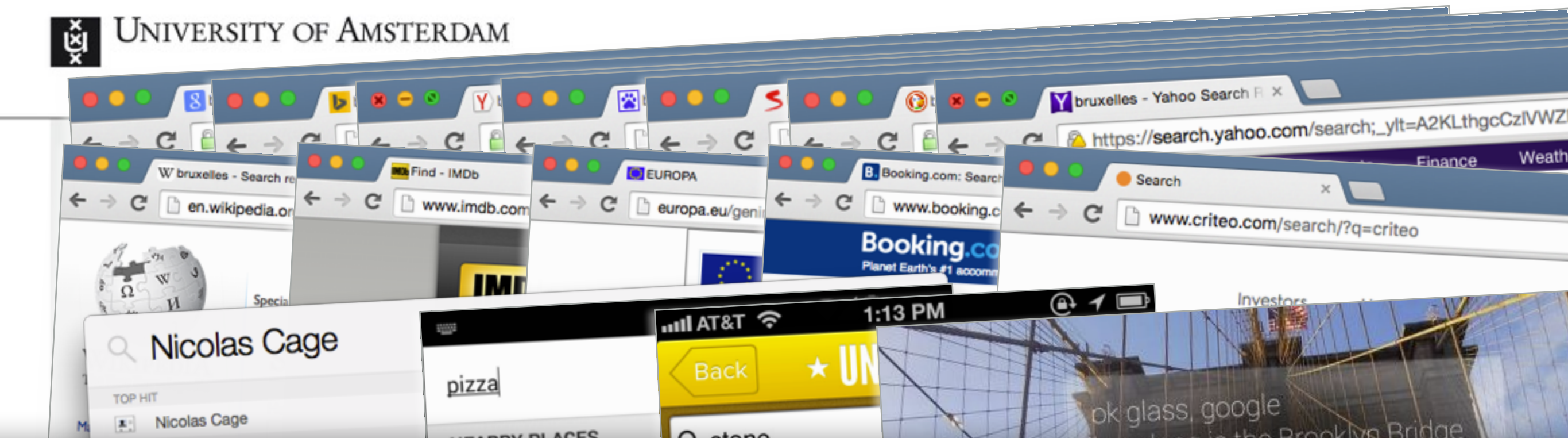
Search is not just in a browser







UNIVERSITY OF AMSTERDAM



Search is everywhere



Motivation - Search

✦ **Half the world's population uses web search**

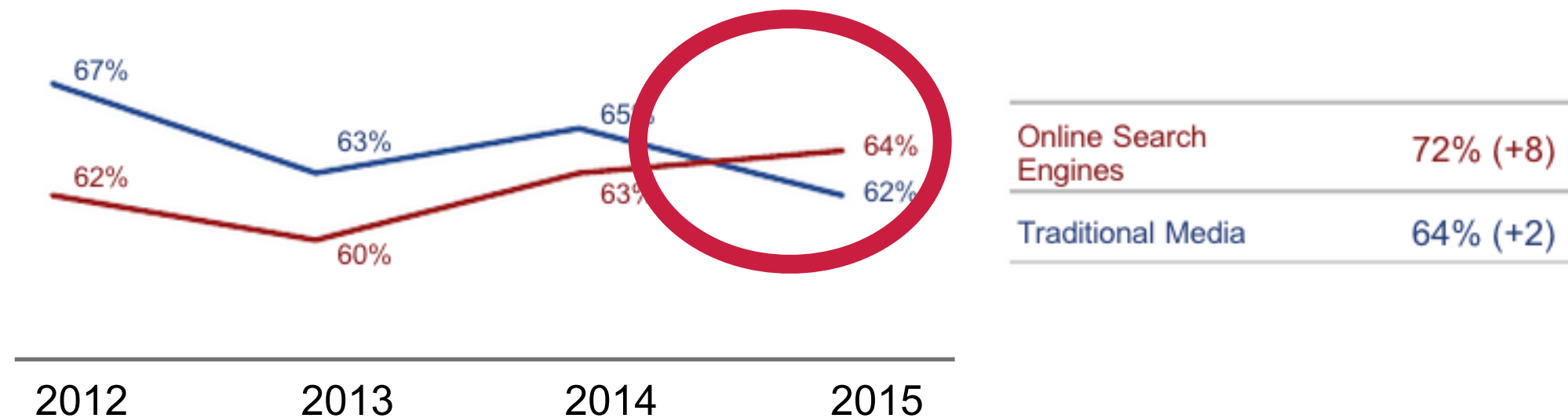
Motivation - Search

- ✦ **Half the world's population uses web search**
- ✦ **Web search is trusted more than traditional media**

Motivation - Search

MEDIA SOURCES: SEARCH ENGINES NOW MOST TRUSTED

Trust in each source for general news and information (20-country global data)



2015 | Trust Barometer

Motivation - Search

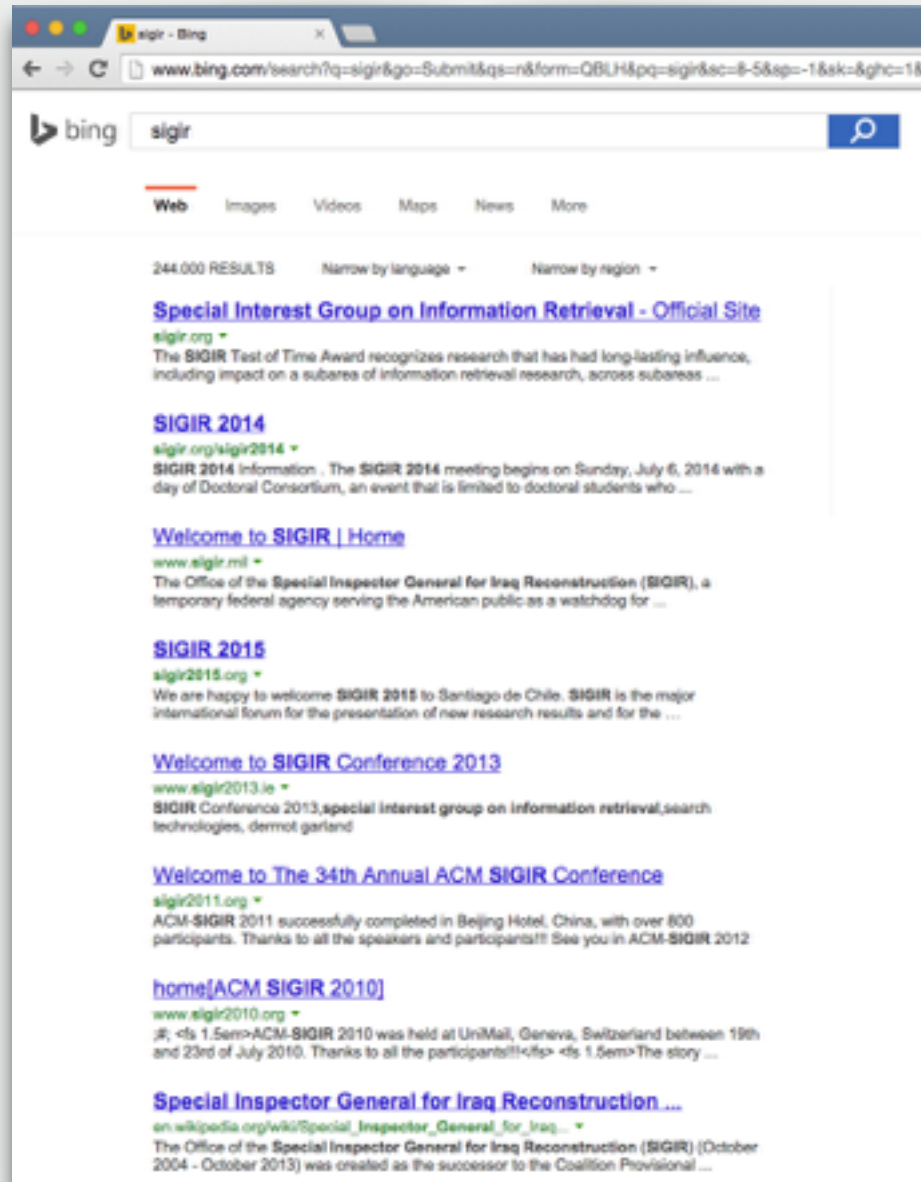
MEDIA SOURCES: SEARCH ENGINES NOW MOST TRUSTED

Trust in each source for general news and information (20-country global data)

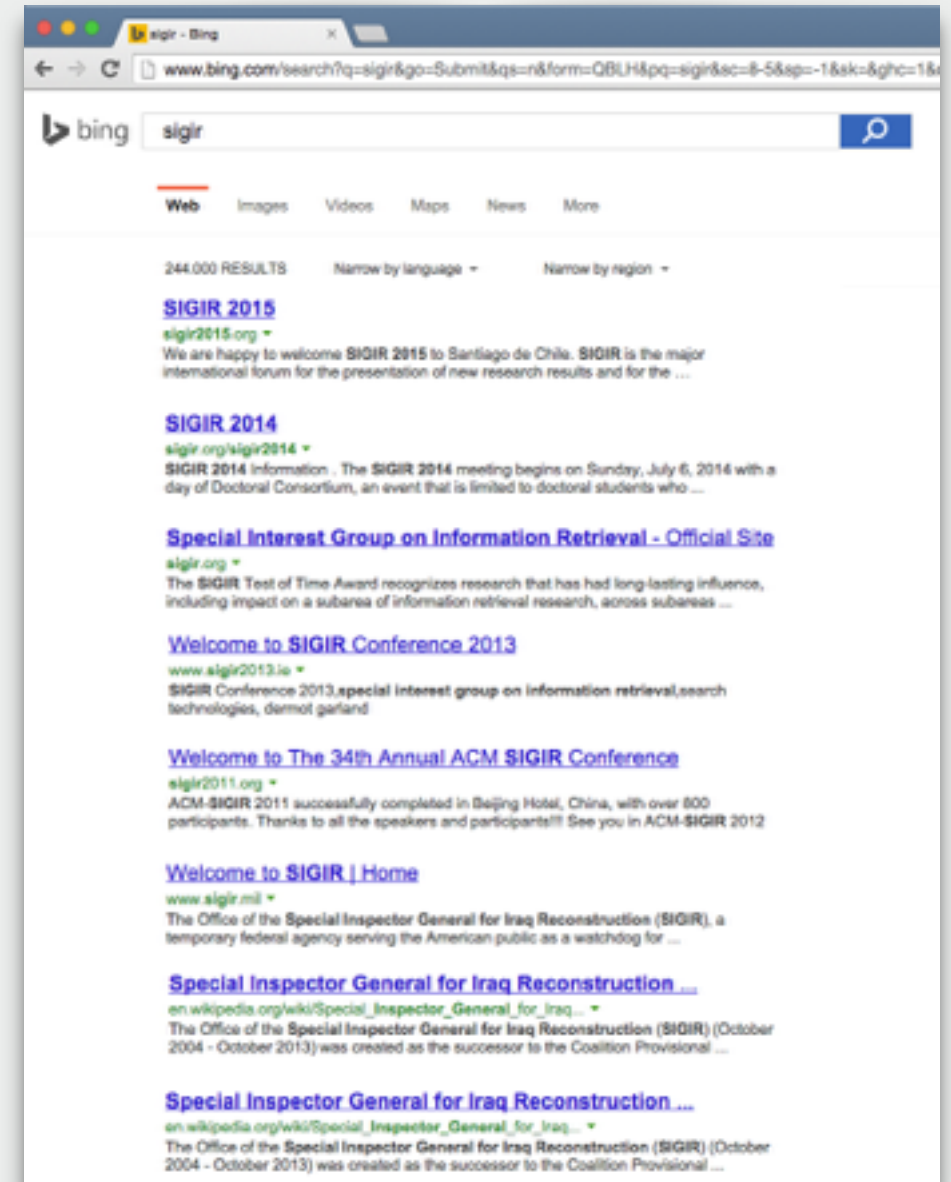
It matters whether search performs well

2015 | Trust Barometer

Motivation - Evaluation



or



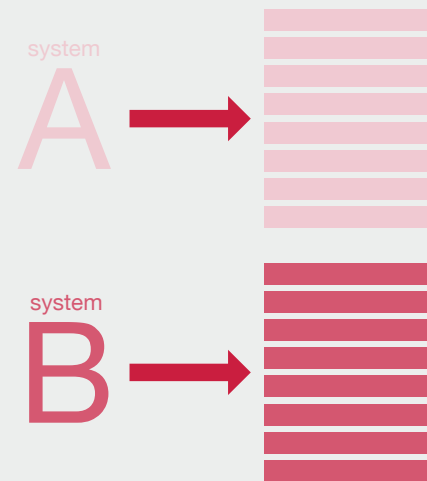
Motivation - Evaluation

system
A

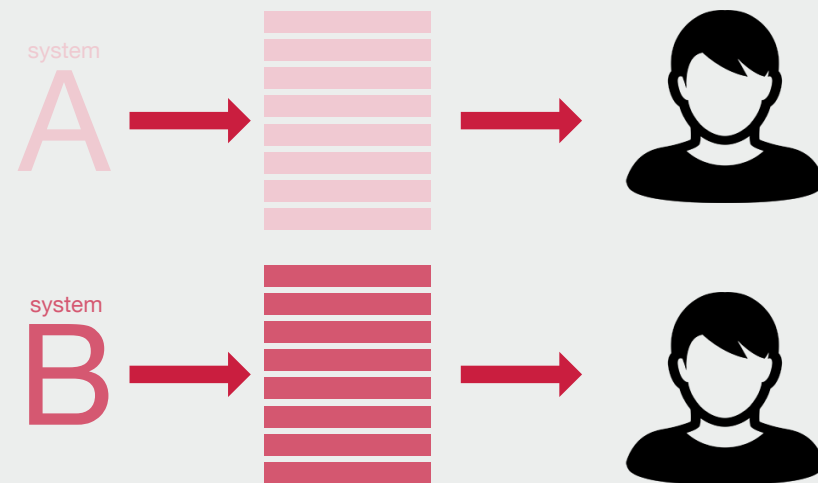
or

system
B

Motivation - AB Testing

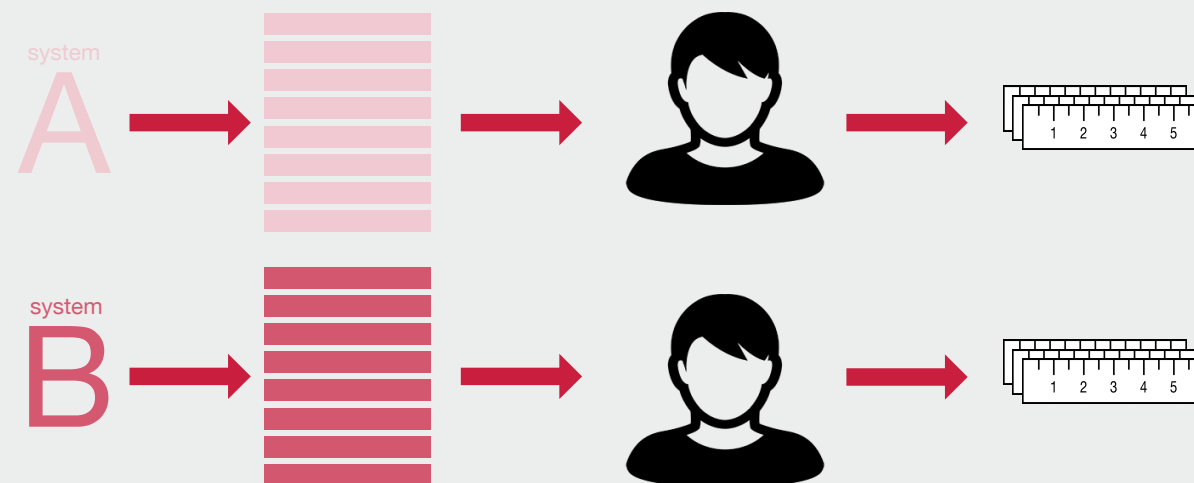


Motivation - AB Testing



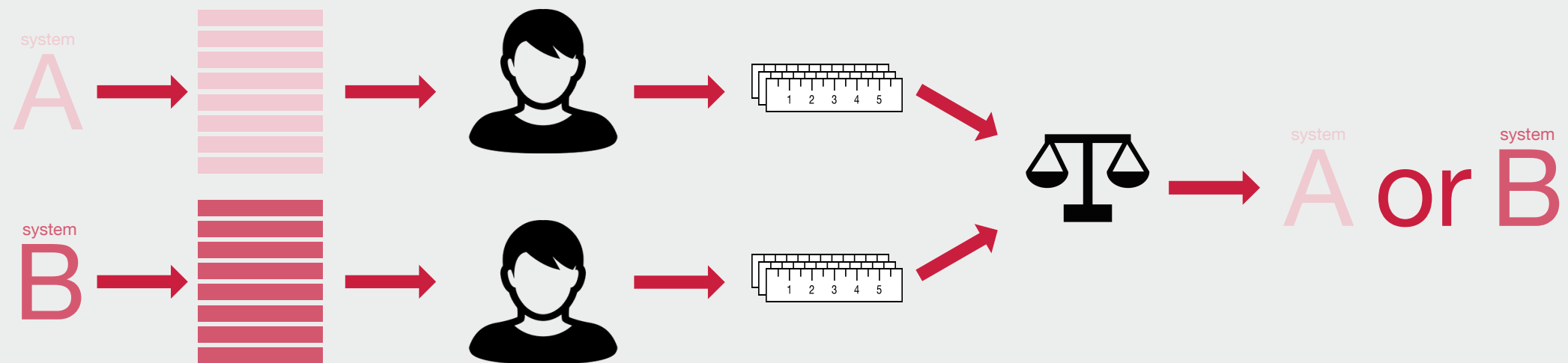
❖ User population **divided** into two groups

