

Predicting Search Satisfaction Metrics with Interleaved Comparisons

Anne Schuth

University of Amsterdam

anne.schuth@uva.nl

Katja Hofmann

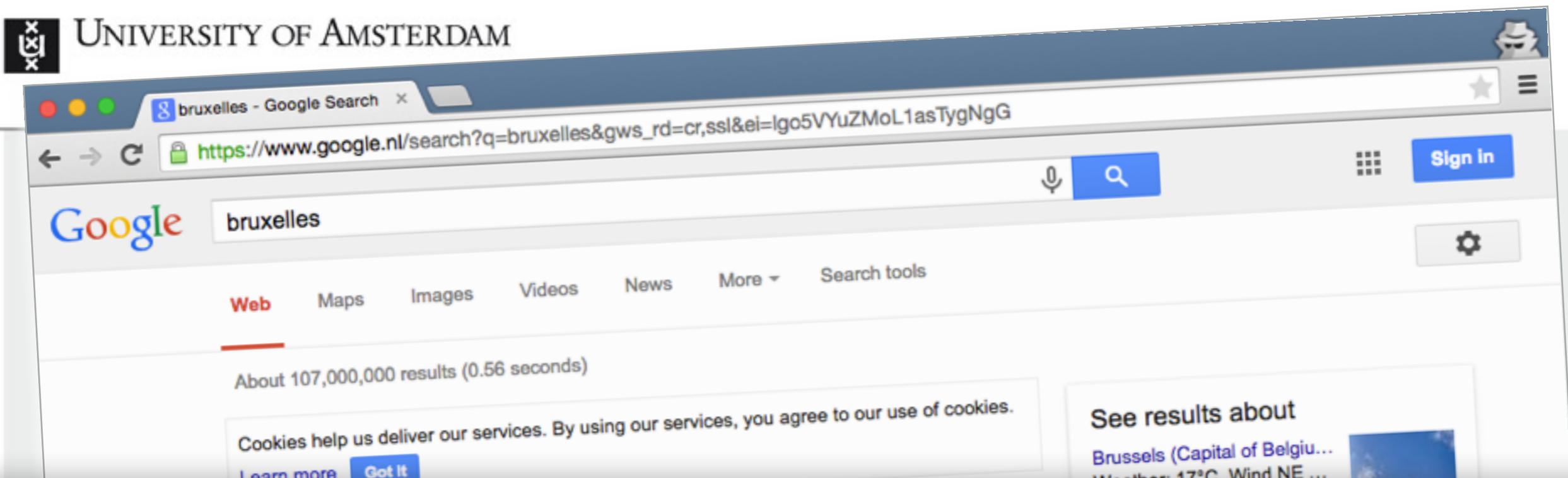
Microsoft

katja.hofmann@microsoft.com

Filip Radlinski

Microsoft

filiprad@microsoft.com



Search is not just

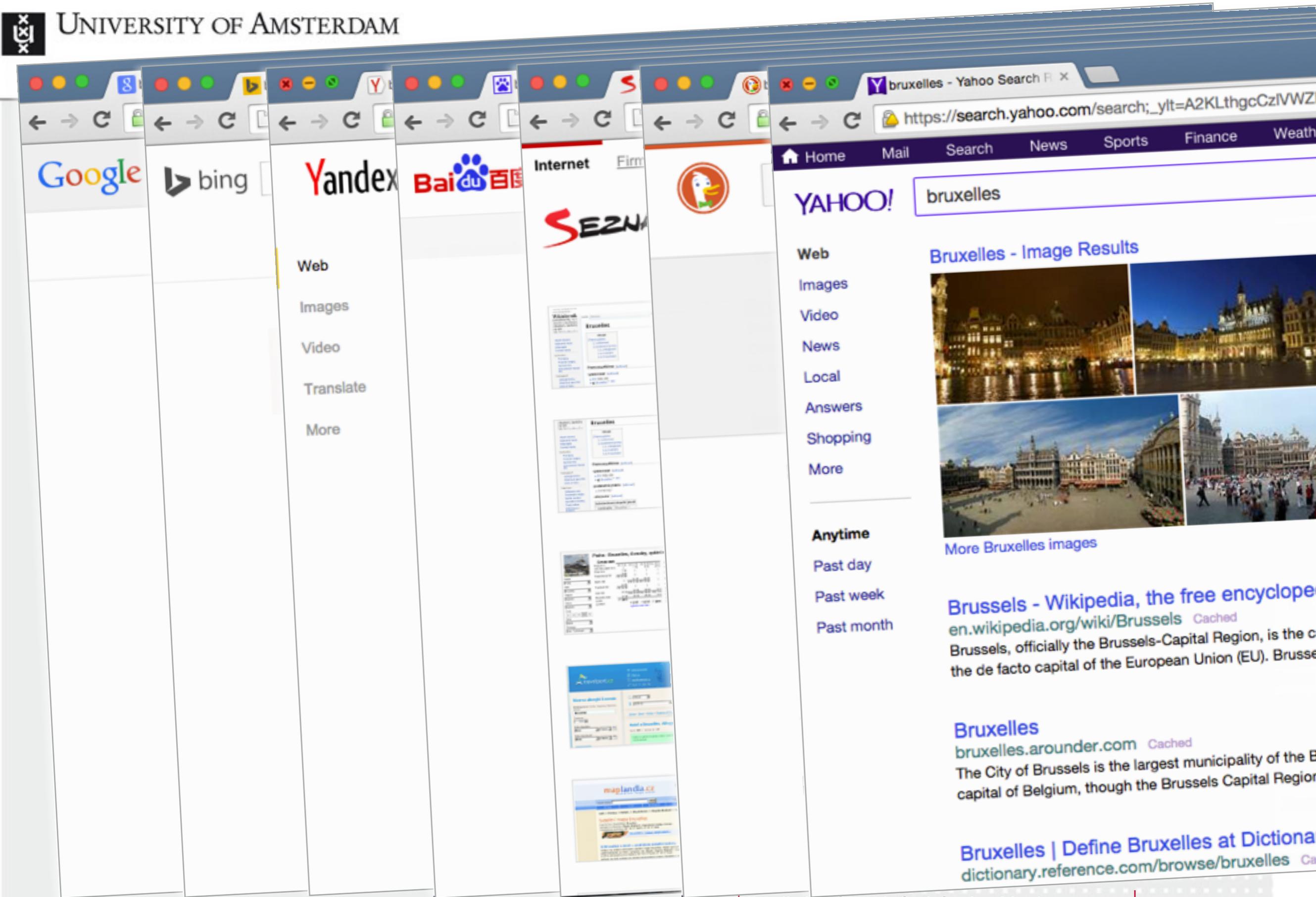
Google

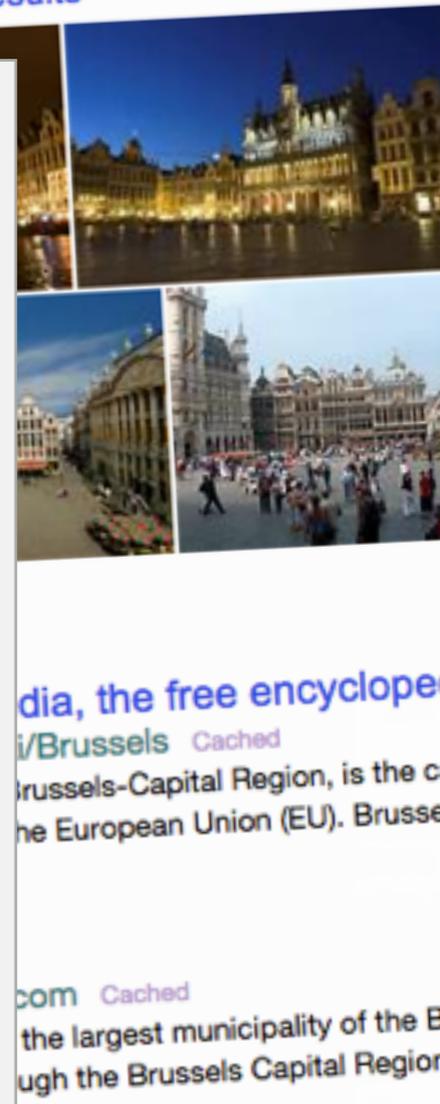
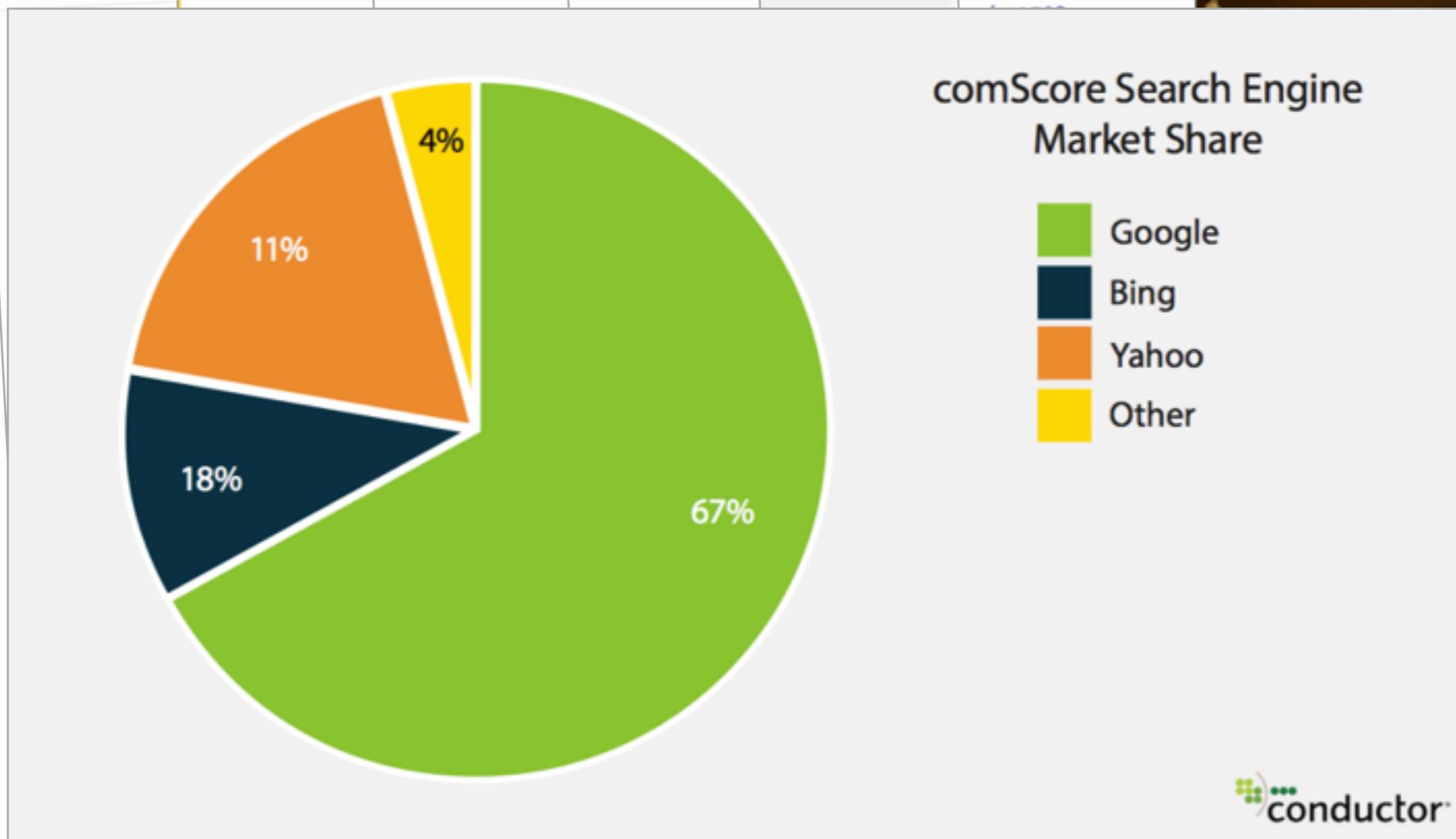
Welkom op de website van ...
werd in 1989 opgericht in het oude stadshart van Haarlem en ontpopte zich ...