Motivation - AB Testing



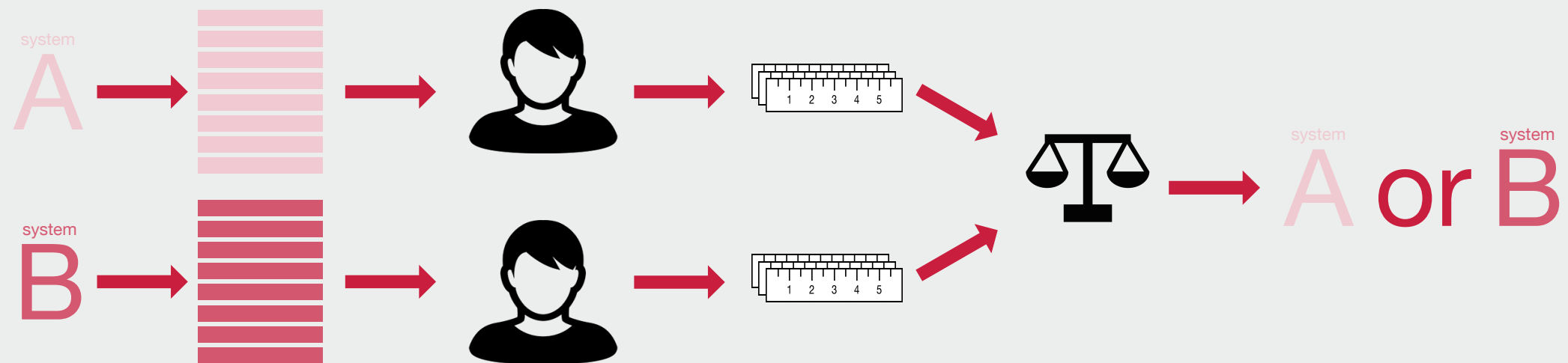
- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**

Motivation - AB Testing



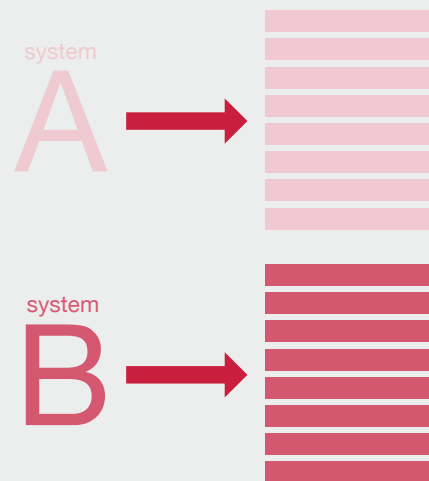
- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**
- ❖ **Difference in metric value** indicates the winner

Motivation - AB Testing

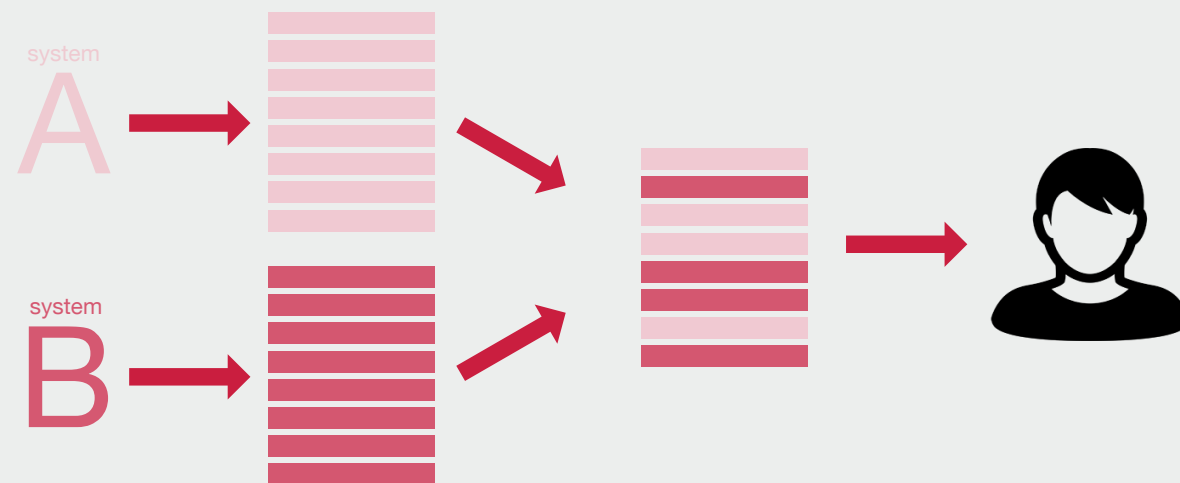


- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**
- ❖ **Difference in metric value** indicates the winner
- ❖ **Between subject** design
 - ❖ Differences between users and their queries
 - ❖ **Low sensitivity**, millions of queries

Motivation - Interleaving

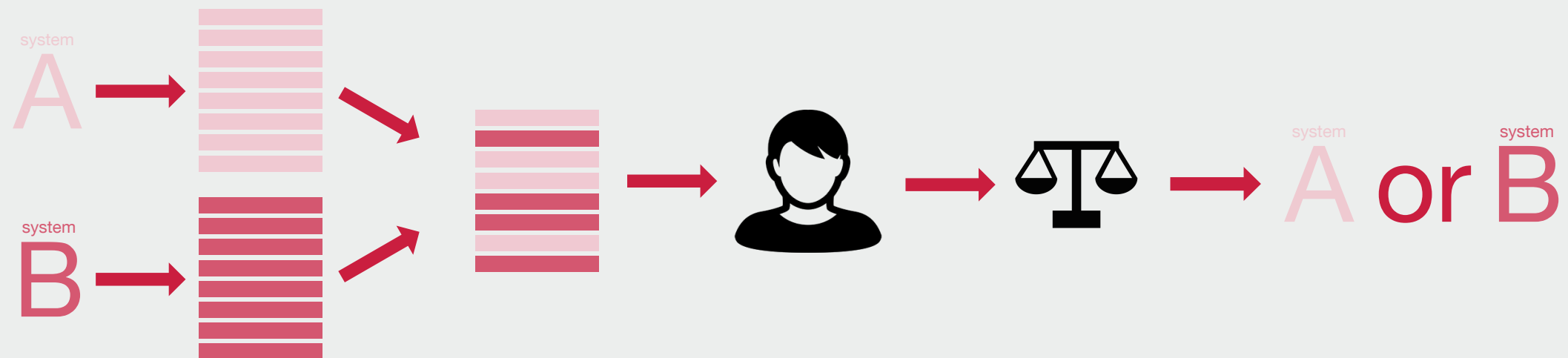


Motivation - Interleaving



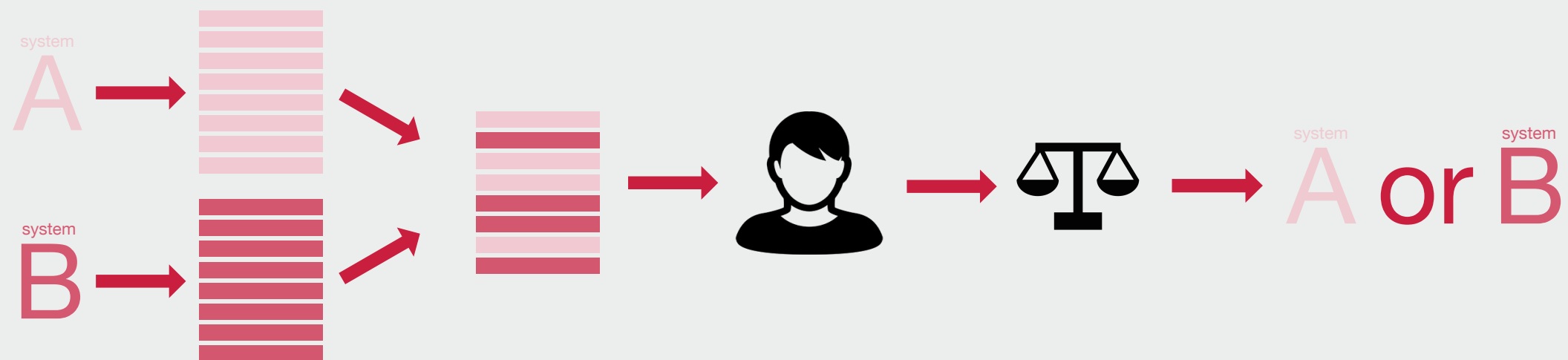
❖ All users see **both** systems

Motivation - Interleaving



- ❖ All users see **both** systems
- ❖ **Simple metric:** system with more clicks wins

Motivation - Interleaving



- ❖ All users see **both** systems
- ❖ **Simple metric:** system with more clicks wins
- ❖ **Within subject design**
 - ❖ **Both systems** now cater for **every user**
 - ❖ **High sensitivity**, 10-100x less queries needed (compared to AB Testing)

Motivation - Team Draft Interleaving (TDI)

A	B
doc 1	doc 2
doc 2	doc 4
doc 3	doc 7
doc 4	doc 1
doc 5	doc 3

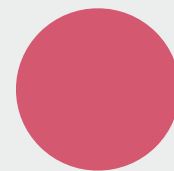
Motivation - Team Draft Interleaving (TDI)



Motivation - Team Draft Interleaving (TDI)

A

B



doc 1

doc 2

doc 4

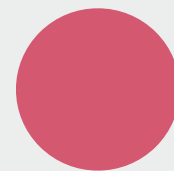
doc 3

doc 7

Motivation - Team Draft Interleaving (TDI)

A

B



doc 1

doc 2

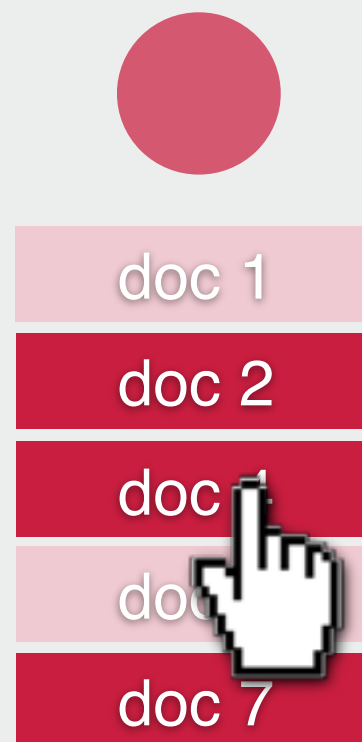
doc 1

doc

doc 7

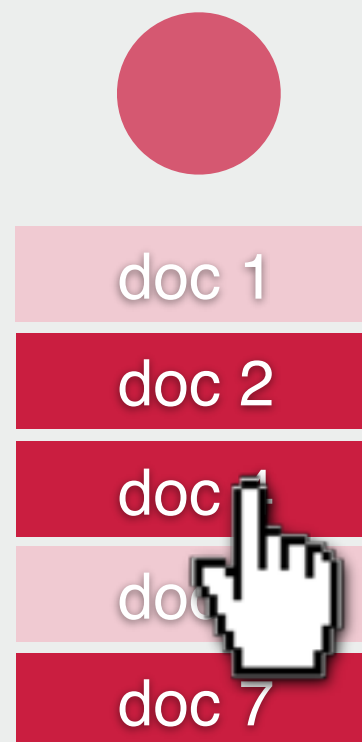
Motivation - Team Draft Interleaving (TDI)

✦ Infer winner: **B** > **A**



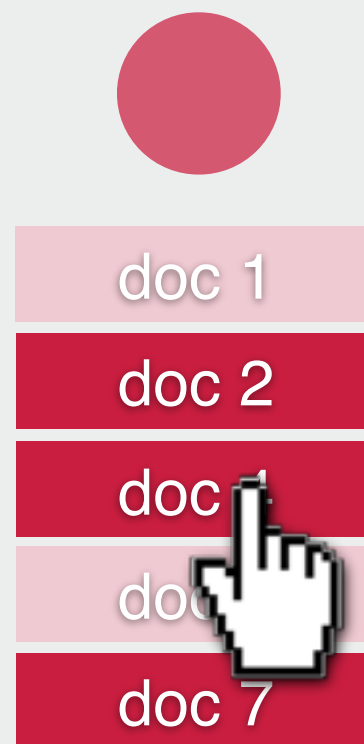
Motivation - Team Draft Interleaving (TDI)

- ✦ Infer winner: **B** > **A**
- ✦ Count **fraction of wins** over many queries

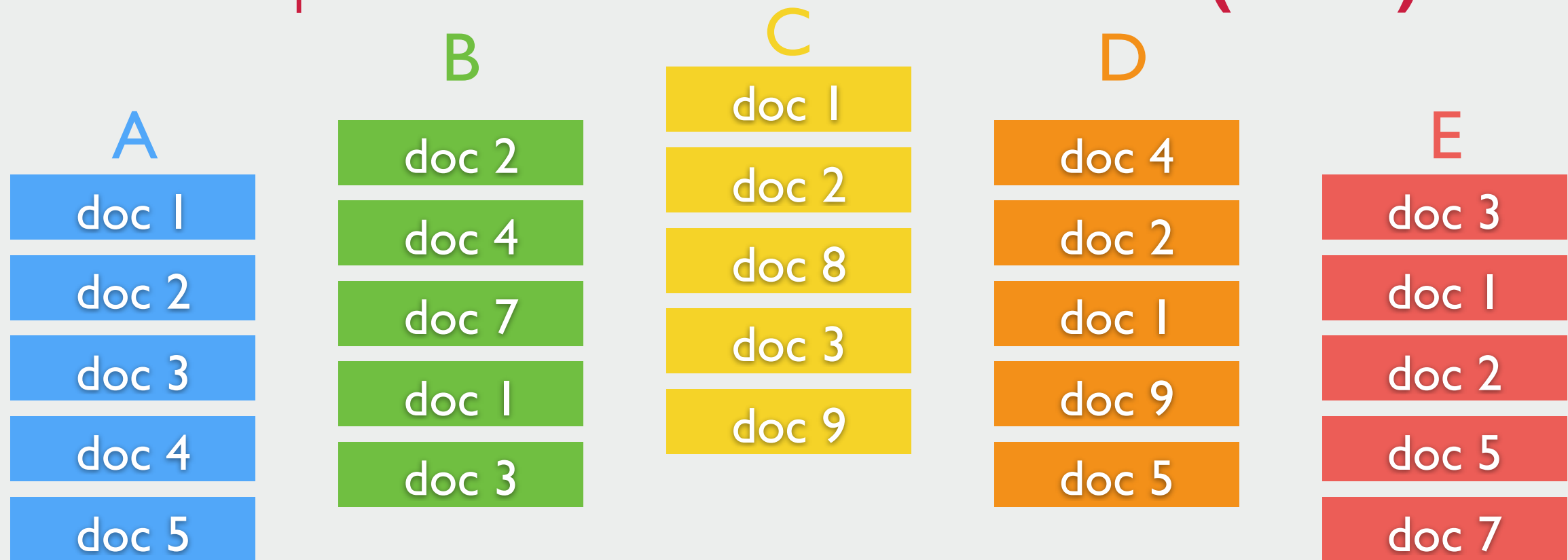


Motivation - Team Draft Interleaving (TDI)

- ❖ Infer winner: **B** > **A**
- ❖ Count **fraction of wins** over many queries
- ❖ Well tested in practice
 - ❖ Used at Bing, Yandex, Seznam



Side step - Team Draft Multileave (TDM)



Side step - Team Draft Multileave (TDM)

A

B

C

D

E



doc 1

doc 3

doc 2

doc 4

doc 9

Side step - Team Draft Multileave (TDM)

A

B

C

D

E

✦ Infer ranking over systems: A & E > B & C & D

doc 1

doc 3

doc 2

doc

doc 9

Side step - Team Draft Multileave (TDM)

A

B

C

D

E

- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries

doc 1

doc 3

doc 2

doc

doc 9

Side step - Team Draft Multileave (TDM)

A

B

C

D

E

- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required

doc 1

doc 3

doc 2

doc

doc 9

Side step - Team Draft Multileave (TDM)

A

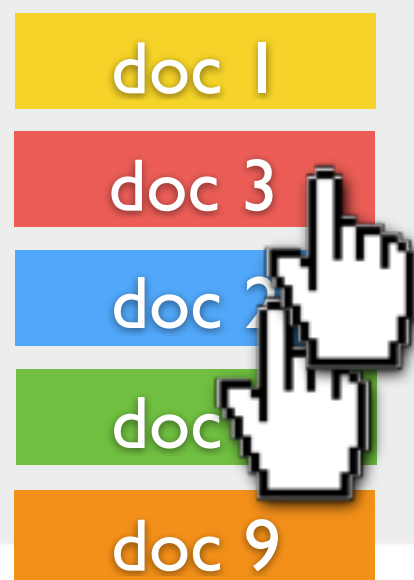
B

C

D

E

- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise



Side step - Team Draft Multileave (TDM)

A

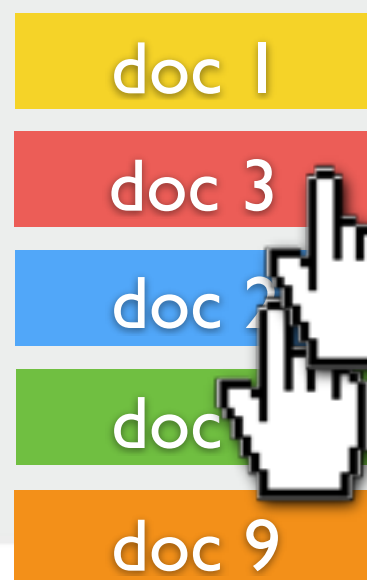
B

C

D

E

- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise
- ❖ But not tested in practice (yet)



Not used in the rest of this work

Side step - Team Draft Multileave (TDM)

A

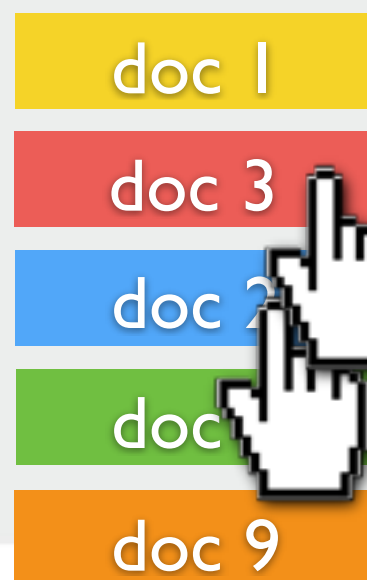
B

C

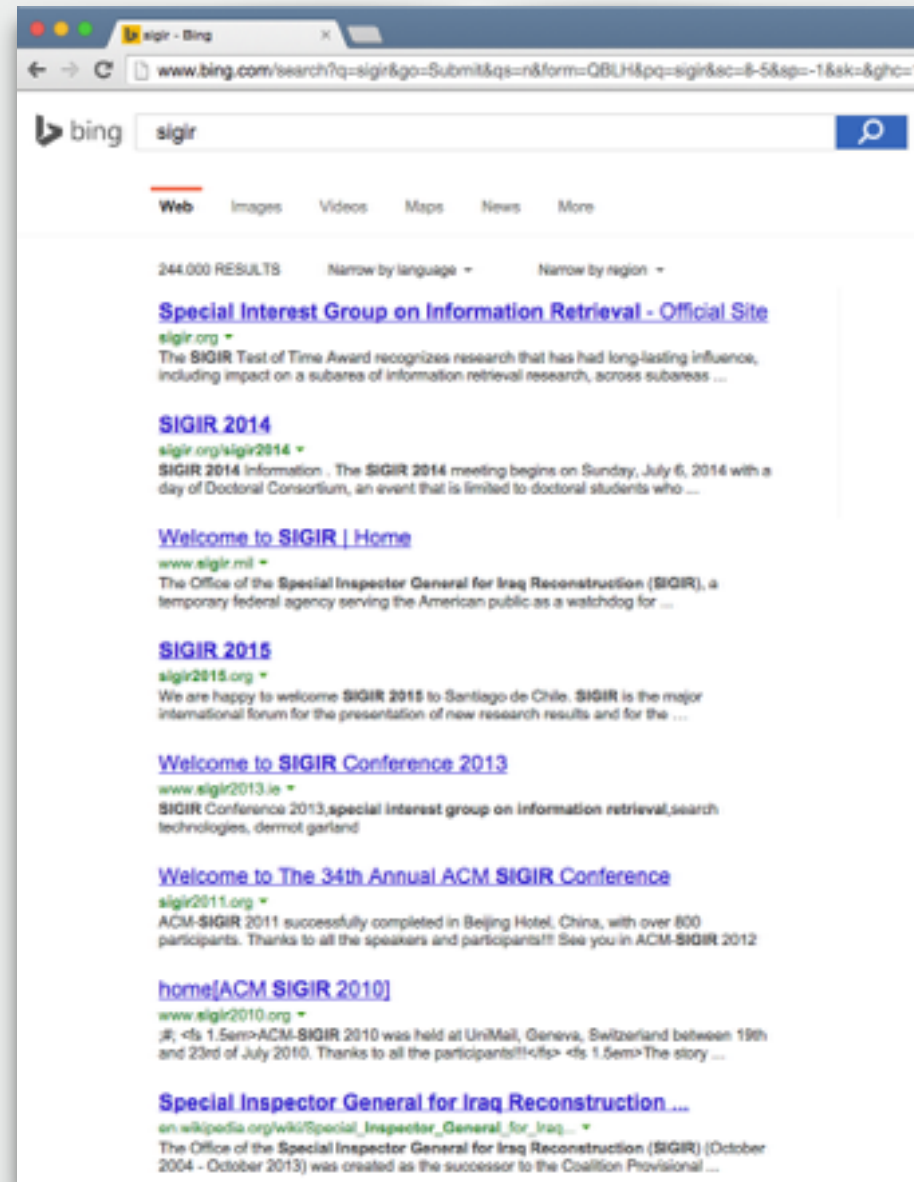
D

E

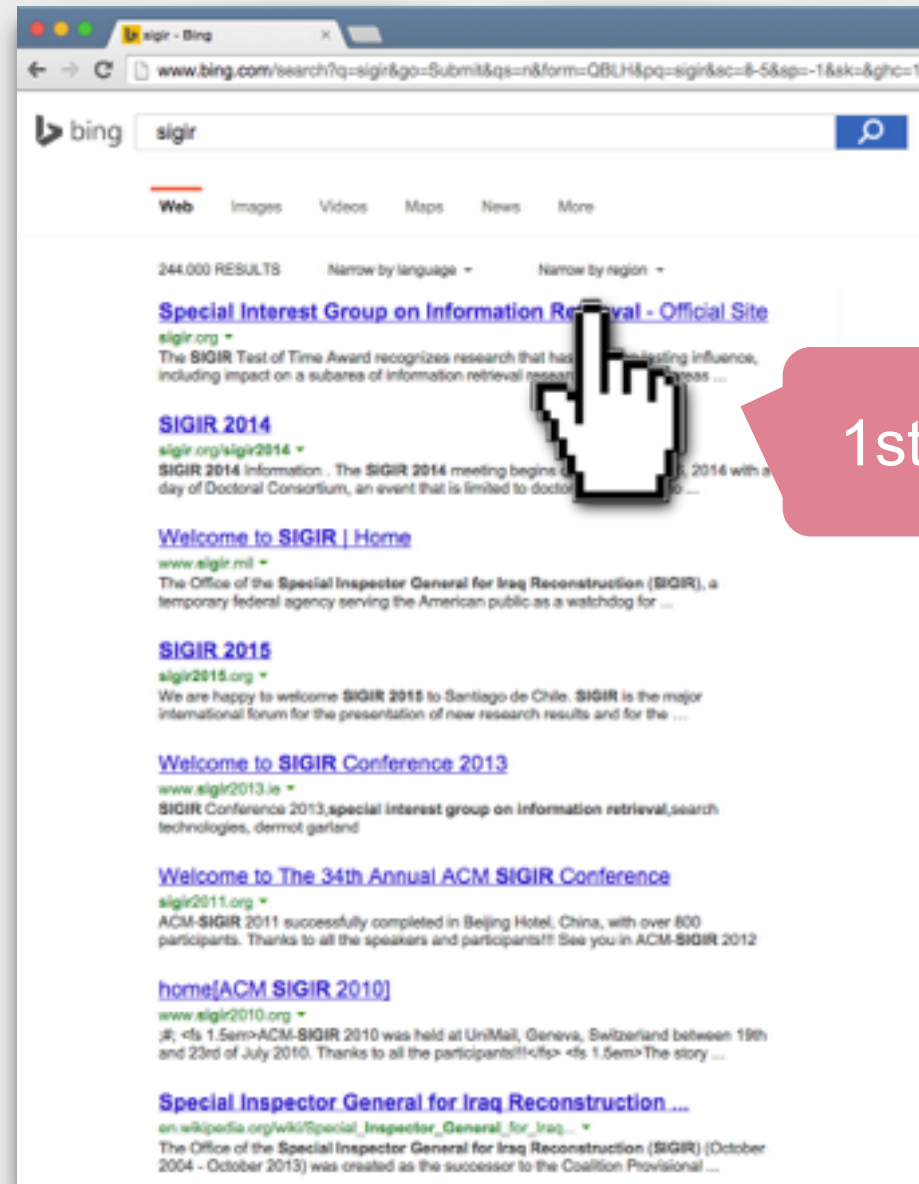
- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise
- ❖ But not tested in practice (yet)



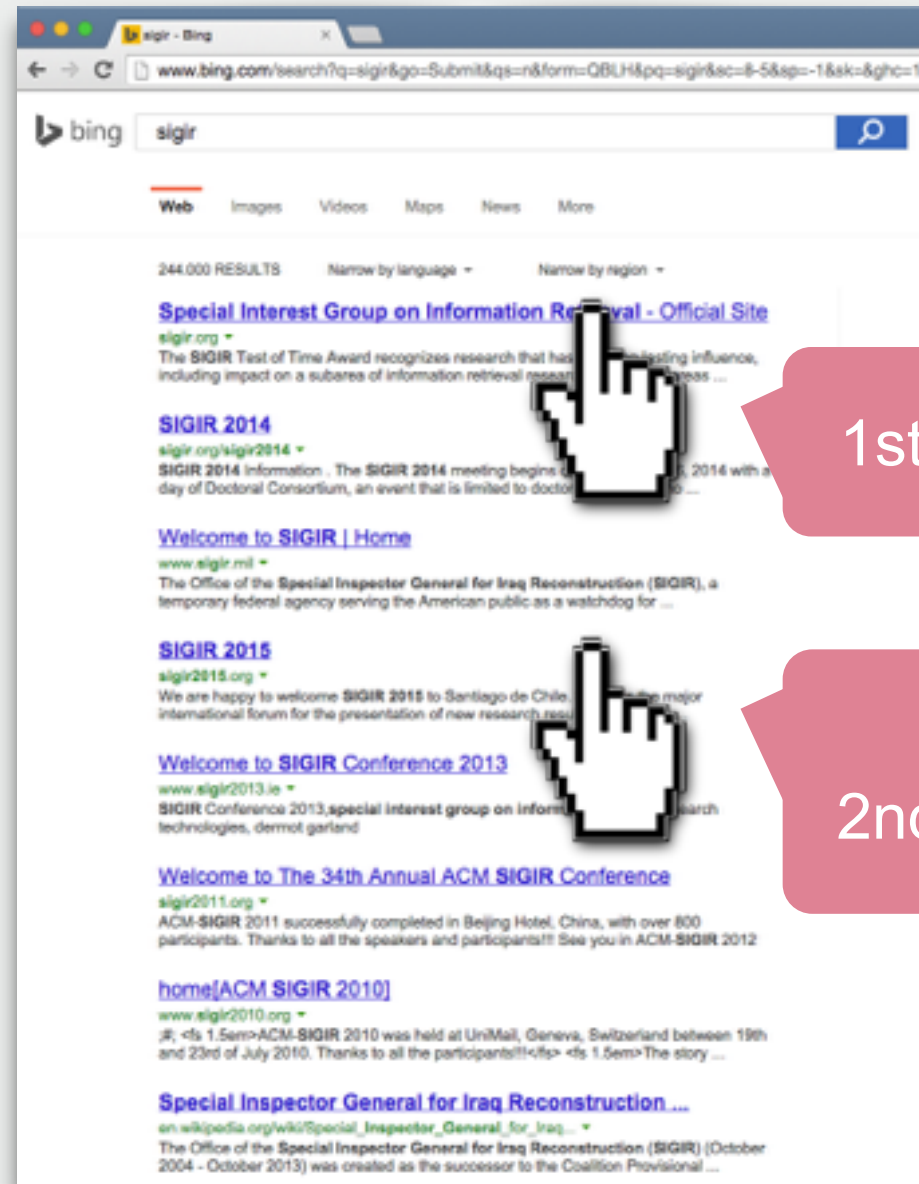
Motivation - AB Testing - As a Gold Standard



Motivation - AB Testing - As a Gold Standard



Motivation - AB Testing - As a Gold Standard



1st click, 5sec dwell time

“SAT” click:
2nd click, user stays away

Motivation - AB Testing - Metrics

AB Metric	Description
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Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click

Classifier predicting
SAT probability
with a **threshold**

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click
AB _S @1	Fraction queries with at least one SAT click on 1st position

Classifier predicting
SAT probability
with a **threshold**

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click
AB _S @1	Fraction queries with at least one SAT click on 1st position
AB _T	Time from the query issue until first click

Classifier predicting
SAT probability
with a **threshold**

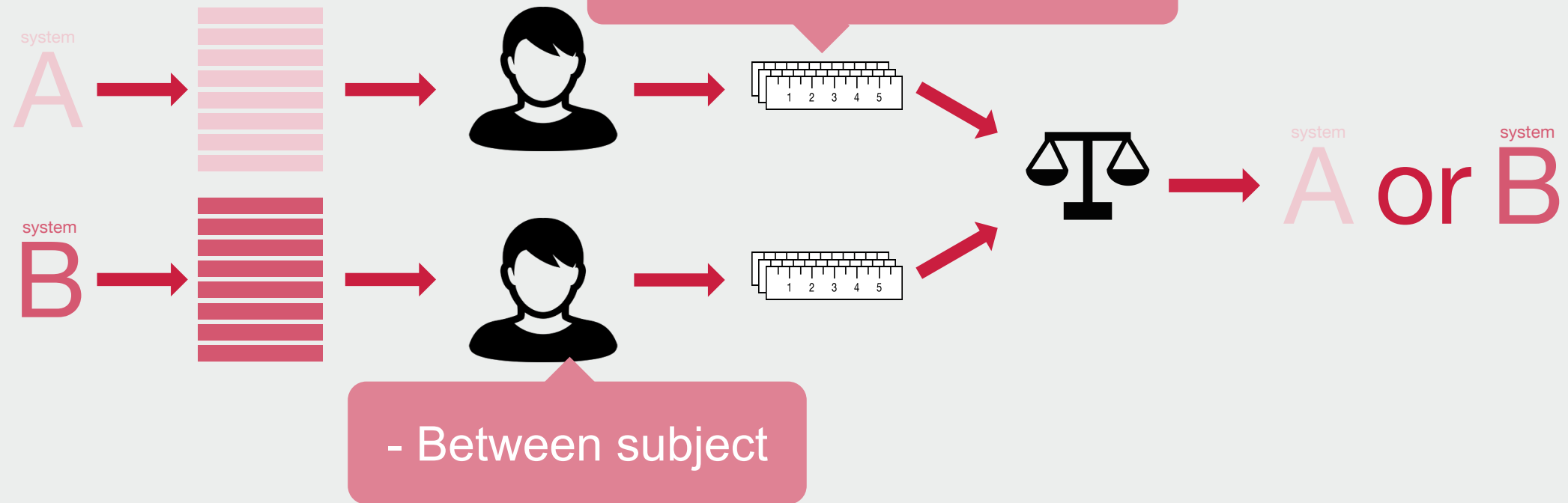
Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click
AB _S @1	Fraction queries with at least one SAT click on 1st position
AB _T	Time from the query issue until first click
AB _T @1	Time from the query issue until first click on 1st position
AB _{T,S}	Time from the query issue until first SAT click
AB _{T,S} @1	Time from the query issue until first SAT click on 1st position