Cafe Bruxelles: Home

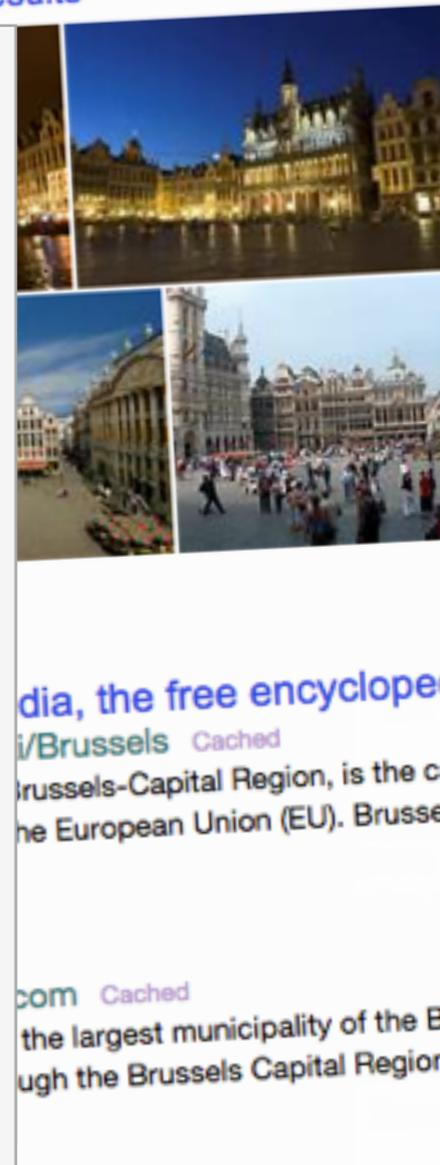
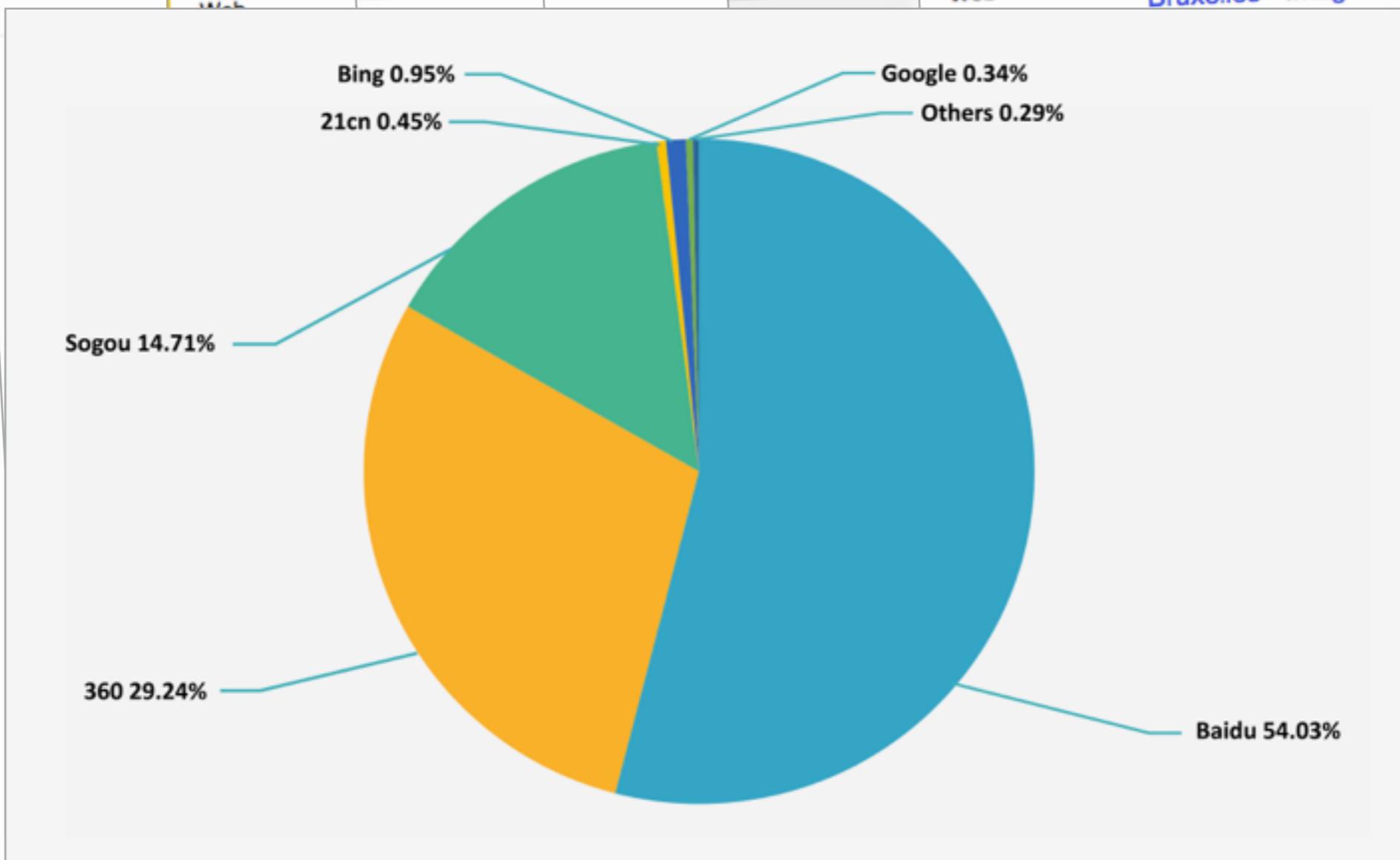
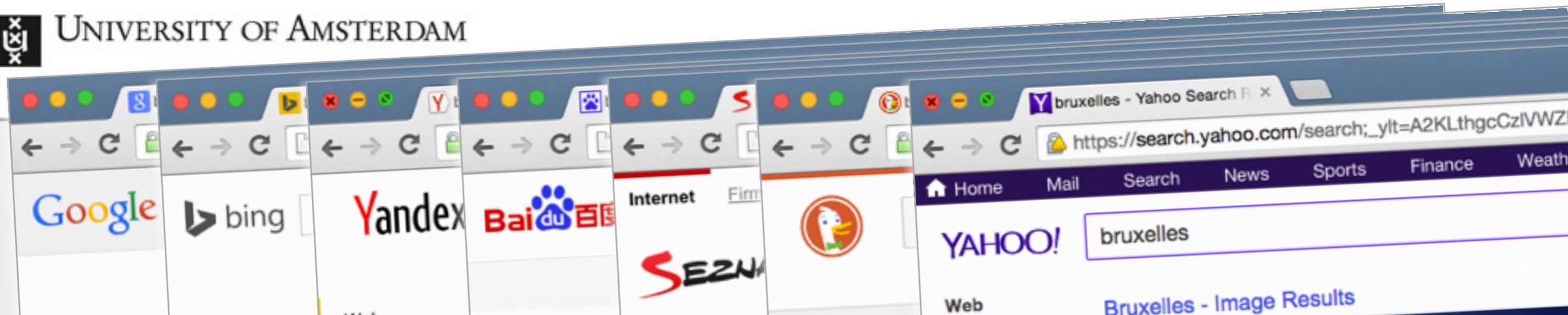
www.cafebruxelles.nl/home/ [Translate this page](#)

Home. Beste Gast, Welkom bij Bruxelles!! Wel bekend en geliefd in Haarlem vanwege haar gezellige ongedwongen sfeer en het bonte gezelschap aan ...

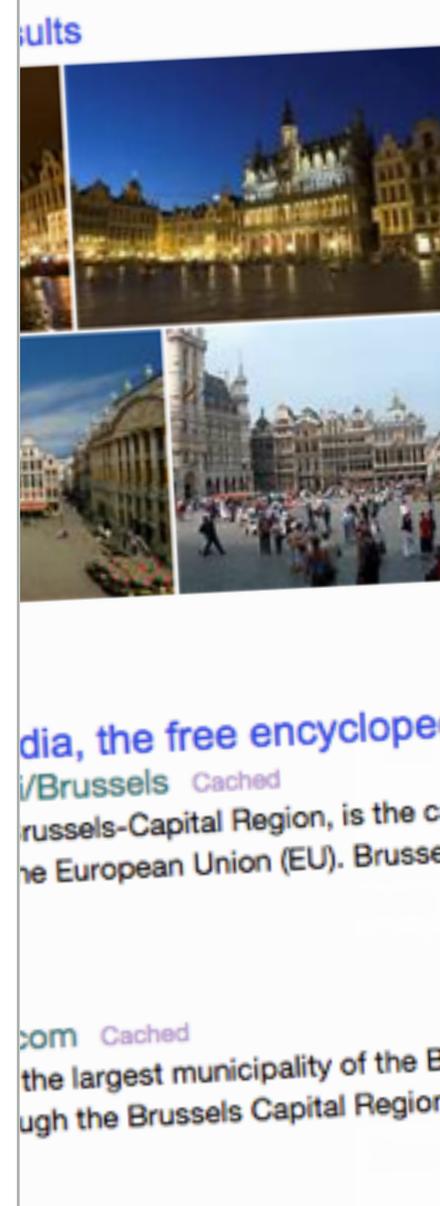
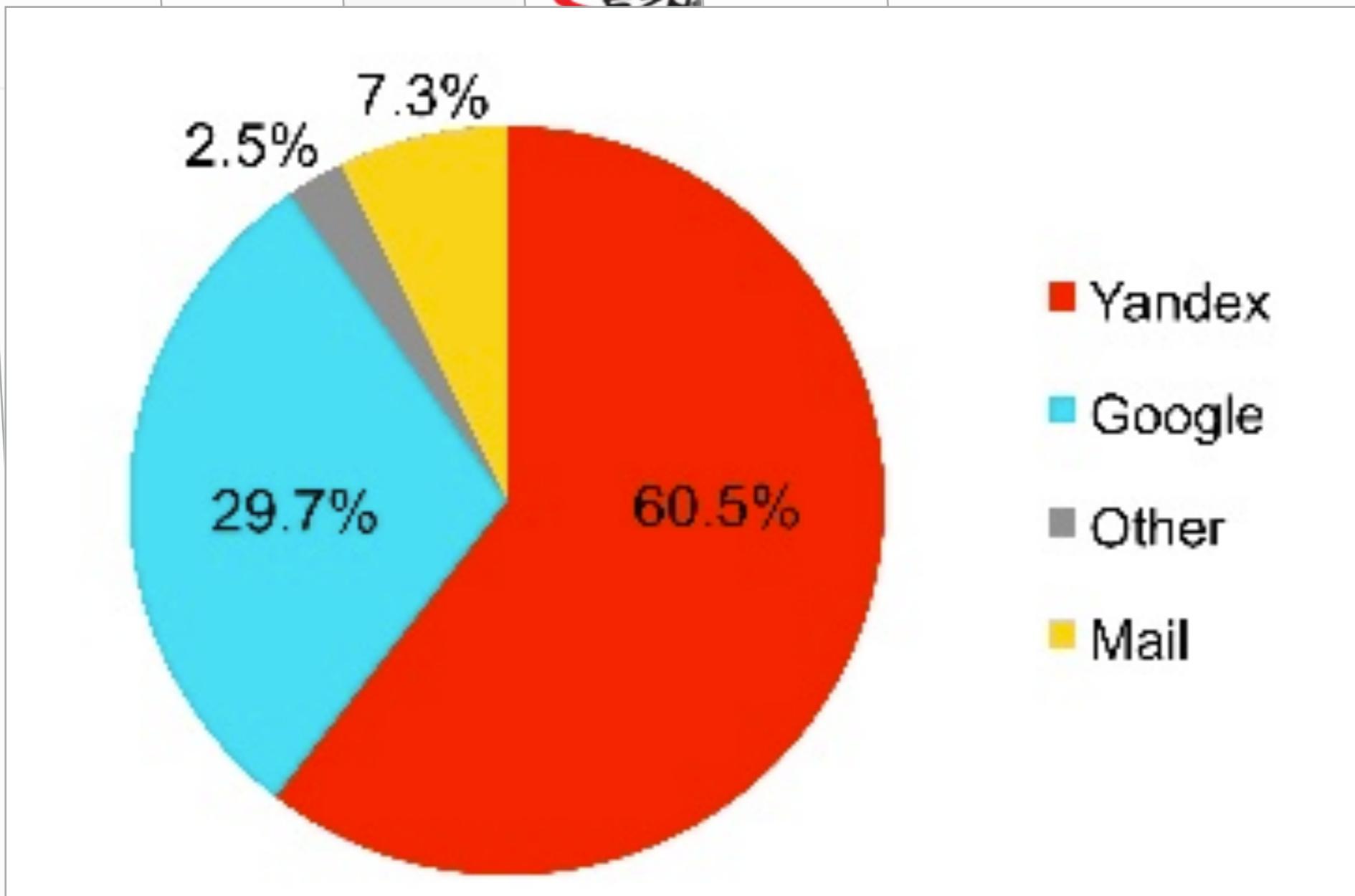
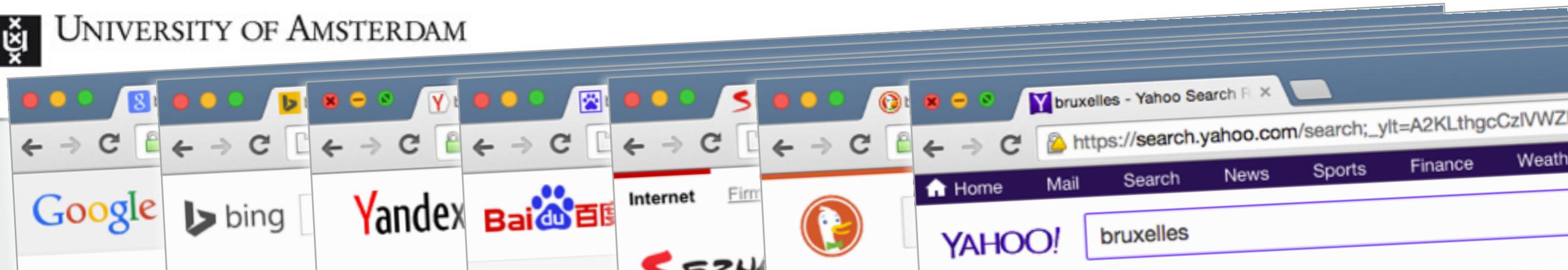