Classifier predicting
SAT probability
with a **threshold**

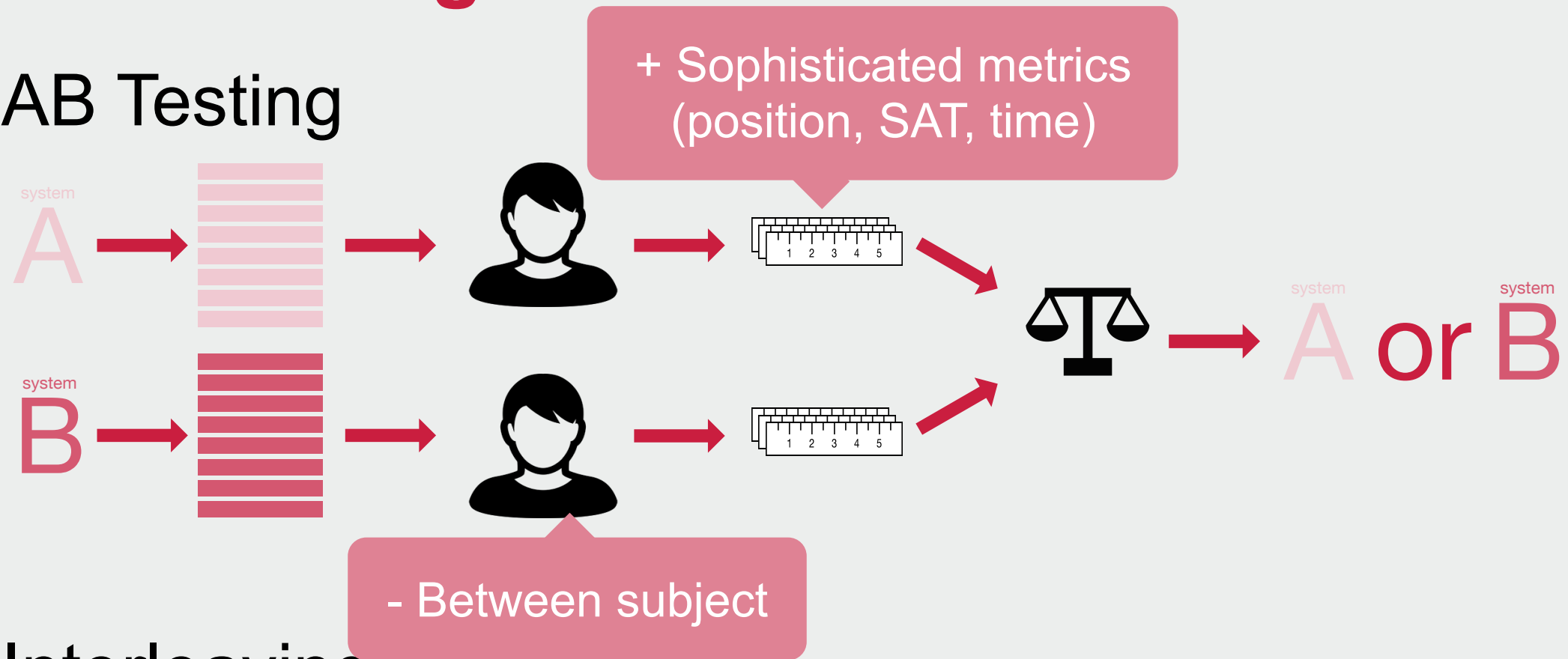
Motivation - Agreement

✦ AB Testing

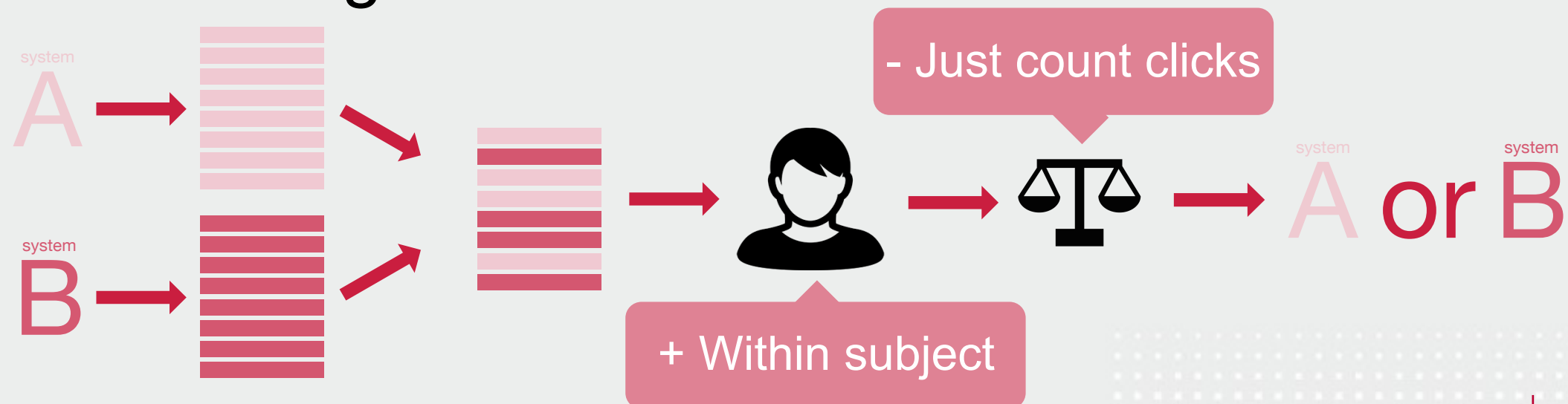


Motivation - Agreement

✦ AB Testing

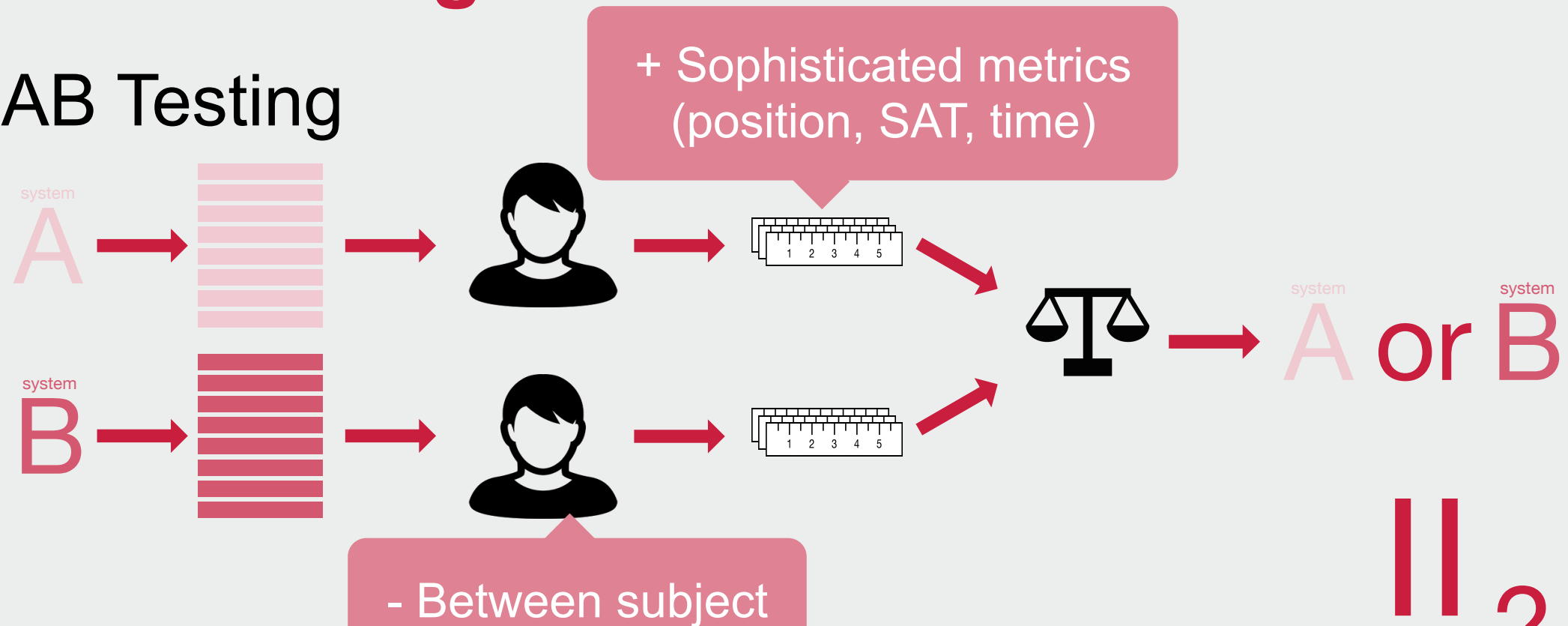


✦ Interleaving

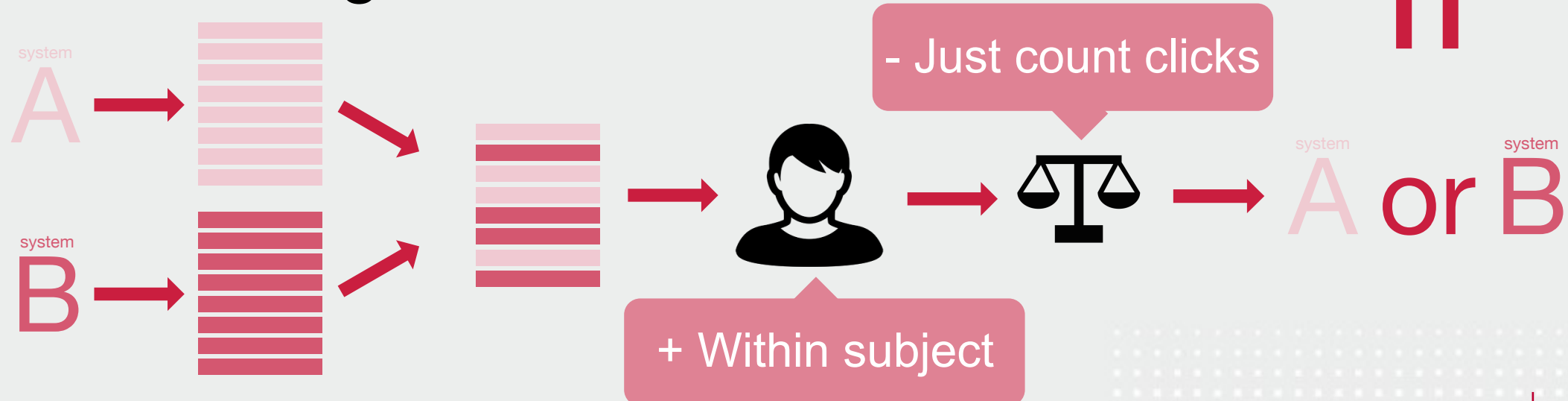


Motivation - Agreement

❖ AB Testing



❖ Interleaving



Outline

Motivation

Data + analysis

Methods + results

Conclusions

Data - Properties

Data - Properties

♣ 38 ranker pairs

Data - Properties

✦ **38 ranker pairs**

✦ AB Tested + Interleaved (TDI)

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ **~80 times** more queries for AB

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ ~**80 times** more queries for AB
- ❖ ~**3 billion clicks**

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

These are our datapoints

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ ~**80 times** more queries for AB
- ❖ ~**3 billion clicks**

Data - Analysis - Agreement

❖ **Interleaving (TDI) does not agree well with AB metrics**

AB Metric	Interleaving (TDI)
AB	0.63

Data - Analysis - Agreement

❖ Interleaving (TDI) does not agree well with AB metrics

AB Metric	Interleaving (TDI)
AB	0.63
AB@1	0.71
AB _S	0.71
AB _S @1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,S}	0.47
AB _{T,S} @1	0.42

Significantly different from random

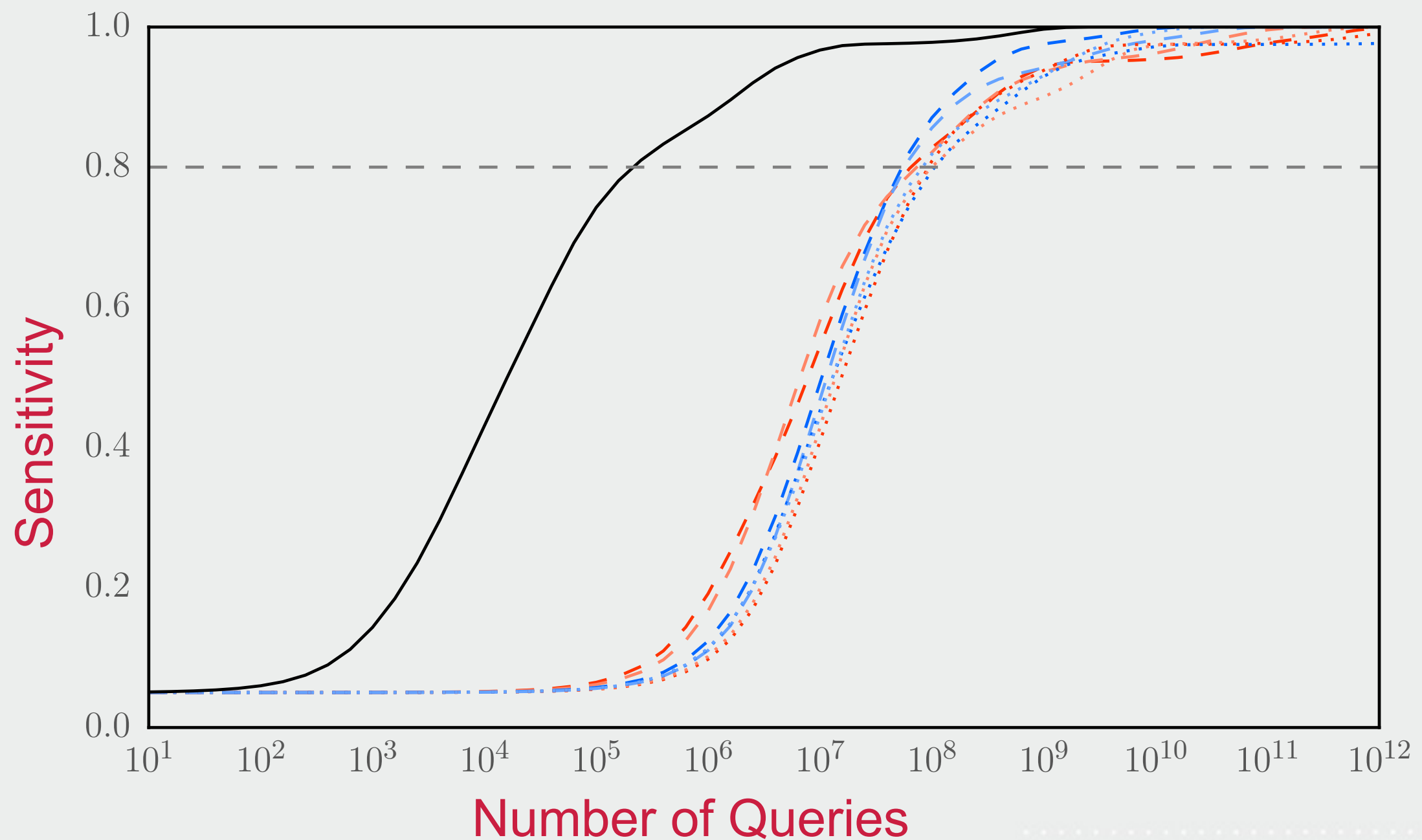
Data - Analysis - Sensitivity (Power)

- ❖ **How many queries** are required for statistically significant conclusions?

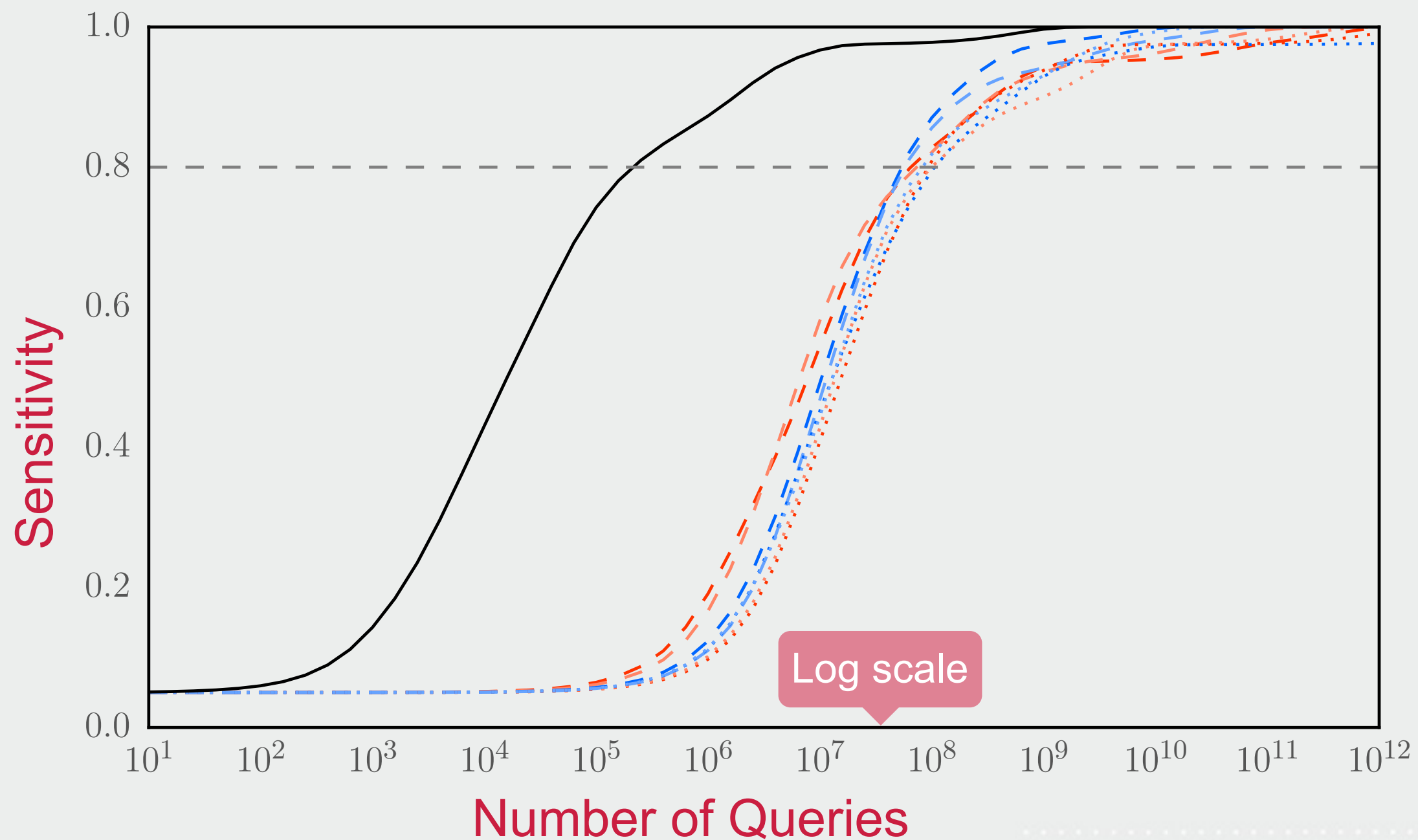
Data - Analysis - Sensitivity (Power)

- ❖ **How many queries** are required for statistically significant conclusions?
- ❖ **Sensitivity (power) analysis**
 - ❖ $\alpha=0.05$, two sided
 - ❖ AB Testing: **independent** t-test
 - ❖ Interleaving (TDI): **paired** t-test