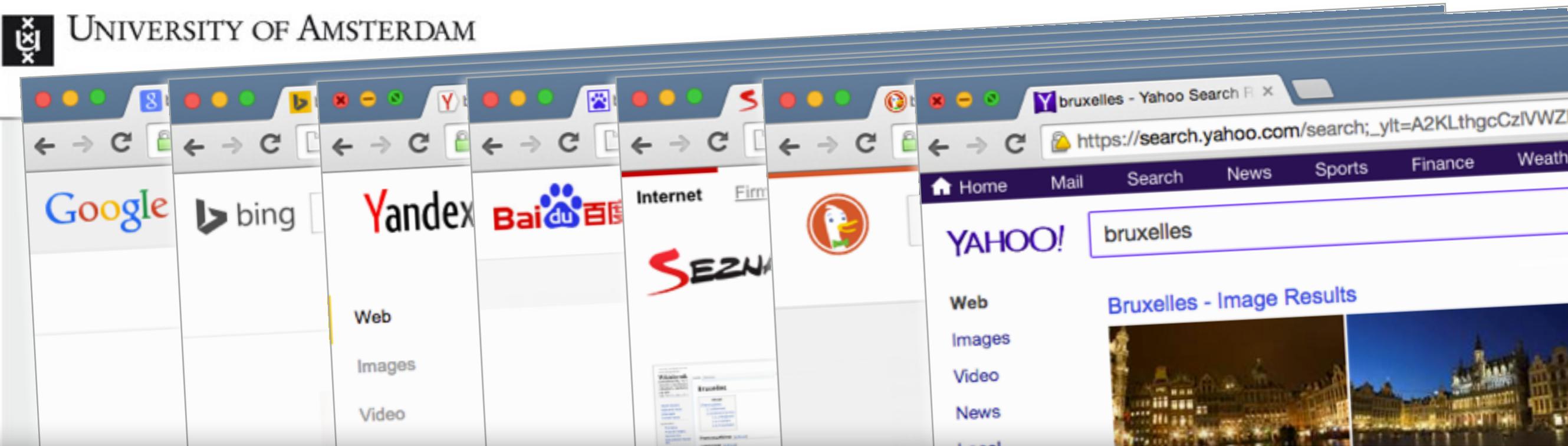
Bruxelles | Define Bruxelles at Dictionary.reference.com/browse/bruxelles



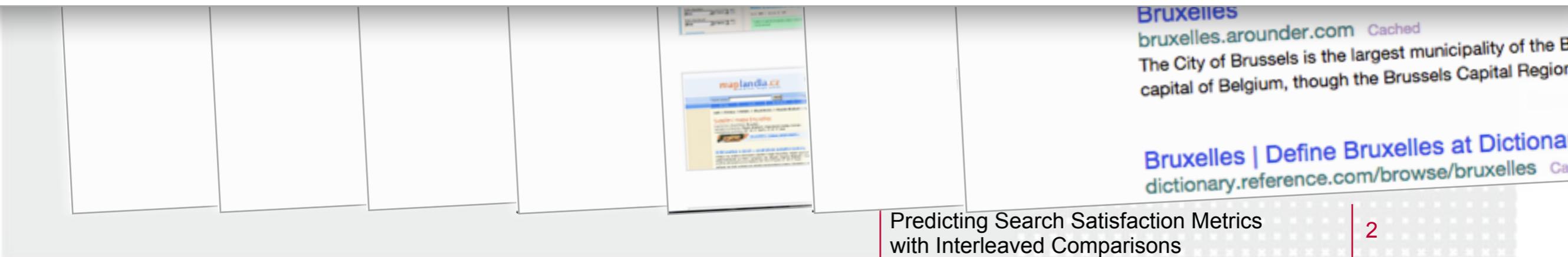
Bruxelles | Define Bruxelles at Dictiona
dictionary.reference.com/browse/bruxelles Ca

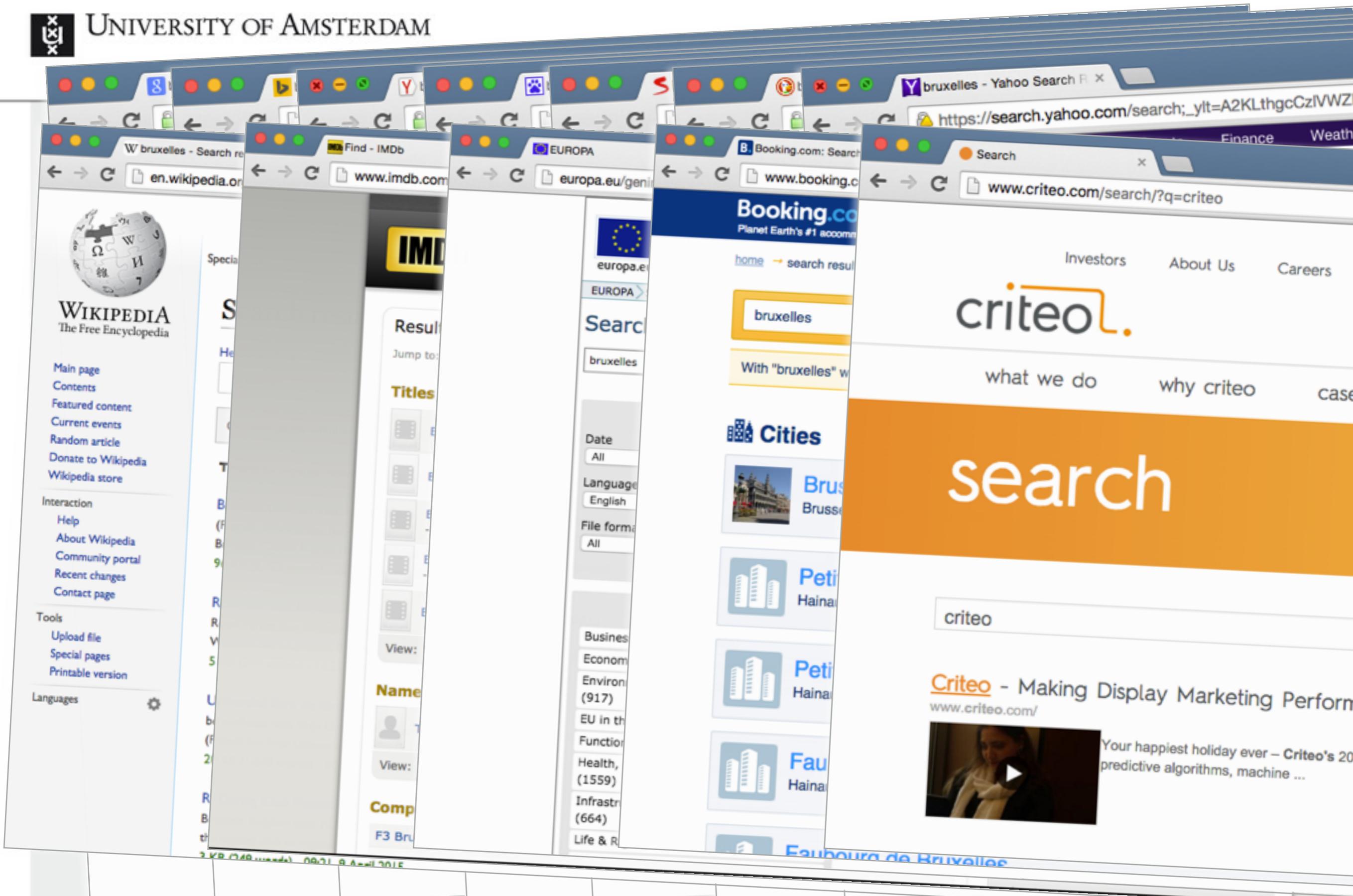


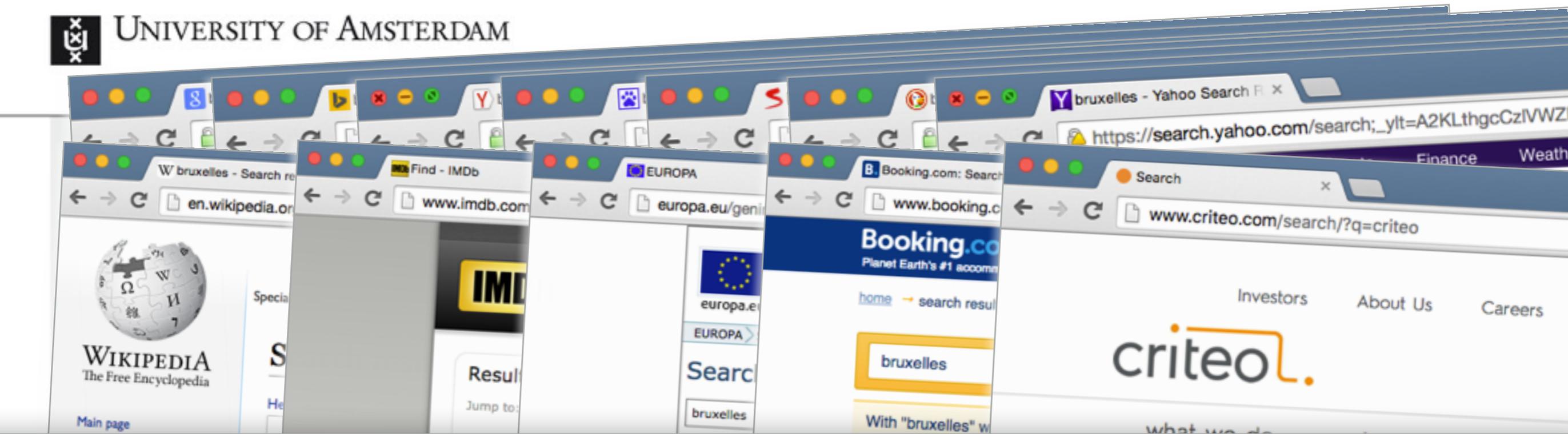
Bruxelles | [Denne Bruxelles at Dictiona...](http://Denne.Bruxelles.at/Dictiona...)
dictionary.reference.com/browse/bruxelles