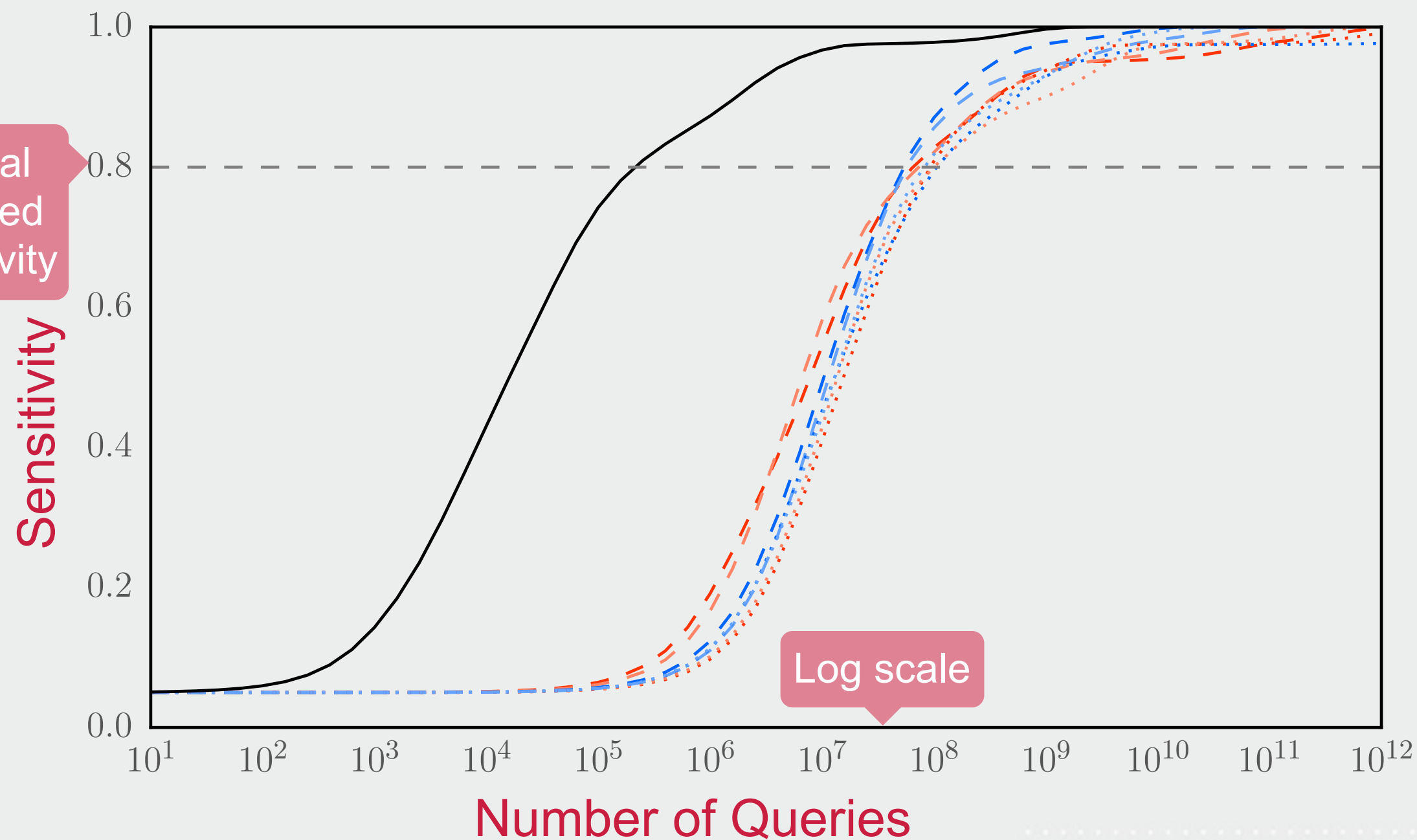
Data - Analysis - Sensitivity



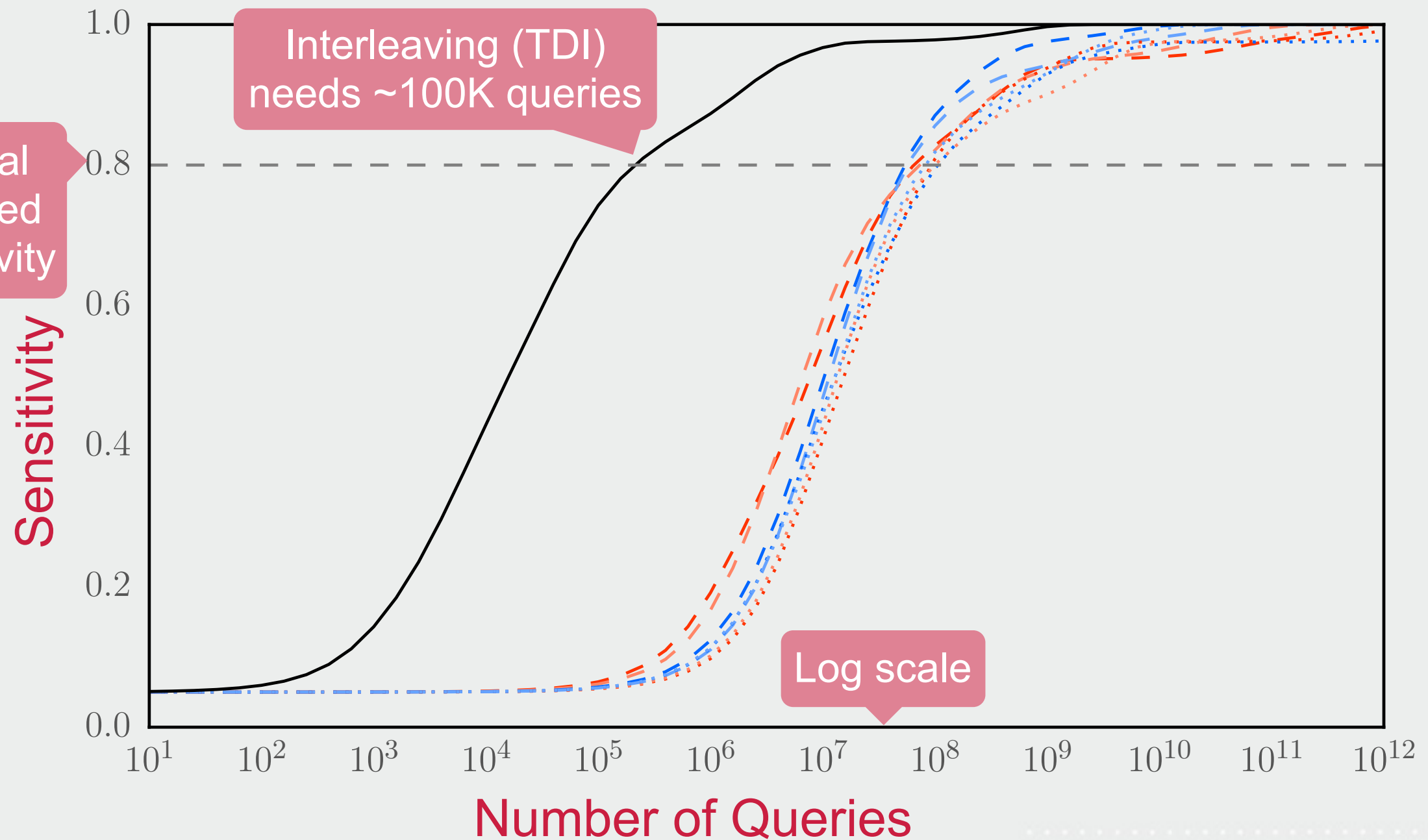
Data - Analysis - Sensitivity



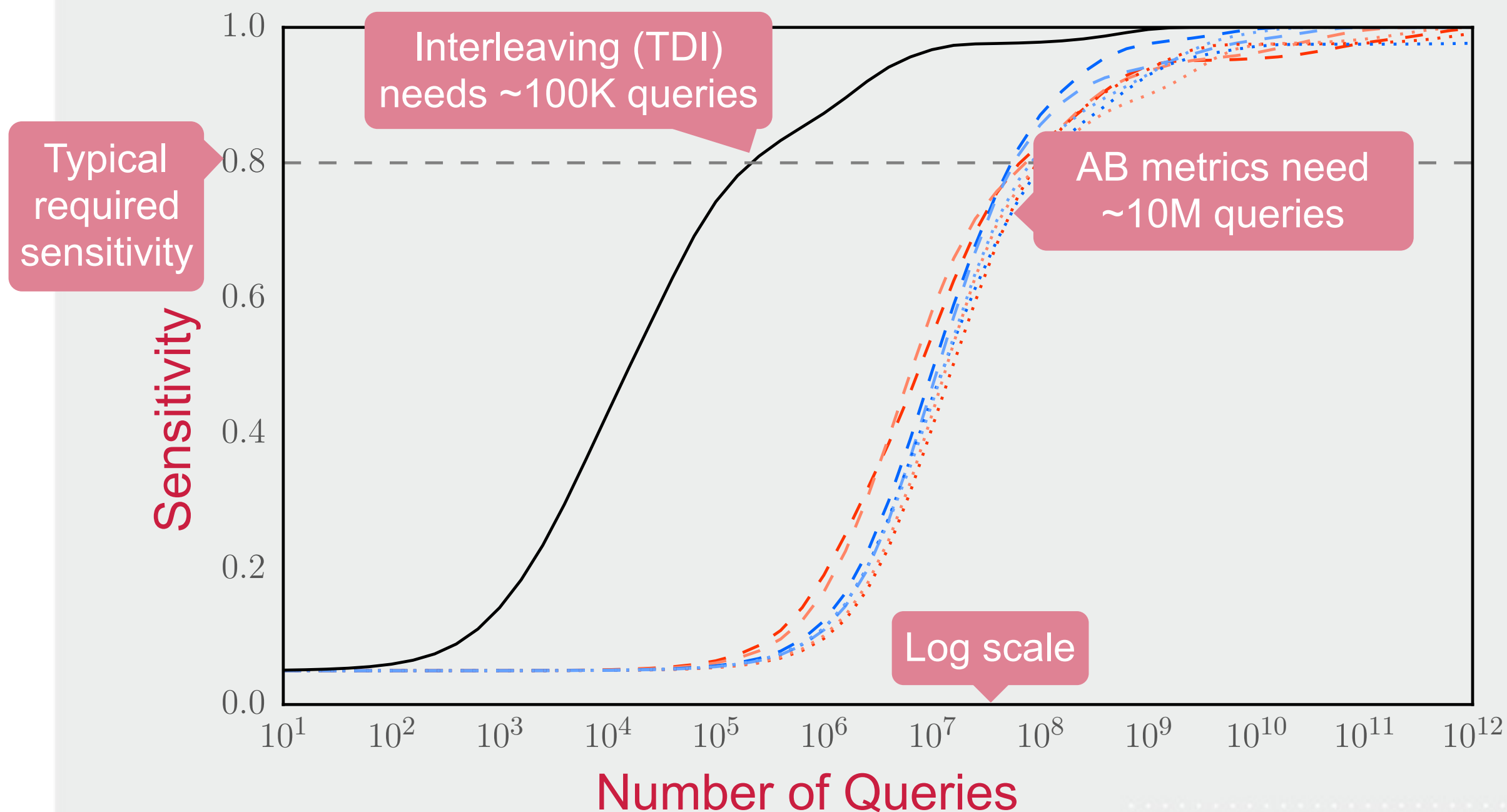
Data - Analysis - Sensitivity



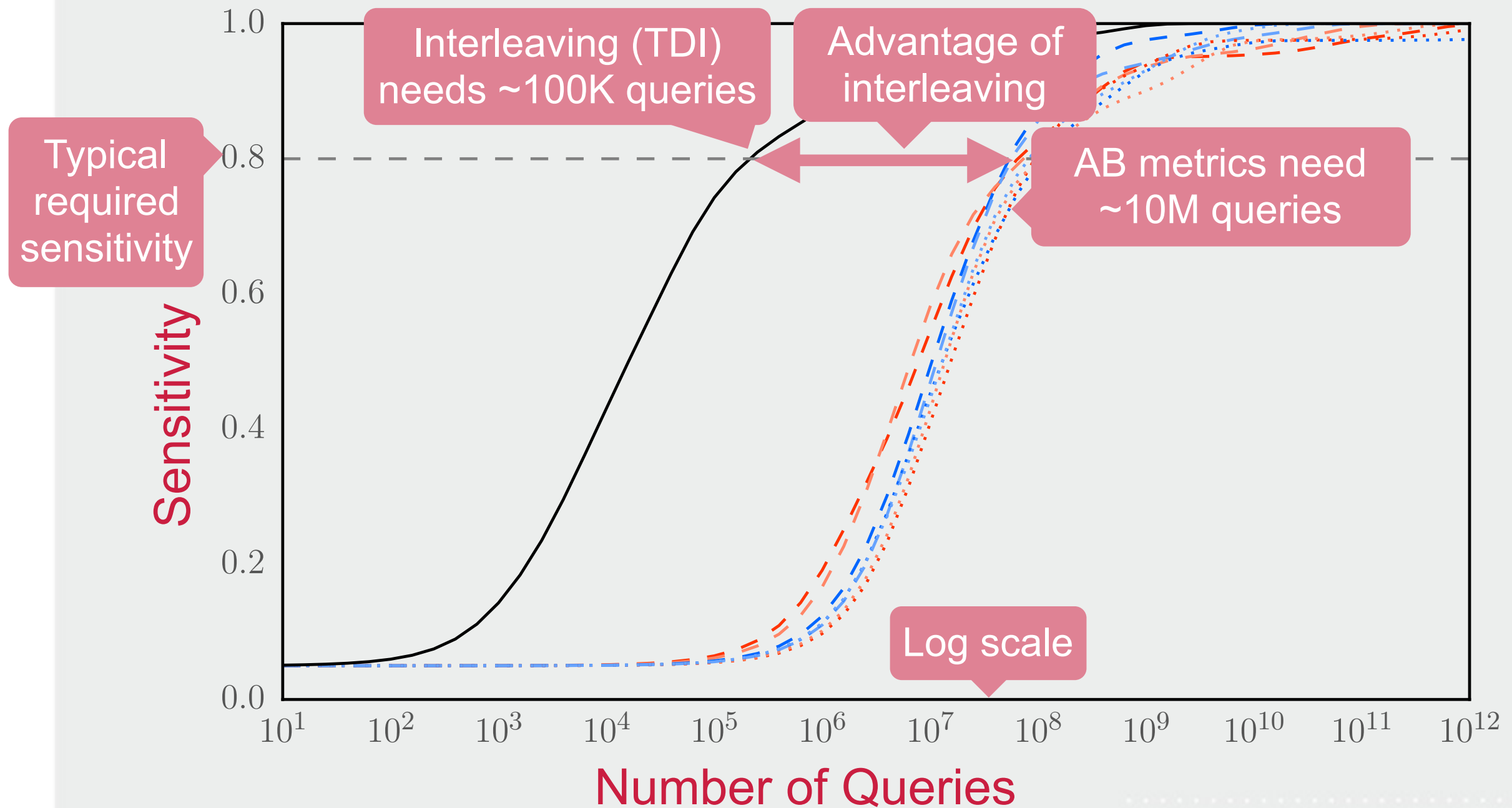
Data - Analysis - Sensitivity



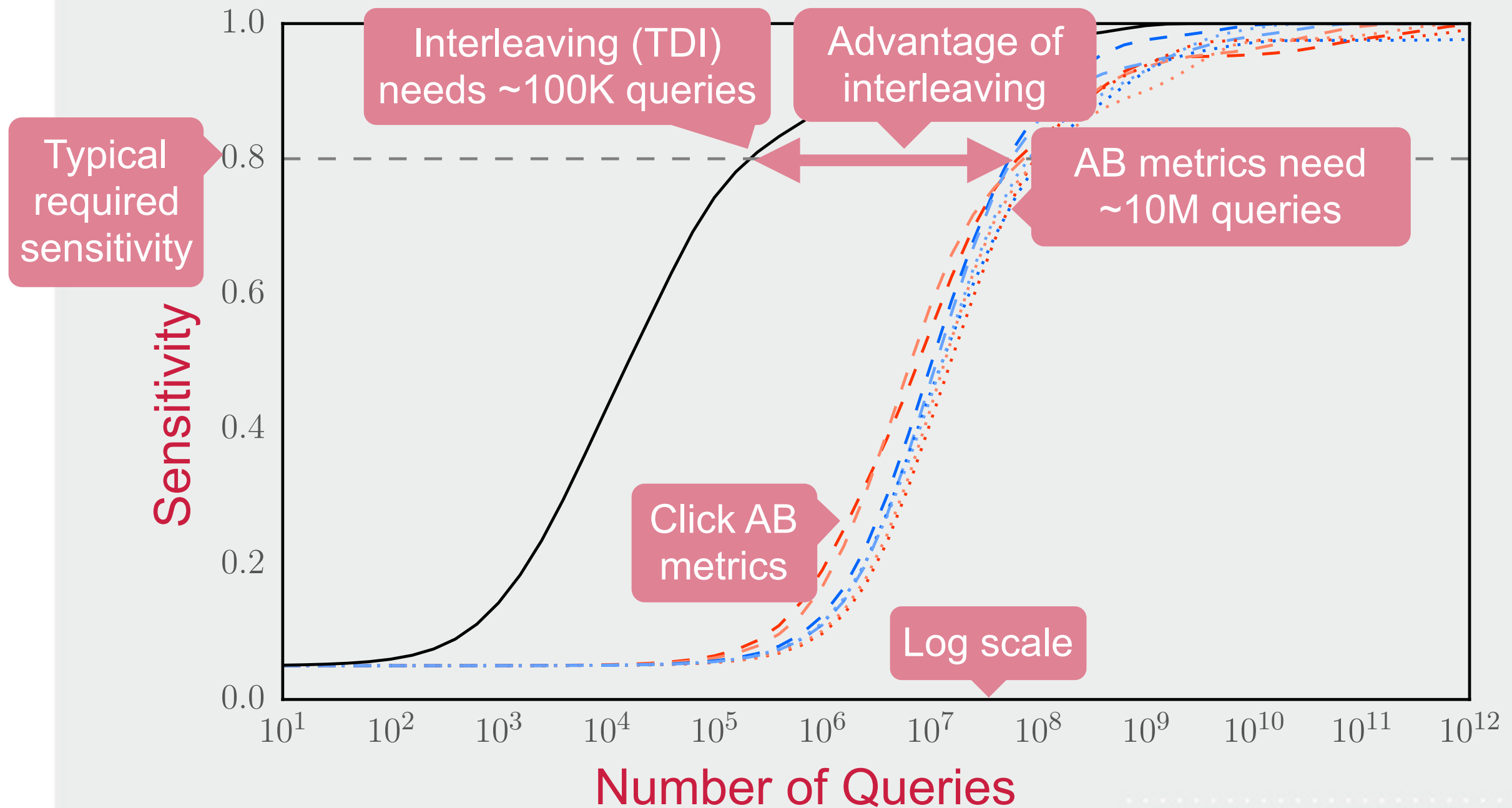
Data - Analysis - Sensitivity



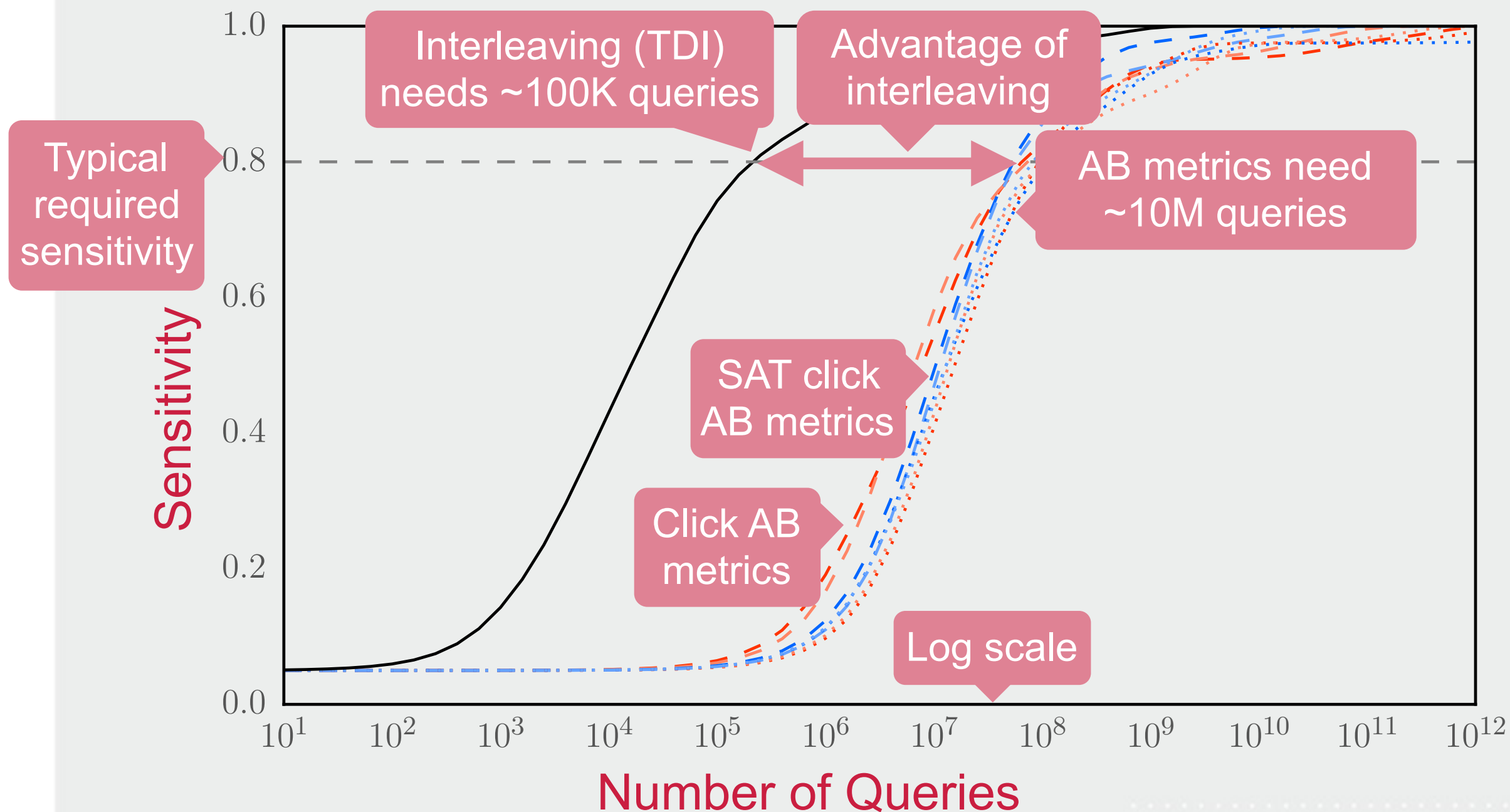
Data - Analysis - Sensitivity



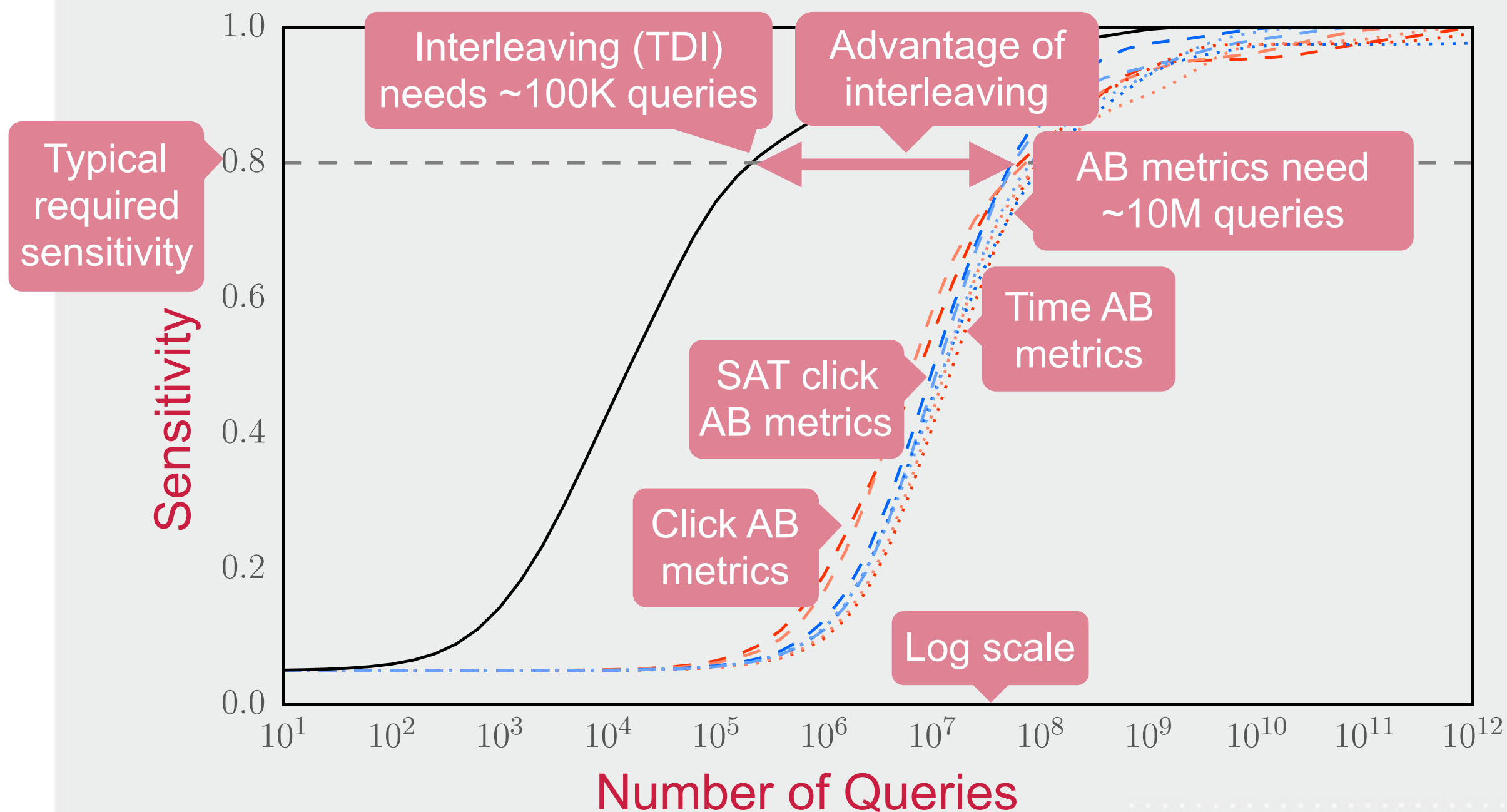
Data - Analysis - Sensitivity



Data - Analysis - Sensitivity



Data - Analysis - Sensitivity



Data - Analysis - Summary

Data - Analysis - Summary

❖ **AB Testing has low sensitivity**

Data - Analysis - Summary

- ❖ **AB Testing has low sensitivity**
- ❖ **Interleaving (TDI) has high sensitivity (10-100x AB)**

Data - Analysis - Summary

- ❖ **AB Testing has low sensitivity**
- ❖ **Interleaving (TDI) has high sensitivity (10-100x AB)**
- ❖ **Interleaving (TDI) has low agreement with AB metrics**



Data - Analysis - Summary

- ❖ **AB Testing has low sensitivity**
- ❖ **Interleaving (TDI) has high sensitivity (10-100x AB)**
- ❖ **Interleaving (TDI) has low agreement with AB metrics**





We aim to

Improve interleaving (TDI) to increase agreement with a given AB metric while maintaining sensitivity







Data - Analysis - Aim

	Sensitivity (required #queries)	Agreement with AB (prefer same ranker)
AB Testing	~10M 	~90% 

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Interleaving (TDI)	~100K 	~60% 
Improved Interleaving (TDI)	~100K ? 	~90% ? 

Outline

Motivation

Data + analysis

Methods + results

Conclusions

Methods

- 1. Matching AB Metrics**
2. Parameterized Credit Functions
3. Combined Credit Functions

Methods - Matching AB Metric

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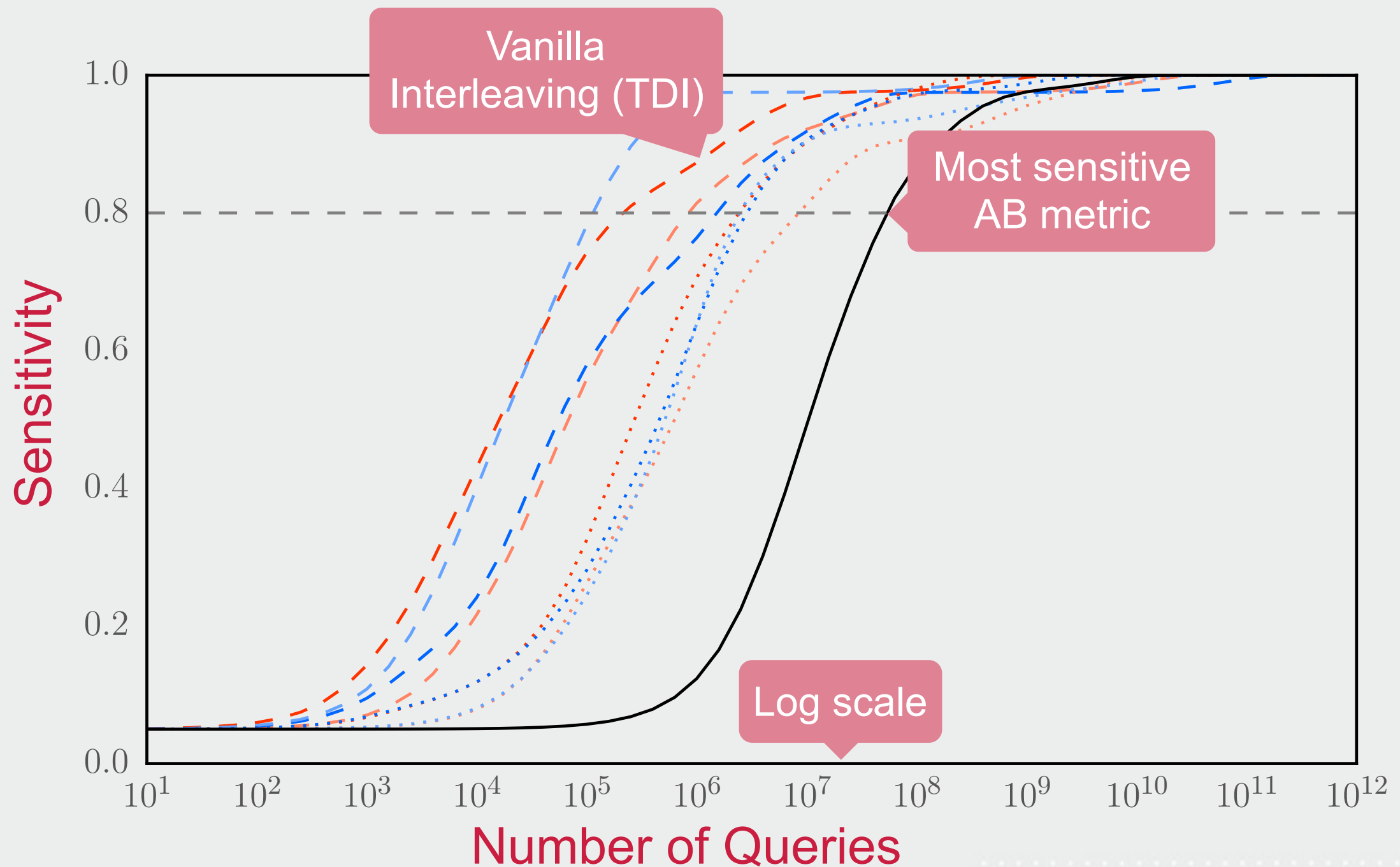
Filter out clicks,
can reduce sensitivity

Methods - Matching AB Metric

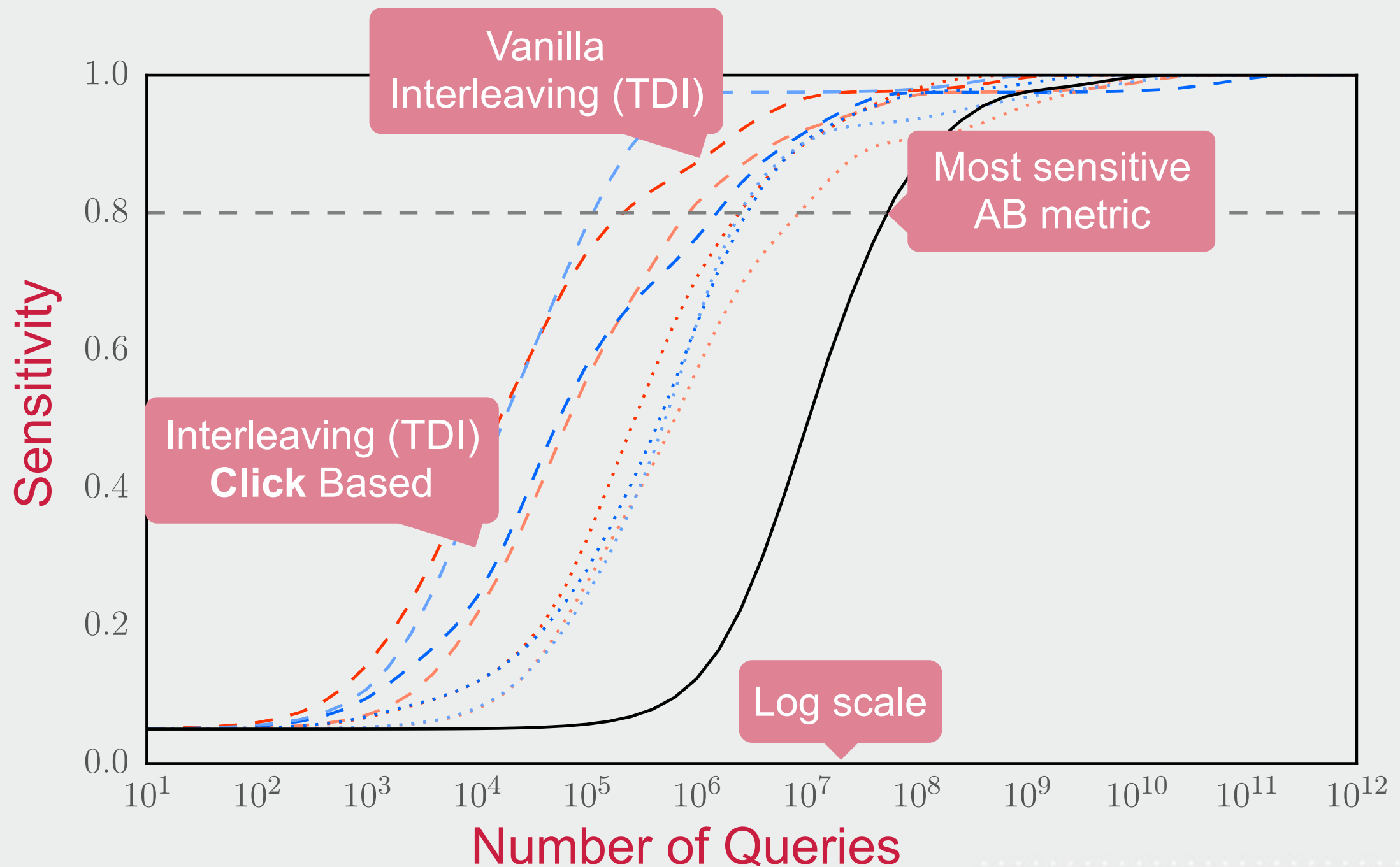
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 - ❖ SAT
 - ❖ Measure **time** to click

Filter out clicks,
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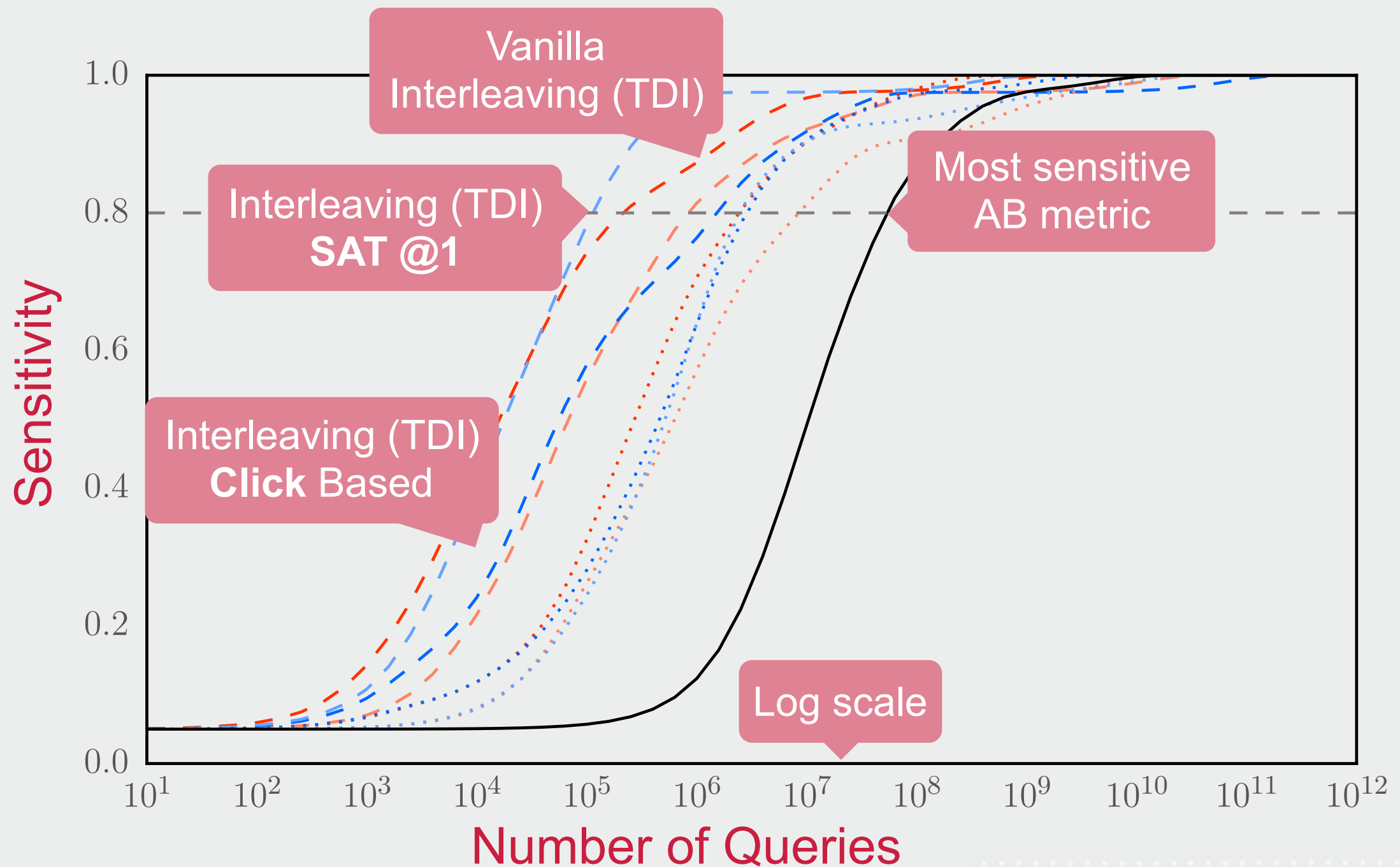
Methods - Matching AB Metric - Sensitivity