Search is not just web search

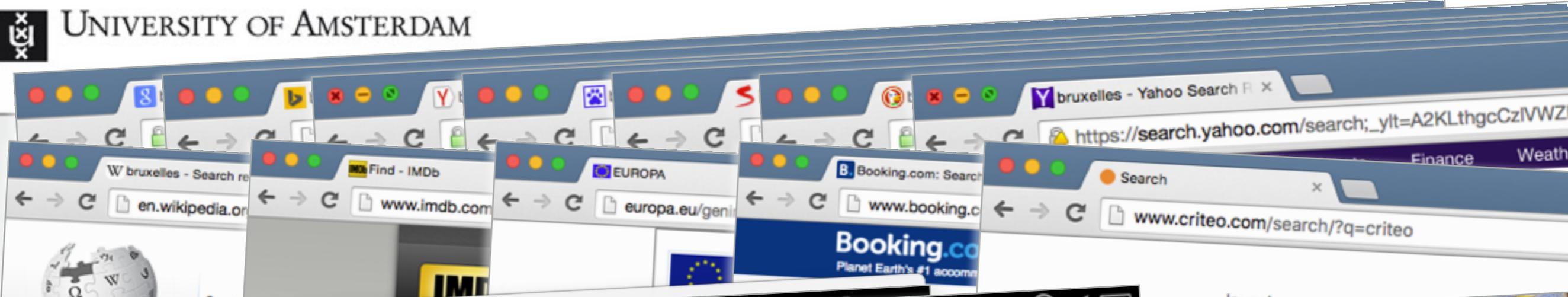






Search is not just in a browser





Search: Nicolas Cage

TOP HIT

- Nicolas Cage

WIKIPEDIA

- Nicolas Cage

DOCUMENTS

- us_census_2000_surnames.txt
- lastnames.txt
- us_english_word_list.txt

MAIL & MESSAGES

- TIME.com, Somaly Mam, and 5 oth...

WEBPAGES

- Nicolas cage was spotted in my sch...
- TIL that Jason Schwartzman is a m...
- My only claim to fame, is that Nicol...
- Only Nicolas Cage can make a real...
- Lazy Summer Days. - Imgur

Search: pizza

NEARBY PLACES

- Pizza Hut**
Delta, BC, Can
- Pizza Hut**
104 Avenue, S
- Pizza Hut**
Austin Avenue

q w e r

AT&T 1:13 PM

Back UN

Search: stone

YOUR DISTINCT B

Stone R Anniversary
Stone Brew
Style: Imperi
ABV: 10.8% I

First Had: 11-2

Stone 15th Anniversary Escondidian Imperial Black IPA
Stone Brewing Co.
Style: Imperial / Double Black IPA
ABV: 10.8% IBU: N/A

First Had: 12-25-2011 - Total Count: 1

Stone Smoked Porter with

Investors

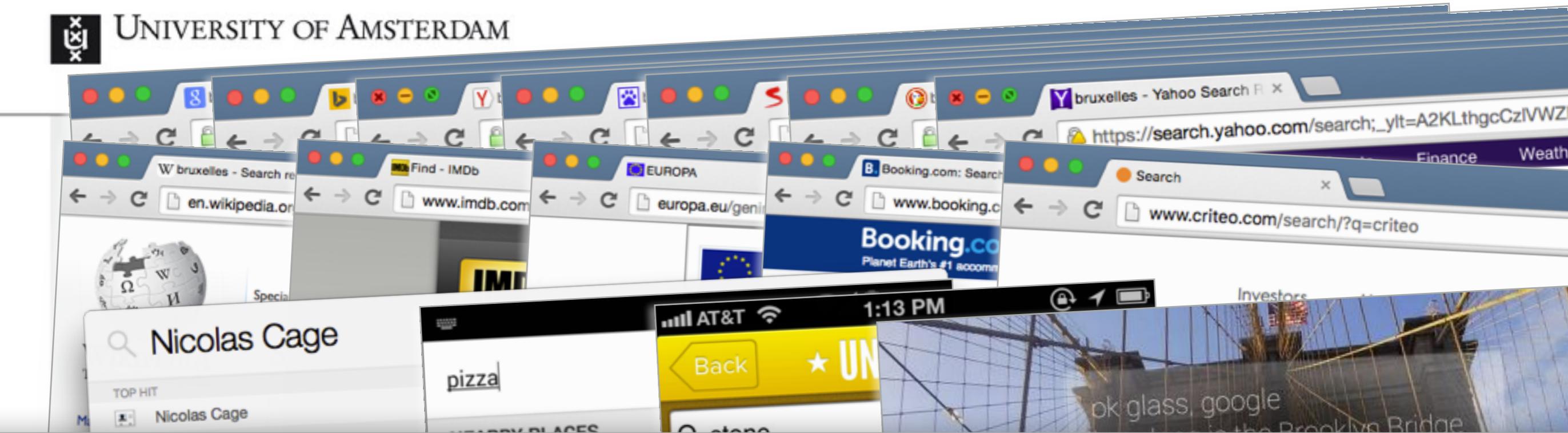
ok glass, google
how long is the Brooklyn Bridge

Ask whatever's on your mind.

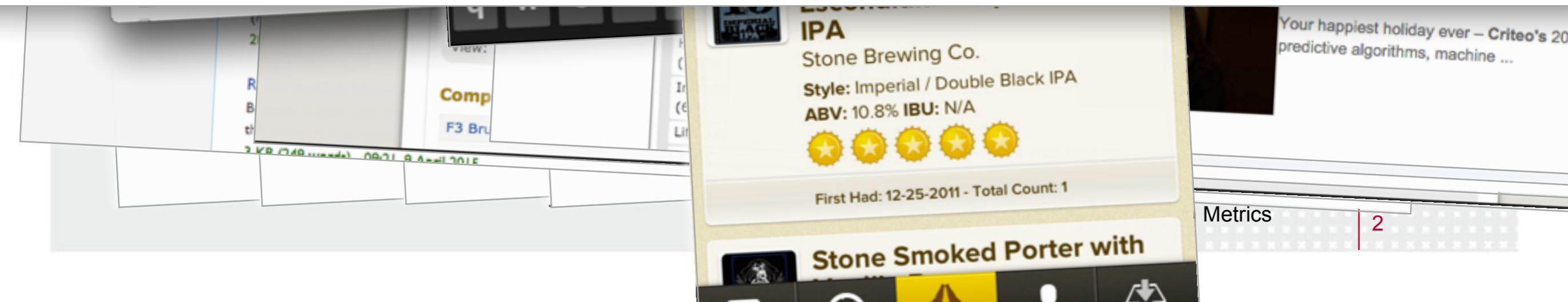
Making Display Marketing Perform

Your happiest holiday ever – Criteo's 20
predictive algorithms, machine ...

Metrics



Search is everywhere



Motivation - Search

✦ **Half the world's population uses web search**

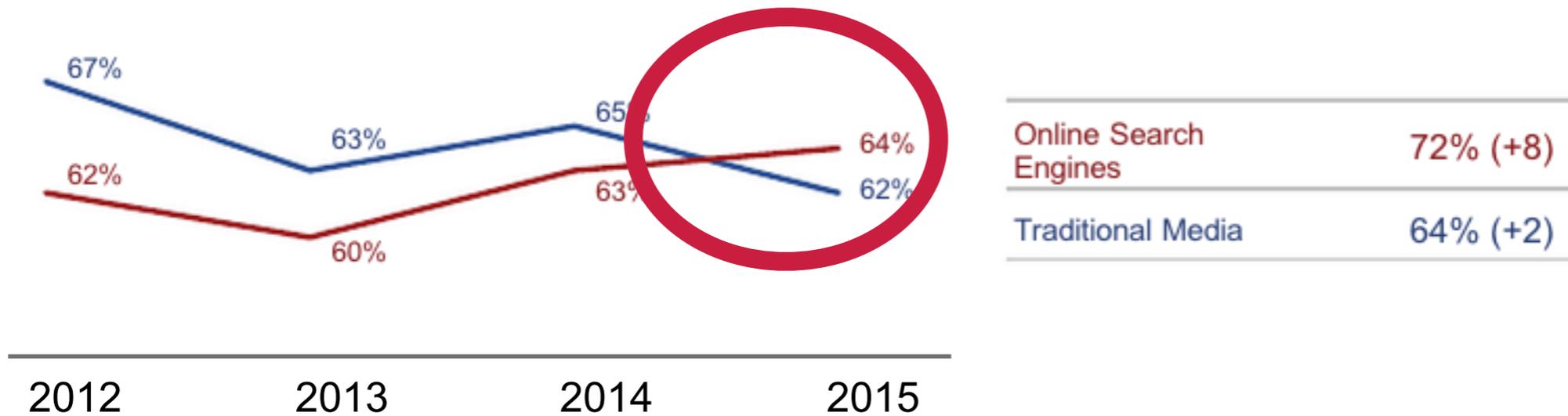
Motivation - Search

- ❖ **Half the world's population uses web search**
- ❖ **Web search is trusted more than traditional media**

Motivation - Search

MEDIA SOURCES: SEARCH ENGINES NOW MOST TRUSTED

Trust in each source for general news and information (20-country global data)



Online Search Engines	72% (+8)
Traditional Media	64% (+2)

2015 | Trust Barometer

Motivation - Search

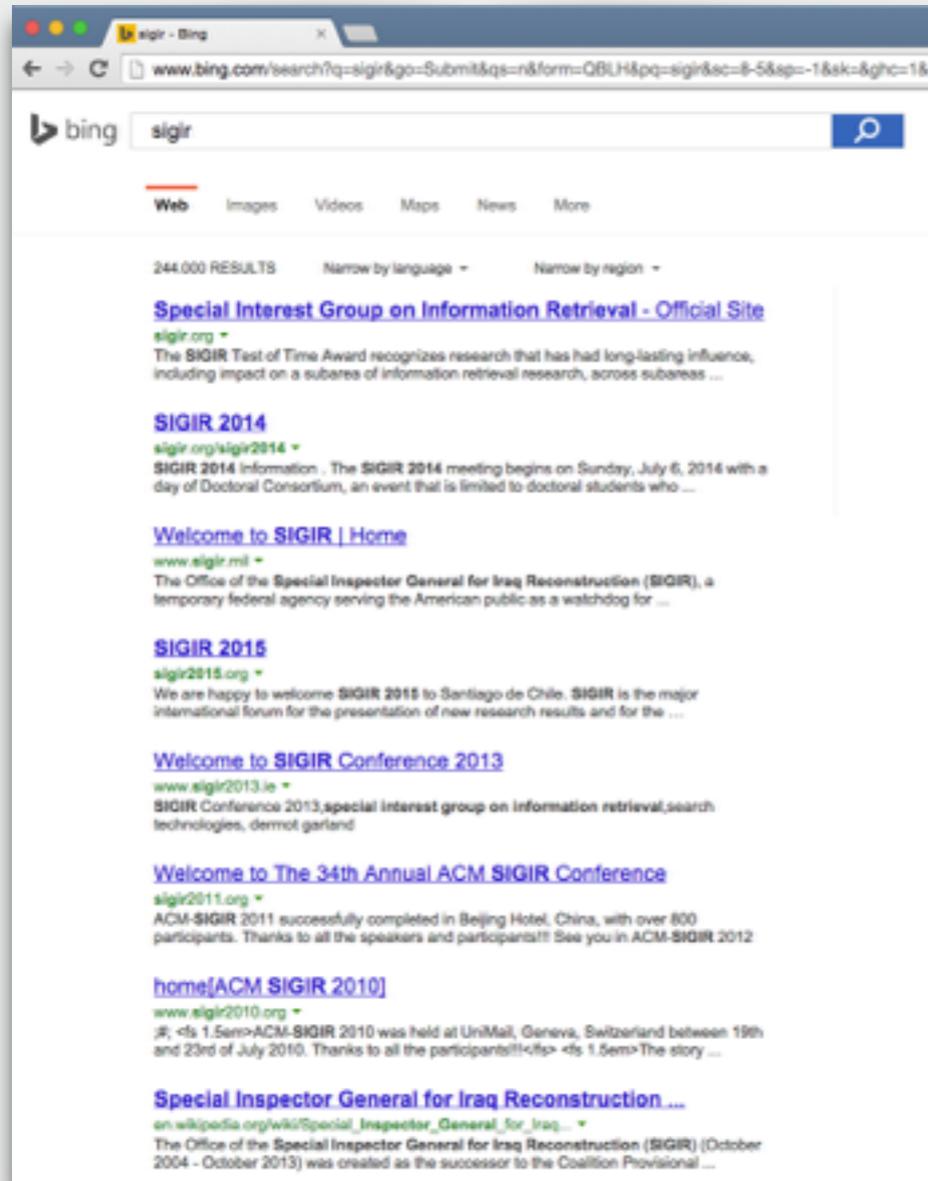
MEDIA SOURCES: SEARCH ENGINES NOW MOST TRUSTED

Trust in each source for general news and information (20-country global data)