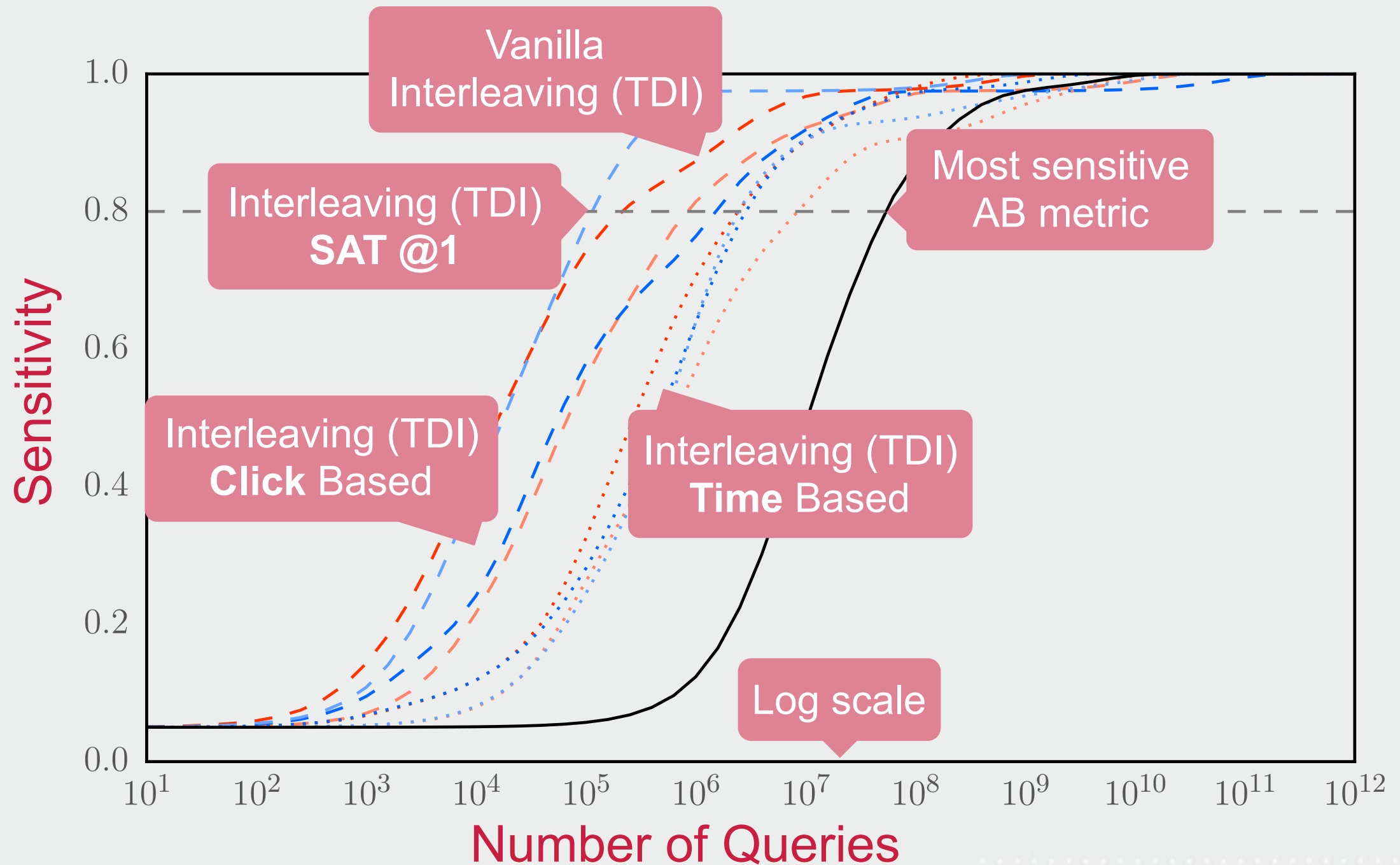
Methods - Matching AB Metric - Sensitivity



Methods - Matching AB Metric - Sensitivity



Methods - Matching AB Metric - Sensitivity



Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI
AB	0.63
AB@1	0.71
AB _s	0.71
AB _s @1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,s}	0.47
AB _{T,s} @1	0.42

matching AB metric

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDI_s	TDI_s@1	TDI_T	TDI_T@1	TDI_{T,s}	TDI_{T,s}@1
AB	0.63							
AB@1	0.71	0.68						
AB_s	0.71		0.87					
AB_s@1	0.76			0.63				
AB_T	0.53				0.71			
AB_T@1	0.45					0.58		
AB_{T,s}	0.47						0.58	
AB_{T,s}@1	0.42							0.58

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDI _s	TDI _s @1	TDI _T	TDI _T @1	TDI _{T,s}	TDI _{T,s} @1
AB	0.63	0.66	0.84	0.66	0.61	0.61	0.58	0.53
AB@1	0.71	0.68	0.76	0.63	0.63	0.47	0.55	0.55
AB _s	0.71	0.68	0.87	0.68	0.68	0.58	0.61	0.55
AB _s @1	0.76	0.68	0.82	0.63	0.74	0.53	0.61	0.50
AB _T	0.53	0.55	0.47	0.55	0.71	0.55	0.68	0.58
AB _T @1	0.45	0.47	0.45	0.58	0.63	0.58	0.61	0.62
AB _{T,s}	0.47	0.55	0.53	0.71	0.66	0.66	0.58	0.53
AB _{T,s} @1	0.42	0.50	0.53	0.66	0.61	0.66	0.58	0.58

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDI _s	TDI _s @1	TDI _T	TDI _T @1	TDI _{T,s}	TDI _{T,s} @1
AB	0.63	0.66	0.84	0.66	0.61	0.61	0.58	0.53
AB@1	0.71	0.68	0.76	0.63	0.63	0.47	0.55	0.55
AB _s	0.71	0.68	0.87	0.68	0.68	0.58	0.61	0.55
AB _s @1	0.76	0.68	0.82	0.63	0.74	0.53	0.61	0.50
AB _T	0.53	0.55	0.47	0.55	0.71	0.55	0.68	0.58
AB _T @1	0.45	0.47	0.45	0.58	0.63	0.58	0.61	0.62
AB _{T,s}	0.47	0.55	0.53	0.71	0.66	0.66	0.58	0.53
AB _{T,s} @1	0.42	0.50	0.53	0.66	0.61	0.66	0.58	0.58

Highest agreement not on diagonal

Methods

1. Matching AB Metrics
- 2. Parameterized Credit Functions**
3. Combined Credit Functions

Methods - Parametrized Credit

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✿ We aim to increase agreement

Methods - Parametrized Credit

- ✦ We aim to increase agreement
- ✦ **Parameterize TDI** with a SAT threshold t_s
 - ✦ $\text{TDI}_S^{t_s}$ and $\text{TDI}_{T,S}^{t_s}$

Remember, we have
a model that predicts
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Methods - Parametrized Credit

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- ✦ **Parameterize TDI** with a SAT threshold t_s
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Click based

Time based

Remember, we have a model that predicts **SAT probability**

Methods - Parametrized Credit

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Filter out non SAT clicks, **can reduce sensitivity**

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Click based

Time based
- ✦ Find **optimal threshold** t_s
 - ✦ Maximize agreement for **each** AB metric

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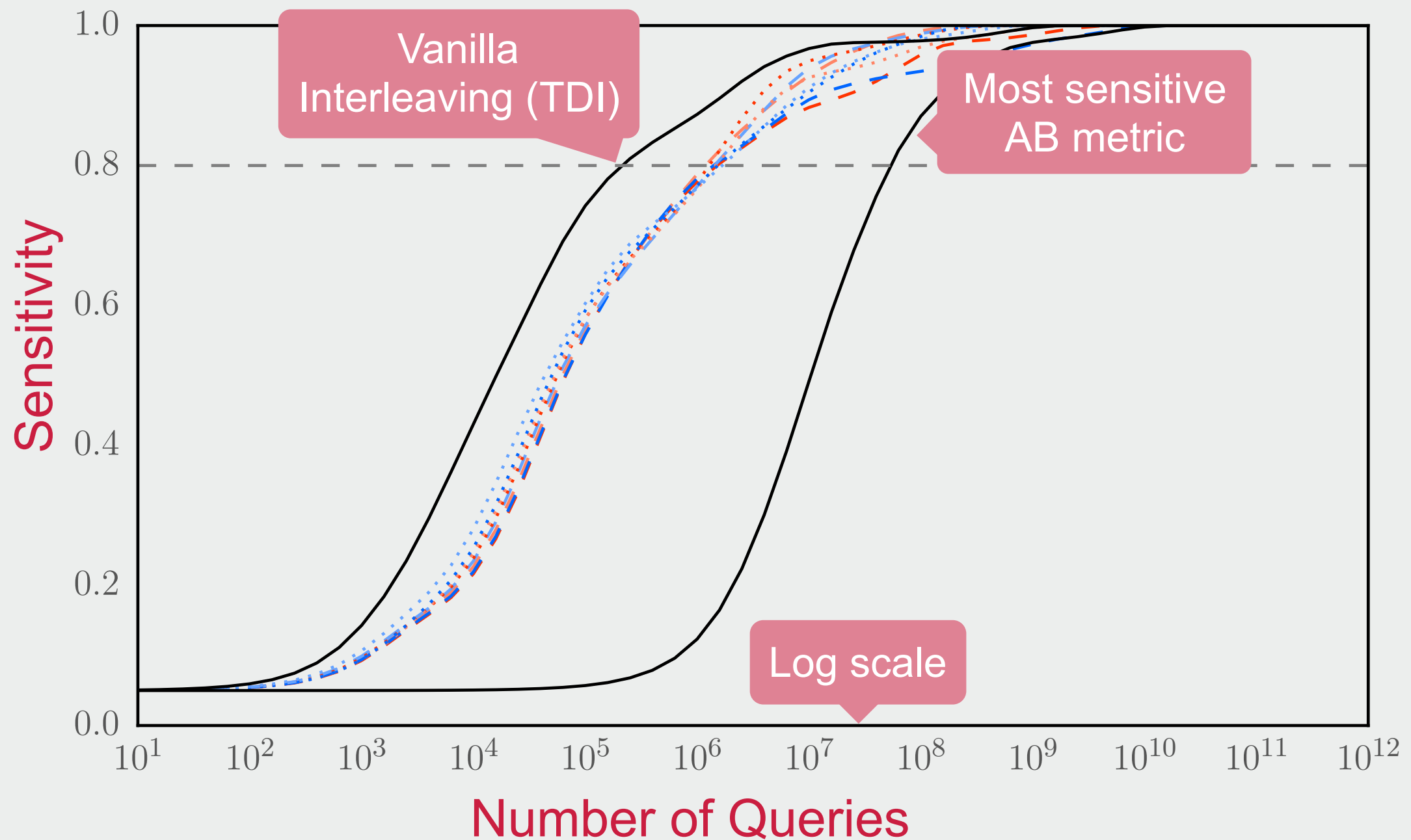
Click based

Time based
- ✦ Find **optimal threshold t_s**
 - ✦ Maximize agreement for **each** AB metric
- ✦ Repeat $n=100$ times:
 - ✦ Take bootstrap sample
 - ✦ Grid search to find t_s that maximizes agreement
 - ✦ Report performance on “out of bag” sample

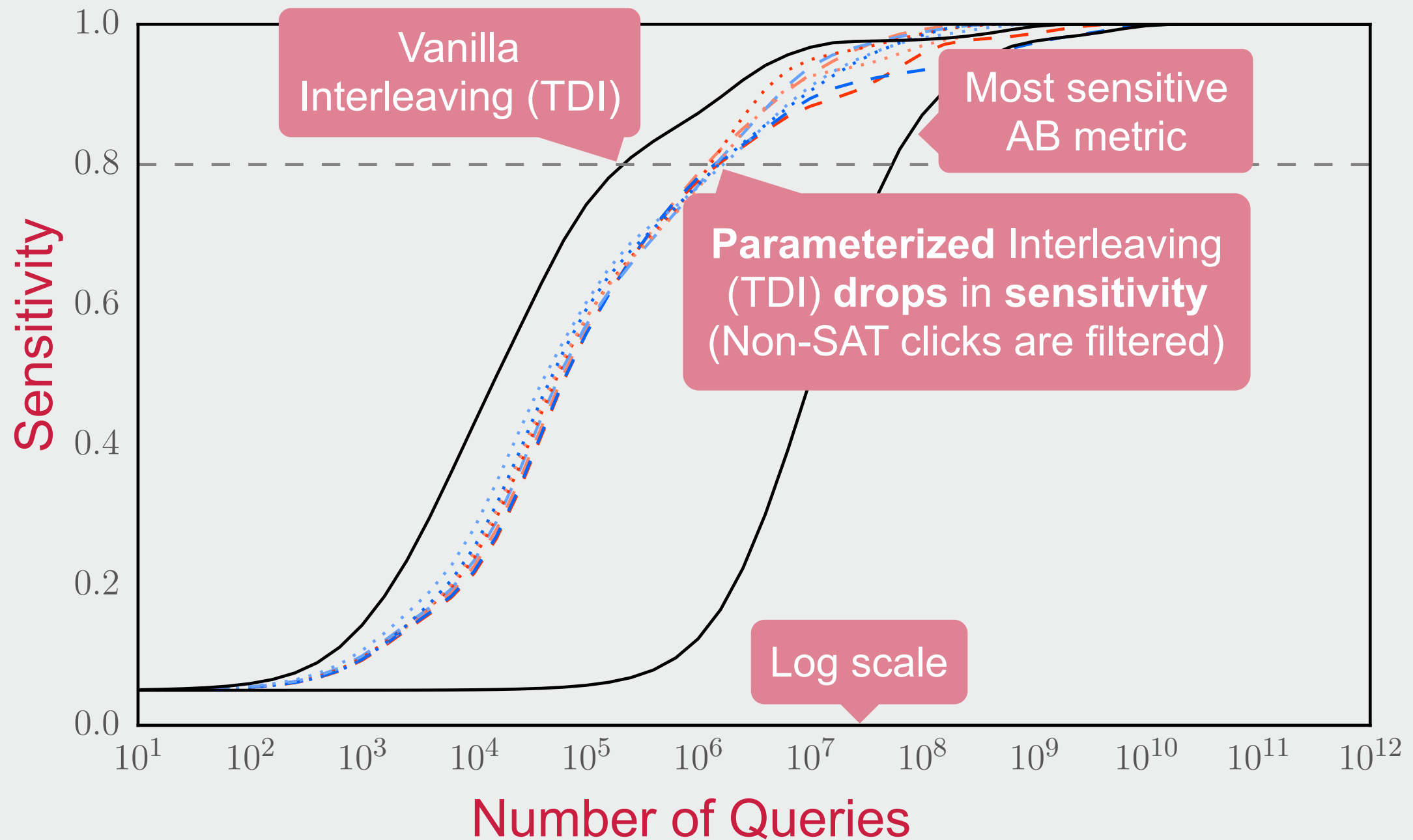
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Methods - Parametrized Credit - Sensitivity



Methods - Parametrized Credit - Sensitivity



Methods - Parametrized Credit - Agreement

Vanilla

AB Metric	TDI
AB	0.63
AB@1	0.71
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AB _T	0.53
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AB _{T,s}	0.47
AB _{T,s} @1	0.42

Methods - Parametrized Credit - Agreement

	Vanilla	Click based
AB Metric	TDI	TDI _s ^{ts}
AB	0.63	0.82
AB@1	0.71	
AB _s	0.71	
AB _s @1	0.76	
AB _T	0.53	
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AB _{T,s} @1	0.42	

Methods - Parametrized Credit - Agreement

Vanilla

Click based

AB Metric	TDI	TDI _s ^{ts}
AB	0.63	0.82
AB@1	0.71	0.79
AB _s	0.71	0.84
AB _s @1	0.76	0.84
AB _T	0.53	0.47
AB _T @1	0.45	0.49
AB _{T,s}	0.47	0.46
AB _{T,s} @1	0.42	0.52

Methods - Parametrized Credit - Agreement

	Vanilla	Click based	Time based
AB Metric	TDI	TDI _s ^{ts}	TDI _{T,s} ^{ts}
AB	0.63	0.82	0.53
AB@1	0.71	0.79	0.54
AB _s	0.71	0.84	0.48
AB _s @1	0.76	0.84	0.48
AB _T	0.53	0.47	0.67
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Methods - Parametrized Credit - Agreement

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AB Metric	TDI	TDI _s ^{ts}	TDI _{T,s} ^{ts}
AB	0.63	0.82	0.53
AB@1	0.71	0.79	0.54
AB _s	0.71	0.84	0.48
AB _s @1	0.76	0.84	0.48
AB _T	0.53	0.47	0.67
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Methods