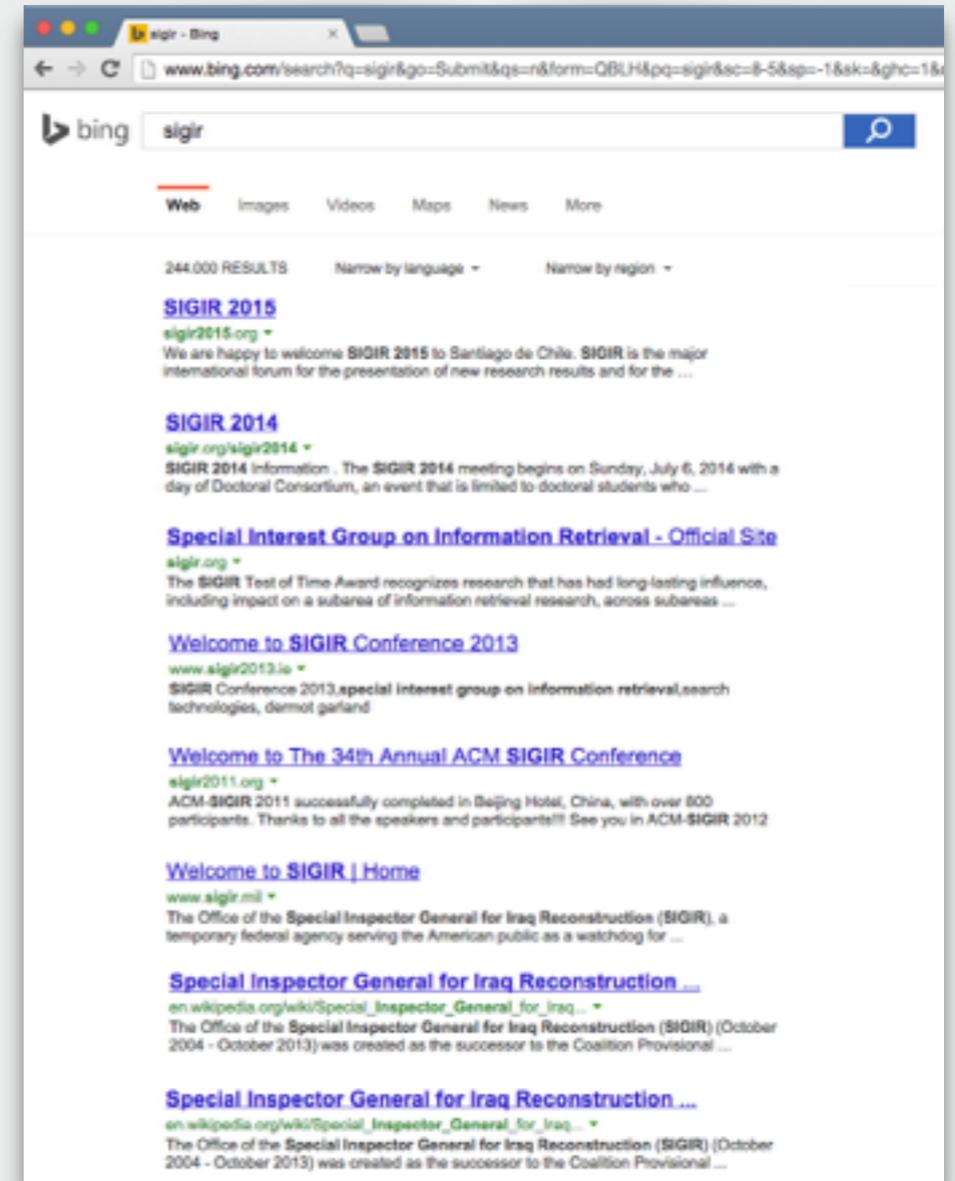
It matters whether search performs well

2015 | Trust Barometer

Motivation - Evaluation



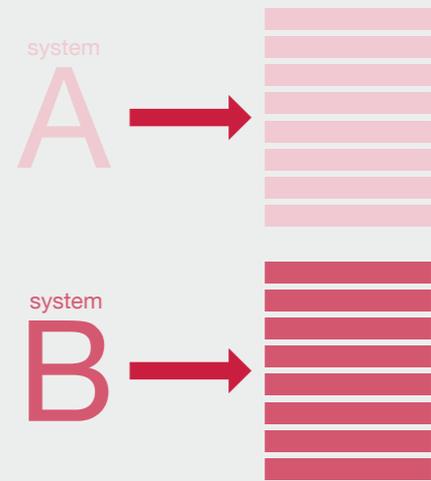
or



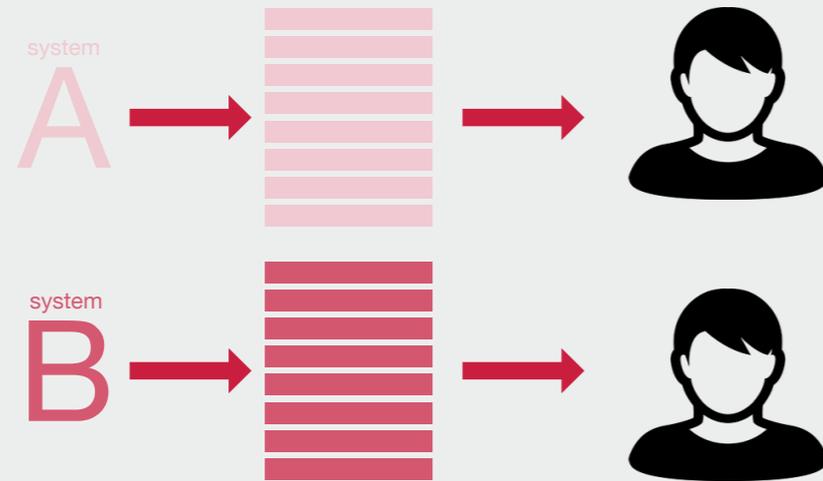
Motivation - Evaluation

system
A or system
B

Motivation - AB Testing

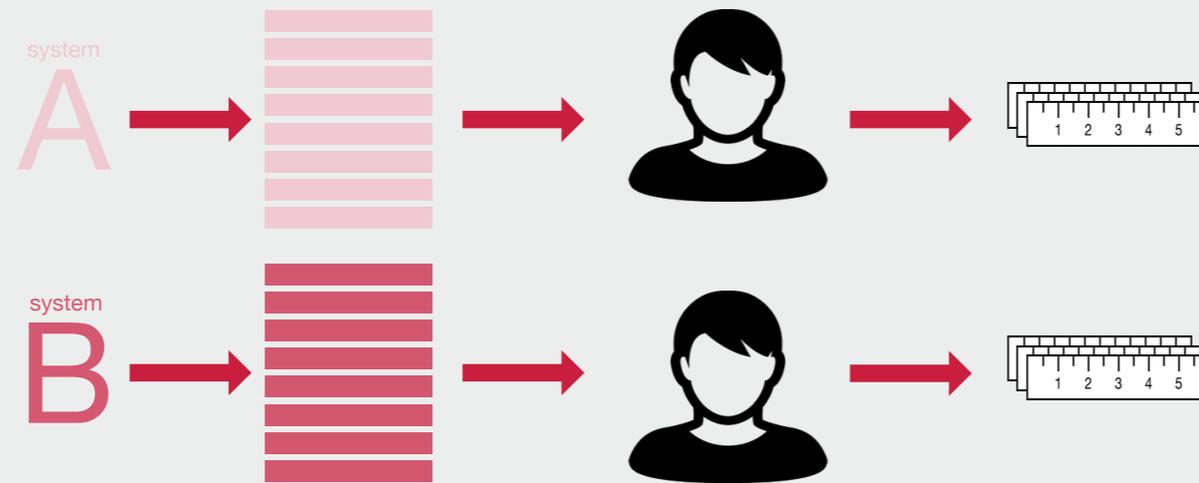


Motivation - AB Testing



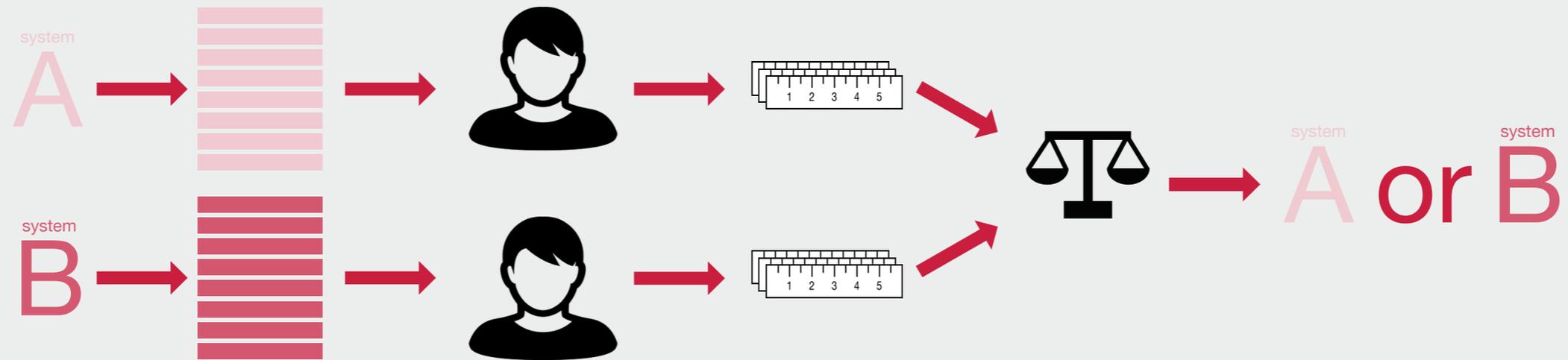
❖ User population **divided** into two groups