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Methods - Combined Credit

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❖ Combine parameterized credit functions

$$\diamond w_S \cdot \text{TDI}_{S^{ts}} + w_T \cdot \text{TDI}_{T,S^{ts}}$$

Click weight

Time weight

Methods - Combined Credit

✿ Combine parameterized credit functions

$$\diamond w_S \cdot \text{TDI}_{S^{ts}} + w_T \cdot \text{TDI}_{T,S^{ts}}$$

Click weight

Time weight

✿ Find optimal weights

✿ Maximizing agreement

Methods - Combined Credit

- ❖ **Combine parameterized credit functions**

- ❖ $w_S \cdot \text{TDI}_{S^{ts}} + w_T \cdot \text{TDI}_{T,S^{ts}}$

Click weight

Time weight

- ❖ Find optimal weights

- ❖ Maximizing agreement

- ❖ Using the same maximization procedure

- ❖ Bootstrap sample, parameter sweep

Methods - Combined Credit - Agreement

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Methods - Combined Credit - Agreement

		$TDI_{T,S}^w$	Click weight	Time weight
AB Metric	TDI	agreement	w_s	w_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71			
AB _s	0.71			
AB _s @1	0.76			
AB _T	0.53			
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AB _{T,s}	0.47			
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Methods - Combined Credit - Agreement

		$TDI_{T,S}^W$	Click weight	Time weight
AB Metric	TDI	agreement	W_S	W_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _S	0.71	0.85	1.00	0.00
AB _S @1	0.76	0.83	1.00	0.02
AB _T	0.53	0.68	0.99	0.90
AB _T @1	0.45	0.56	0.96	0.79
AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S} @1	0.42	0.50	0.06	0.25

Methods - Combined Credit - Agreement

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AB Metric	TDI	agreement	W_S	W_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
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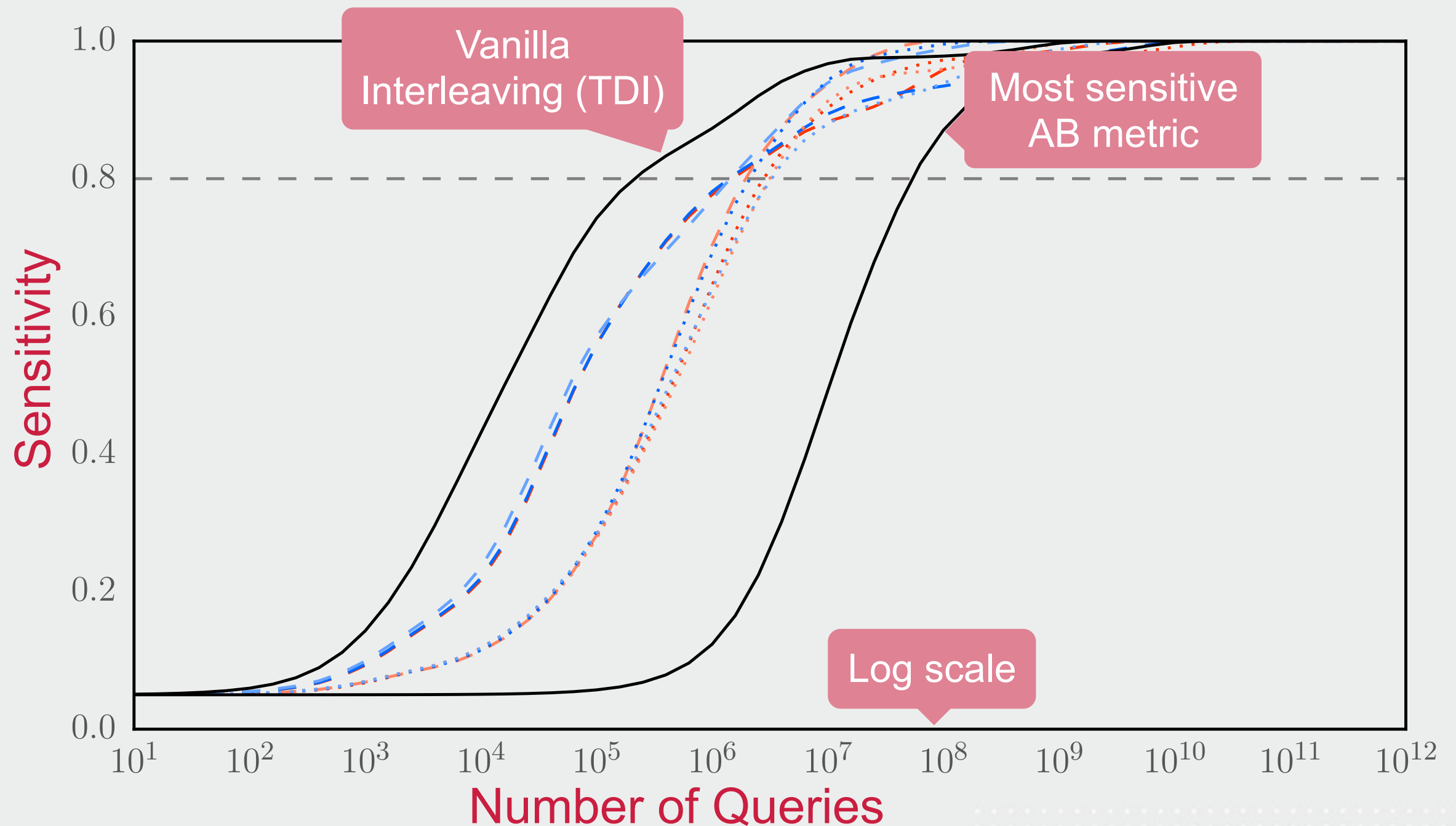
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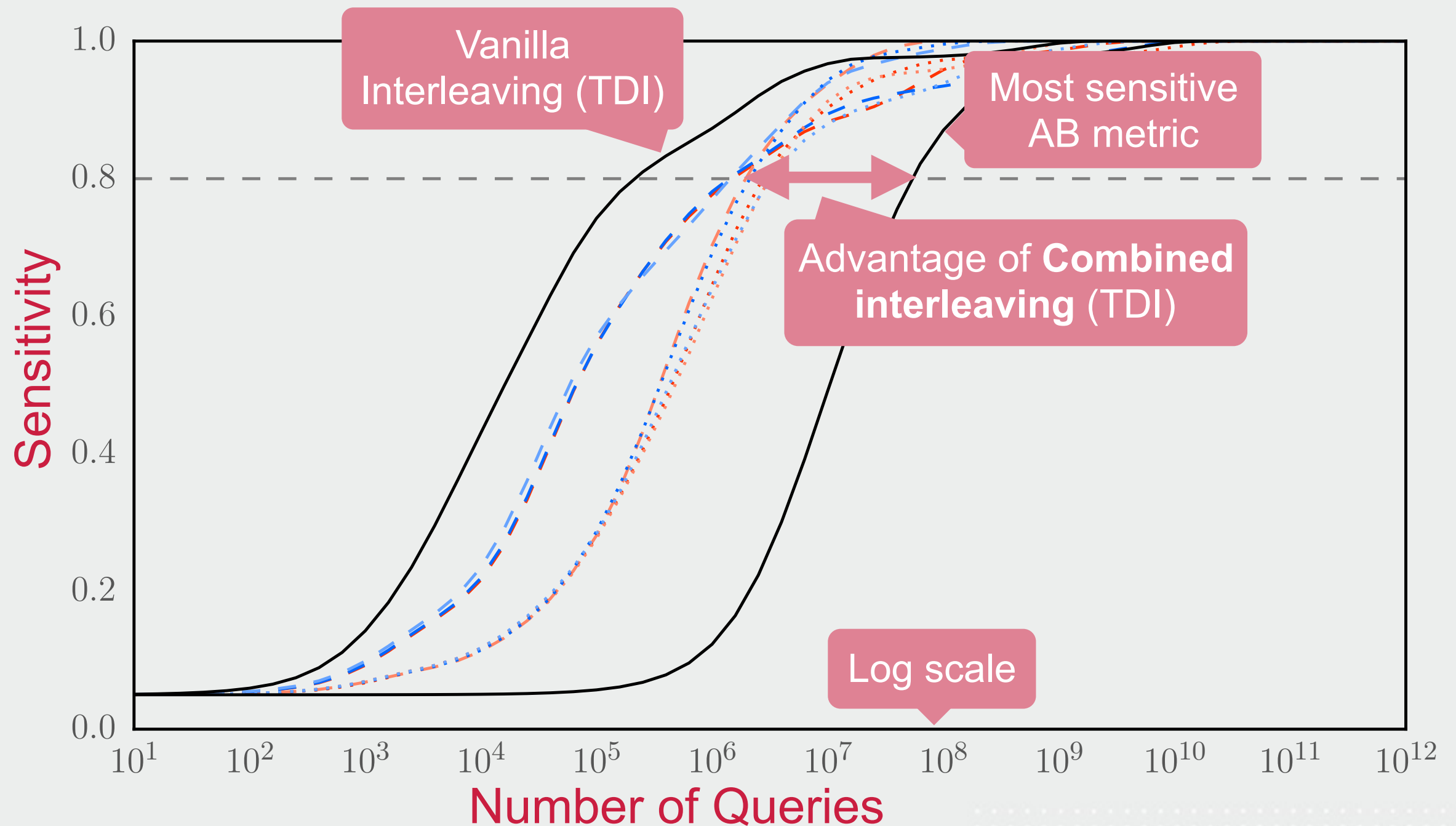
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All significantly better than TDI

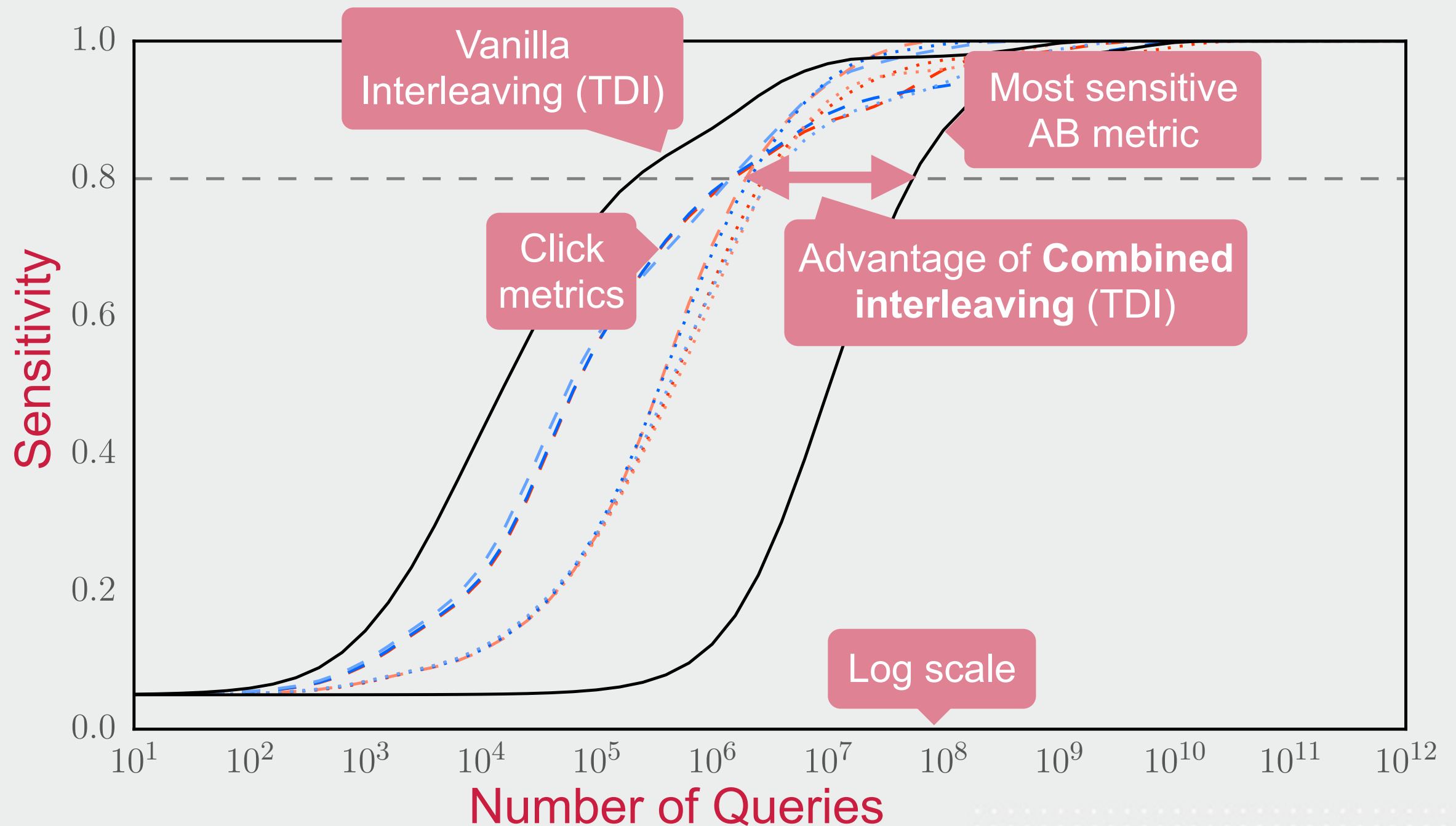
Methods - Combined Credit - Sensitivity



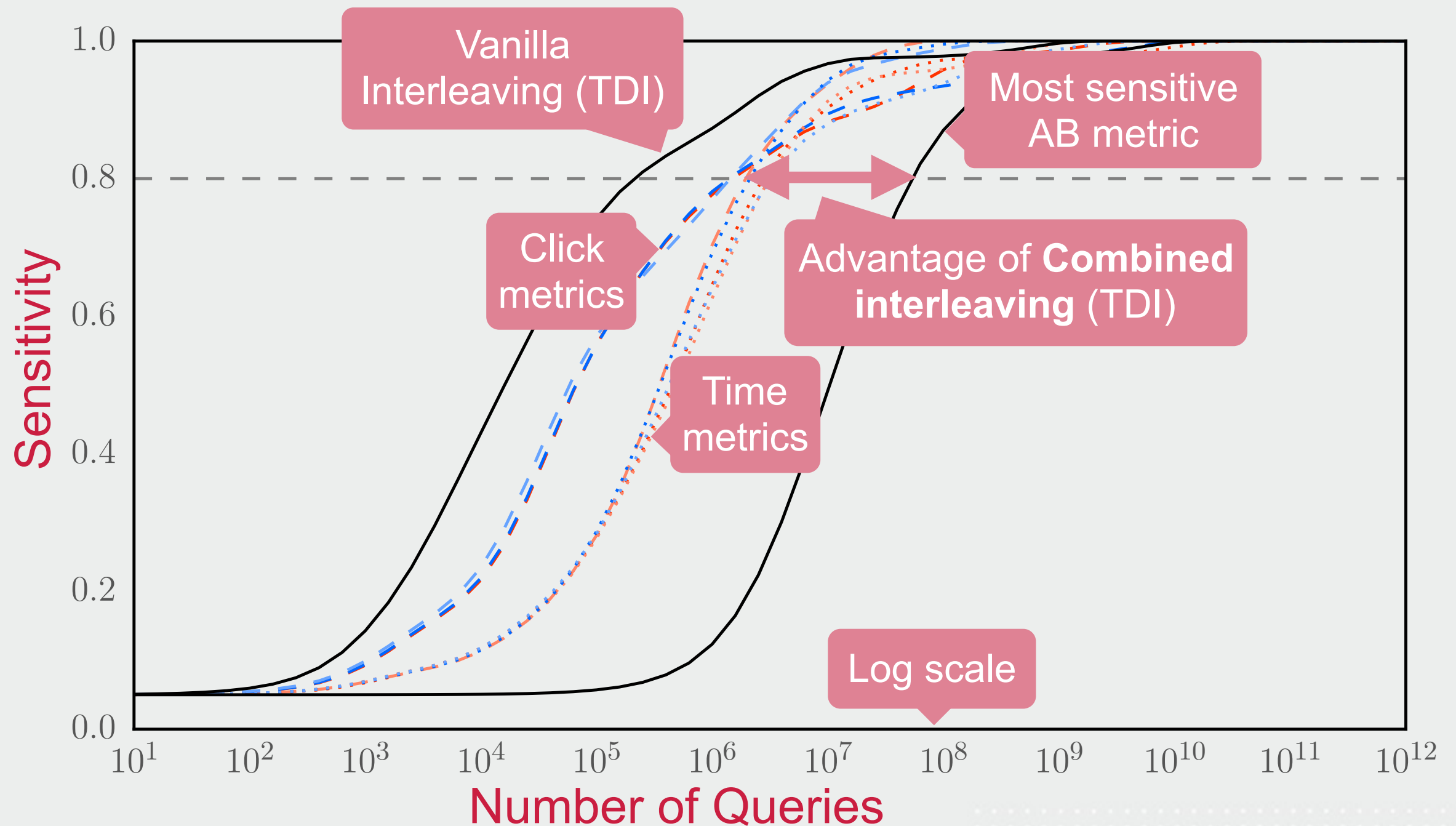
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Outline

Motivation

Data + analysis

Methods + results

Conclusions

Conclusions - Data Analysis

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✦ Sensitivity:

Confirming earlier findings

- ✦ **AB Testing is 10-100x less sensitive than Interleaving**

Conclusions - Data Analysis

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Confirming earlier findings

- ❖ **AB Testing is 10-100x less sensitive than Interleaving**

❖ Agreement

New insight

- ❖ **Between AB Testing and Interleaving (TDI) is low: <76%**

Conclusions - Methods

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 - ❖ **Unpredictable** performance

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Conclusions - Methods

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 - ❖ Improvements for **some** AB metrics
- ❖ Interleaving (TDI) with **combined** credit functions
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- ❖ Take **magnitude** and **uncertainty** of AB metric differences into account
- ❖ Understanding of **where and why agreement is low or high**
- ❖ Apply to **other types of ranking systems**

Take Away

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- ❖ While maintaining **high sensitivity** of interleaving

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- ❖ **Weak signals can be measured with a strong (but biased) proxy**

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement** of interleaving with an AB metric can be made as high as **87%**
- ❖ While maintaining **high sensitivity** of interleaving
- ❖ **Weak signals can be measured with a strong (but biased) proxy**

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