Motivation - AB Testing



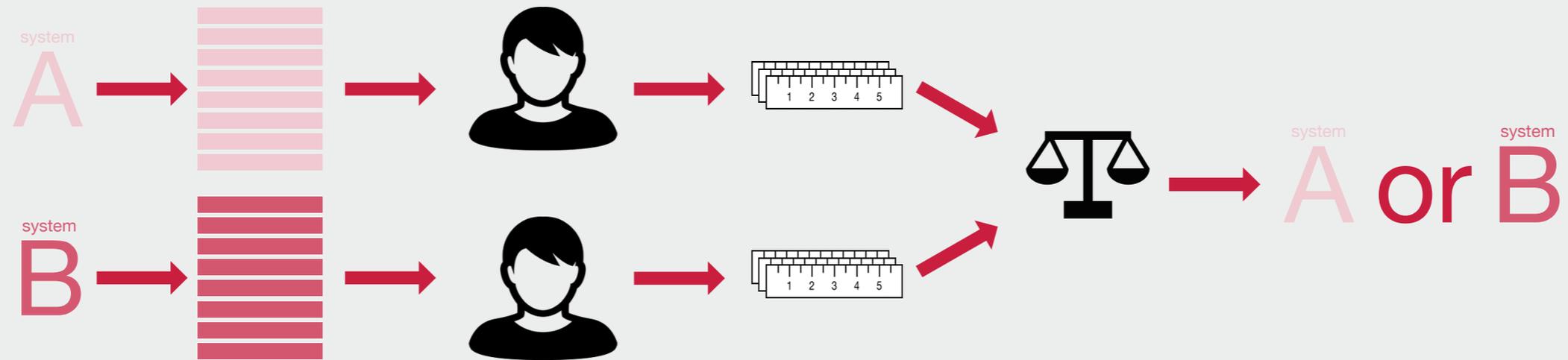
- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**

Motivation - AB Testing



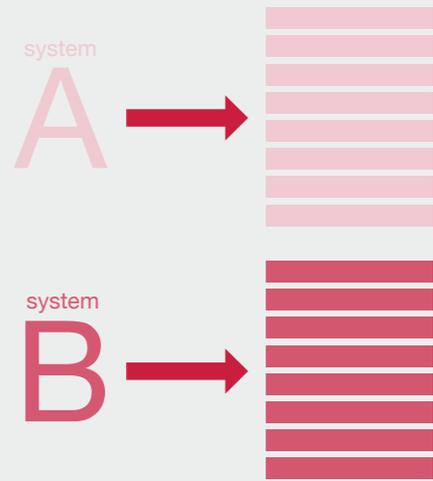
- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**
- ❖ **Difference in metric value** indicates the winner

Motivation - AB Testing

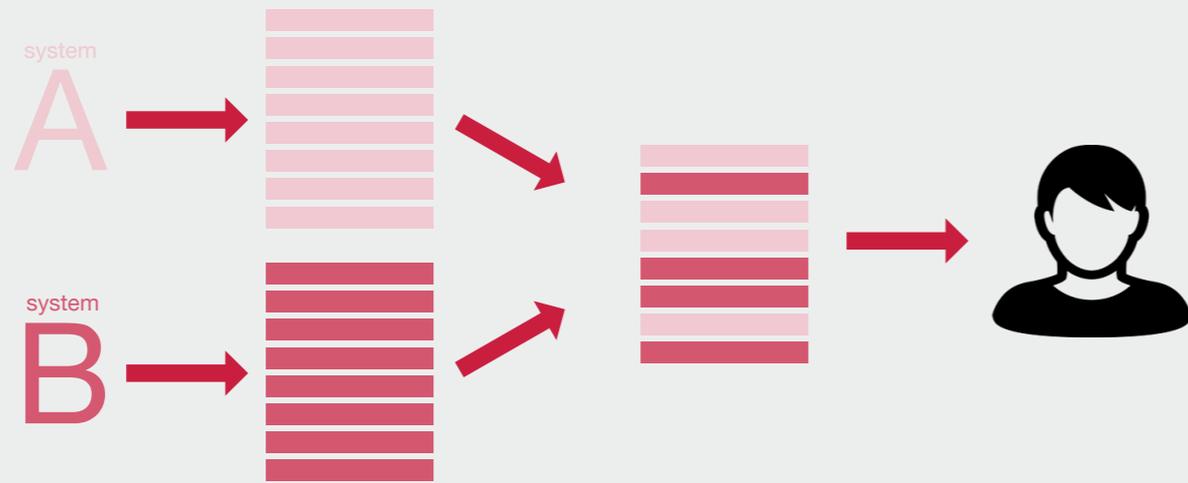


- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**
- ❖ **Difference in metric value** indicates the winner
- ❖ **Between subject** design
 - ❖ Differences between users and their queries
 - ❖ **Low sensitivity**, millions of queries

Motivation - Interleaving



Motivation - Interleaving



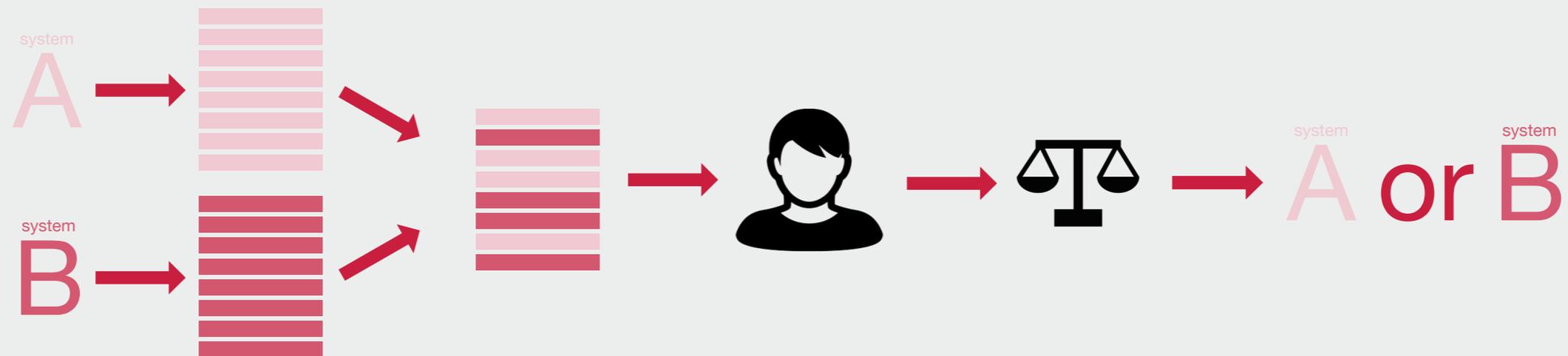
❖ All users see **both** systems

Motivation - Interleaving



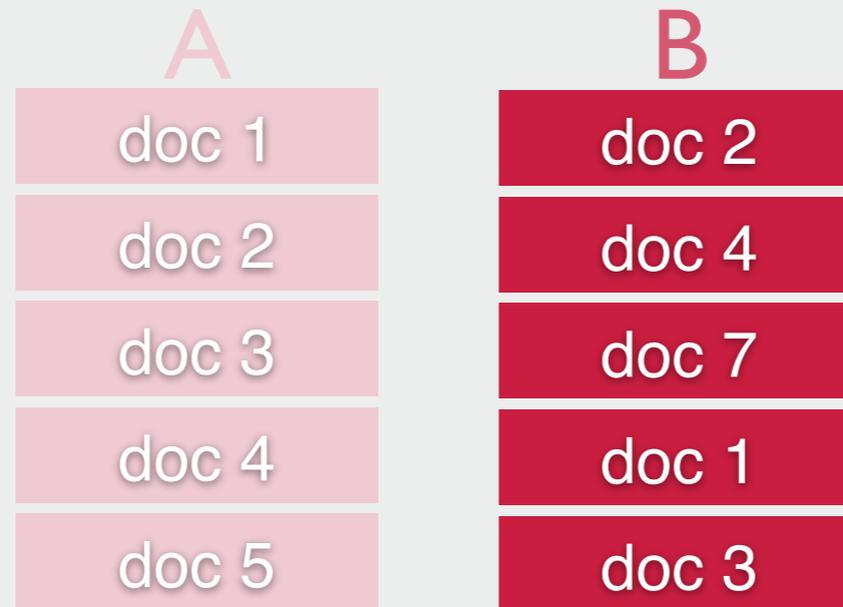
- ❖ All users see **both** systems
- ❖ **Simple metric:** system with more clicks wins

Motivation - Interleaving



- ❖ All users see **both** systems
- ❖ **Simple metric:** system with more clicks wins
- ❖ **Within subject** design
 - ❖ **Both systems** now cater for **every user**
 - ❖ **High sensitivity**, 10-100x less queries needed (compared to AB Testing)

Motivation - Team Draft Interleaving (TDI)



Motivation - Team Draft Interleaving (TDI)



Motivation - Team Draft Interleaving (TDI)

A

B



doc 1

doc 2

doc 4

doc 3

doc 7

Motivation - Team Draft Interleaving (TDI)

A

B



doc 1

doc 2

doc 1

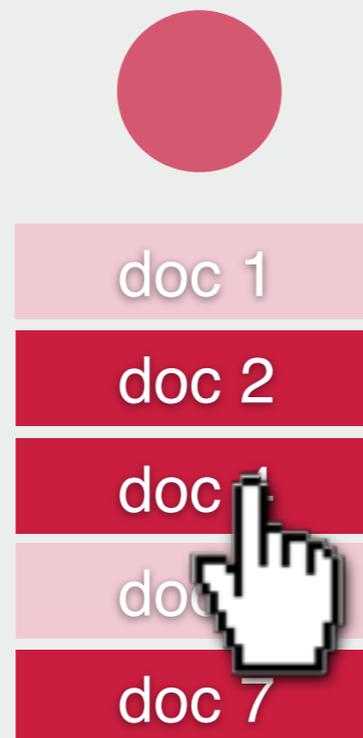
doc

doc 7



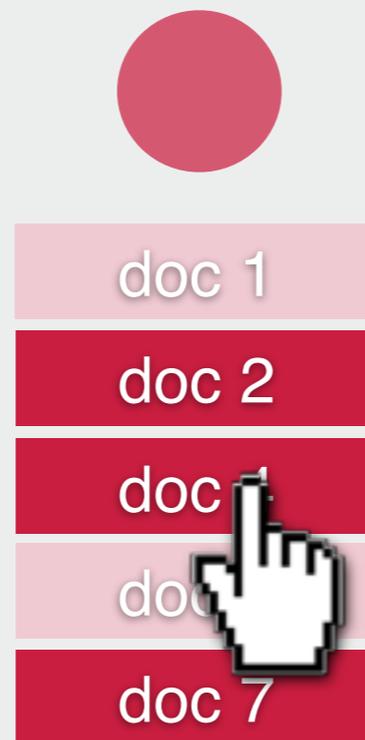
Motivation - Team Draft Interleaving (TDI)

✿ Infer winner: **B** > **A**



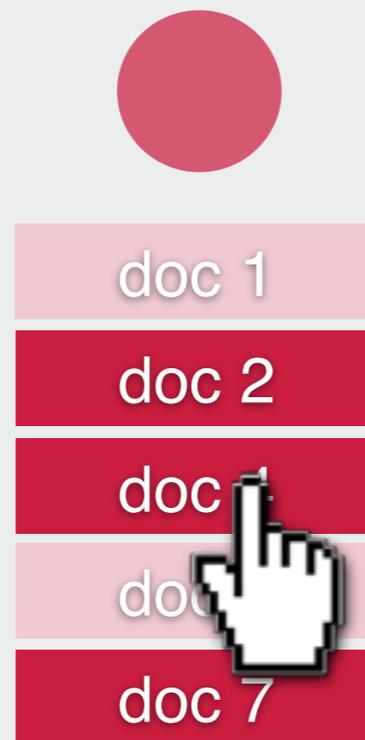
Motivation - Team Draft Interleaving (TDI)

- ❖ Infer winner: **B** > **A**
- ❖ Count **fraction of wins** over many queries

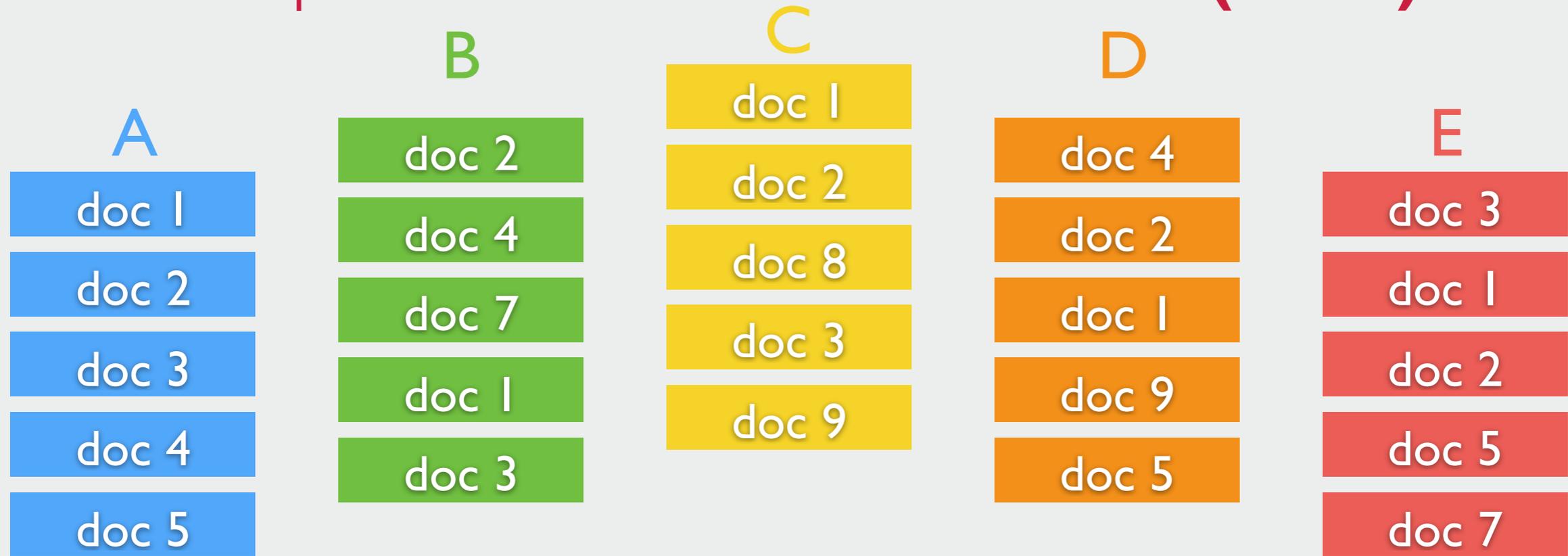


Motivation - Team Draft Interleaving (TDI)

- ❖ Infer winner: **B** > **A**
- ❖ Count **fraction of wins** over many queries
- ❖ Well tested in practice
 - ❖ Used at Bing, Yandex, Seznam



Side step - Team Draft Multileave (TDM)



Side step - **Team Draft Multileave (TDM)**

A

B

C

D

E



- doc 1
- doc 3
- doc 2
- doc 4
- doc 9

Side step - Team Draft Multileave (TDM)

A

B

C

D

E

✿ Infer ranking over systems: **A & E > B & C & D**

doc 1

doc 3

doc 2

doc 4

doc 9



Side step - Team Draft Multileave (TDM)

A

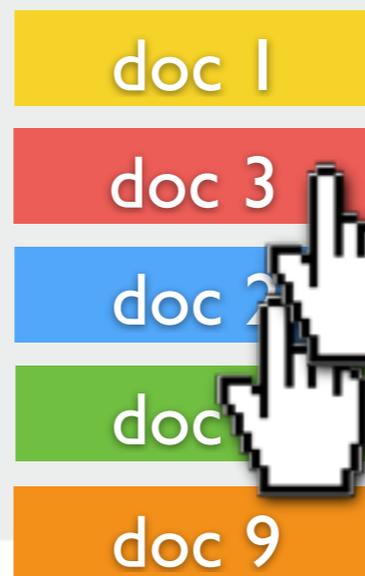
B

C

D

E

- ✿ Infer ranking over systems: **A & E > B & C & D**
- ✿ Aggregate **rankings** over many queries



Side step - Team Draft Multileave (TDM)

A

B

C

D

E

- ✿ Infer ranking over systems: **A & E > B & C & D**
- ✿ Aggregate **rankings** over many queries
- ✿ Many less queries required

doc 1

doc 3

doc 2

doc

doc 9



Side step - Team Draft Multileave (TDM)

A

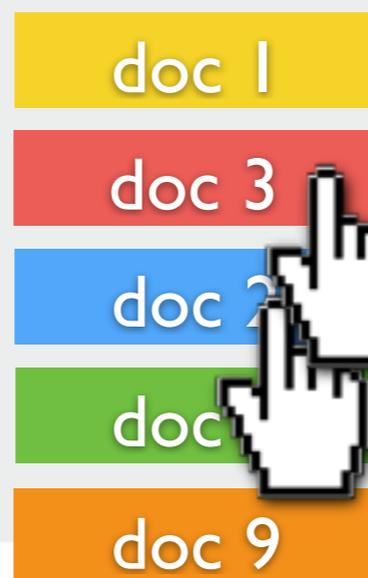
B

C

D

E

- ✿ Infer ranking over systems: **A & E > B & C & D**
- ✿ Aggregate **rankings** over many queries
- ✿ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise



Side step - Team Draft Multileave (TDM)

A

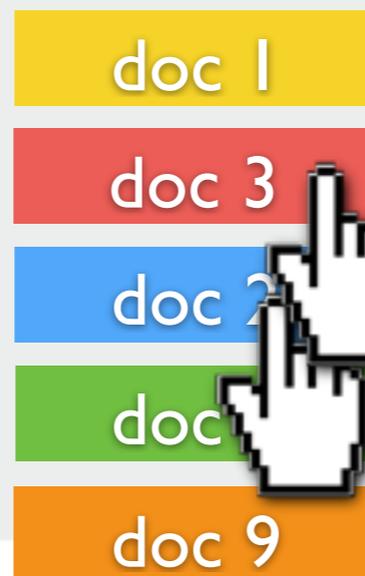
B

C

D

E

- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise
- ❖ But not tested in practice (yet)



Not used in the rest of this work

Side step - Team Draft Multileave (TDM)

A

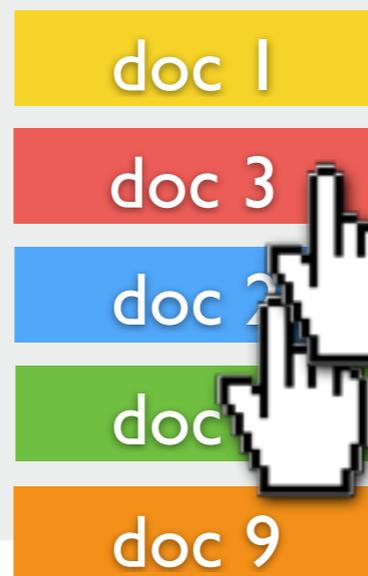
B

C

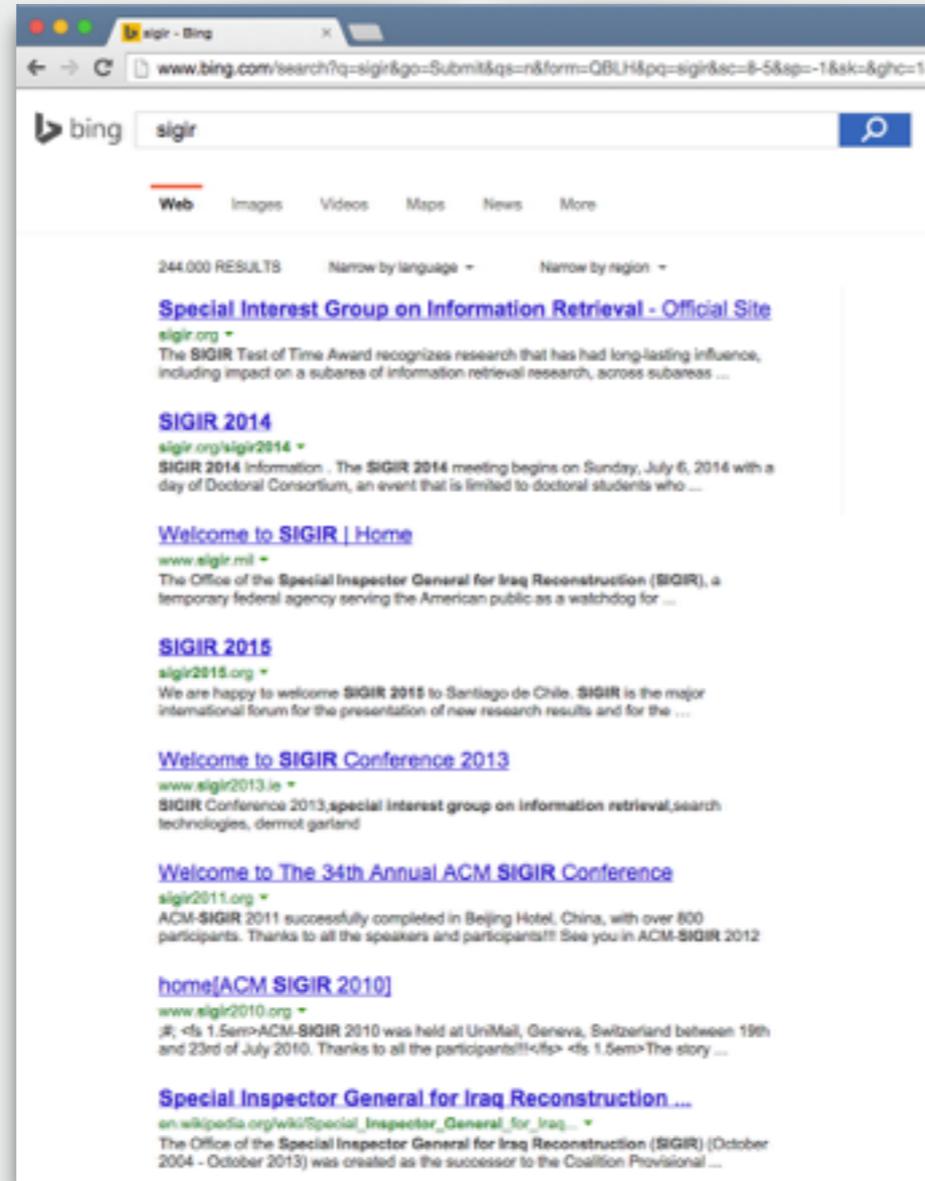
D

E

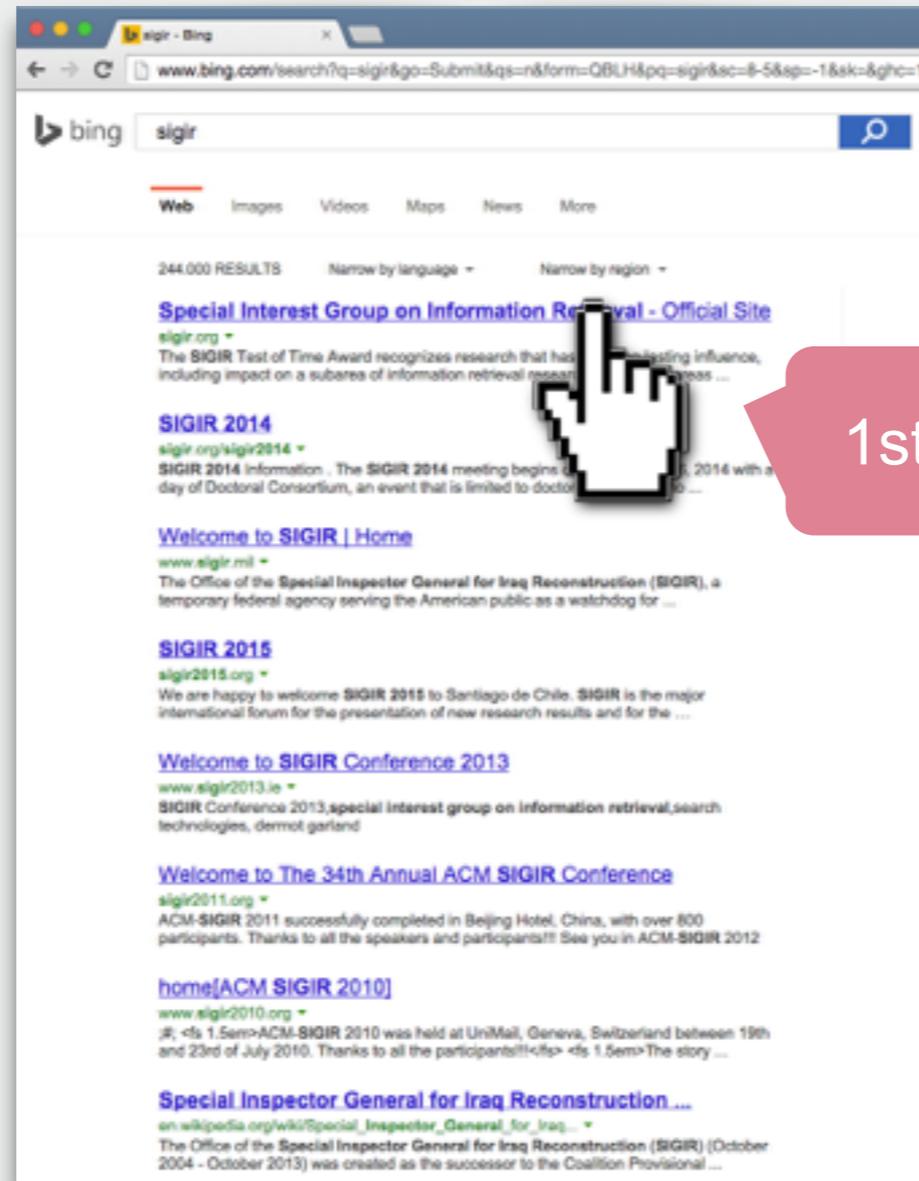
- ❖ Infer ranking over systems: **A & E > B & C & D**
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise
- ❖ But not tested in practice (yet)



Motivation - AB Testing - As a Gold Standard

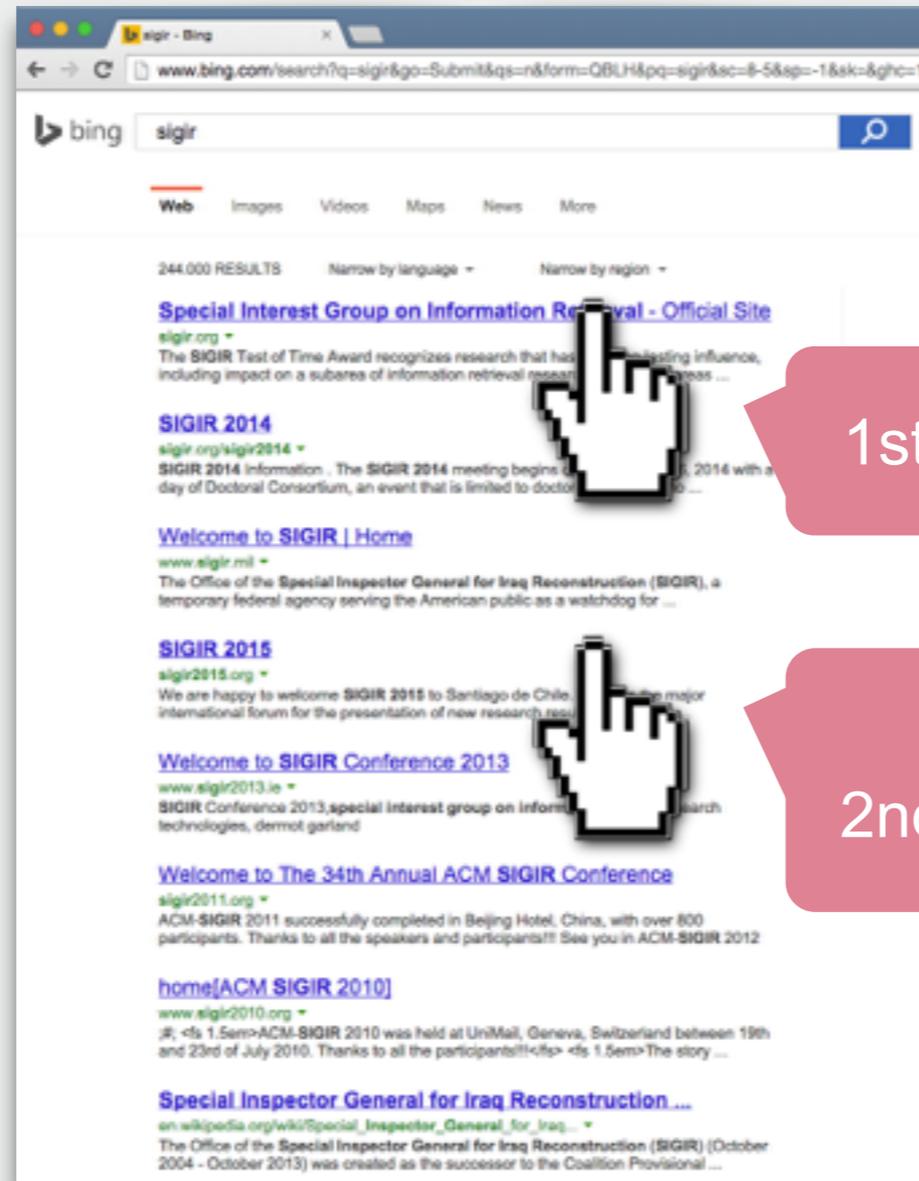


Motivation - AB Testing - As a Gold Standard



1st click, 5sec dwell time

Motivation - AB Testing - As a Gold Standard



1st click, 5sec dwell time

“SAT” click:
2nd click, user stays away

Motivation - AB Testing - Metrics

AB Metric	Description
-----------	-------------

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click

Classifier predicting
SAT probability
with a **threshold**

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _s	Fraction queries with at least one SAT click
AB _s @1	Fraction queries with at least one SAT click on 1st position

Classifier predicting
SAT probability
with a **threshold**

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click
AB _S @1	Fraction queries with at least one SAT click on 1st position
AB _T	Time from the query issue until first click

Classifier predicting
SAT probability
with a **threshold**

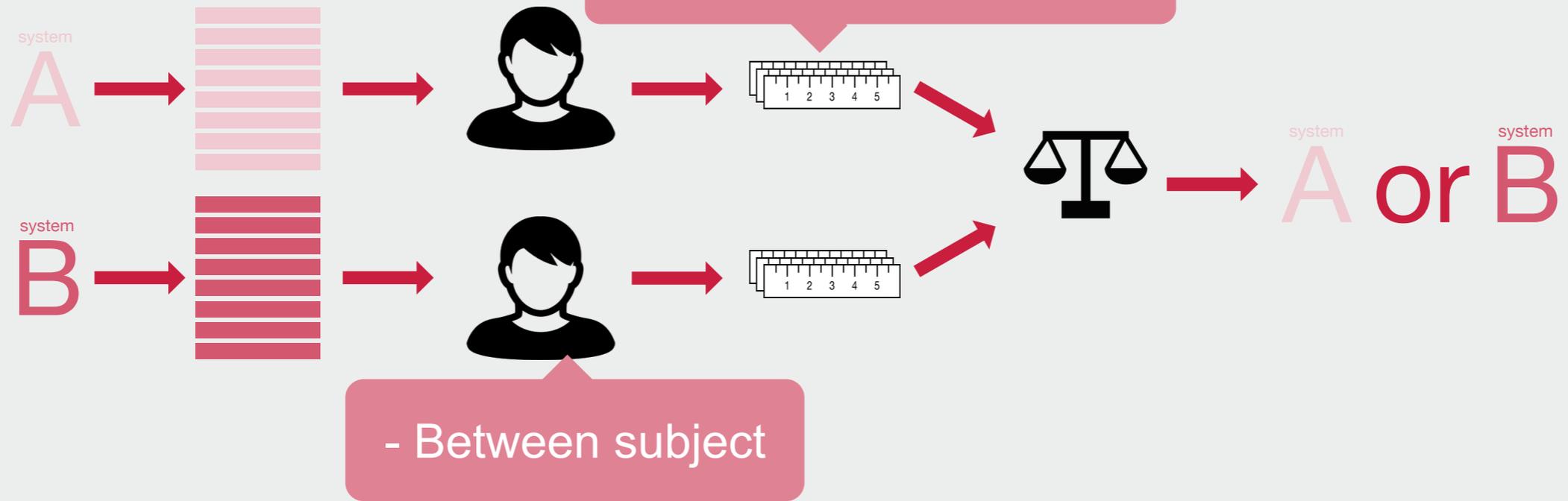
Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position
AB _S	Fraction queries with at least one SAT click
AB _S @1	Fraction queries with at least one SAT click on 1st position
AB _T	Time from the query issue until first click
AB _T @1	Time from the query issue until first click on 1st position
AB _{T,S}	Time from the query issue until first SAT click
AB _{T,S} @1	Time from the query issue until first SAT click on 1st position

Classifier predicting
SAT probability
with a **threshold**

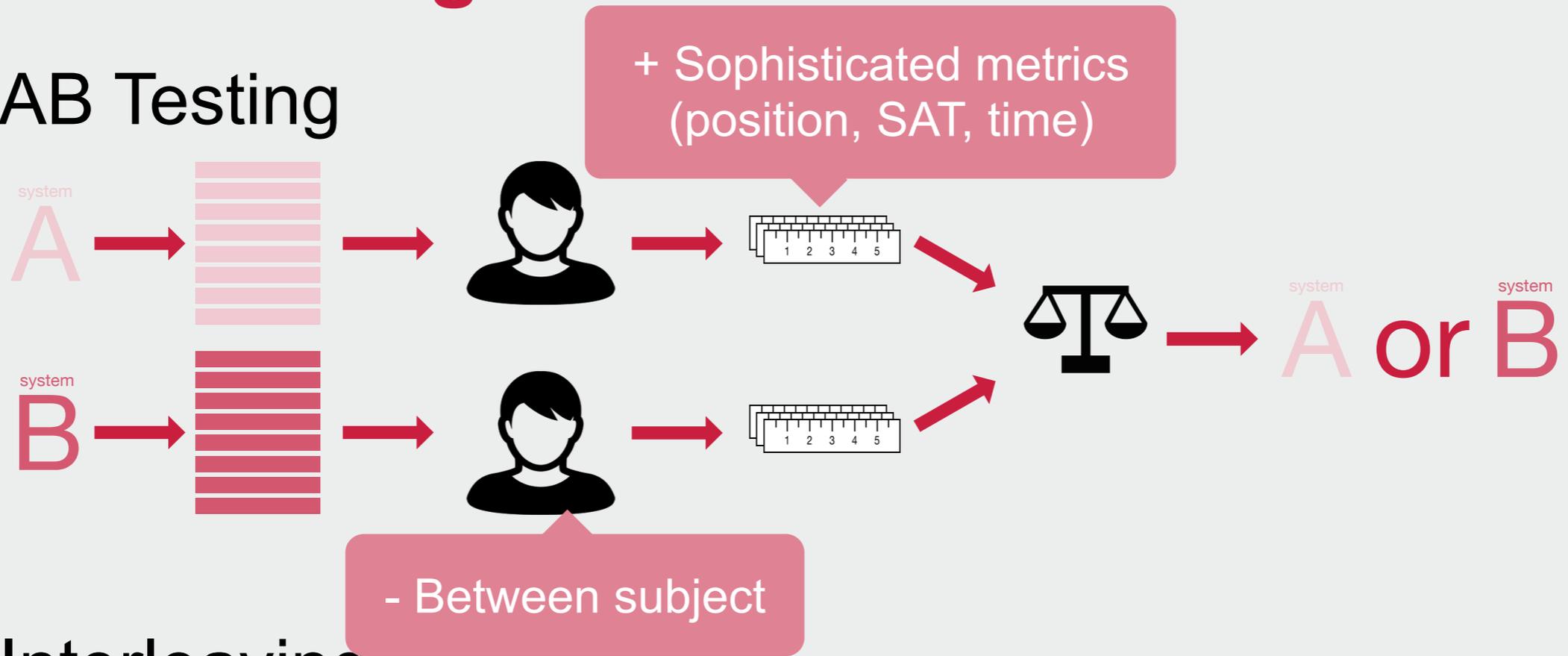
Motivation - Agreement

✦ AB Testing

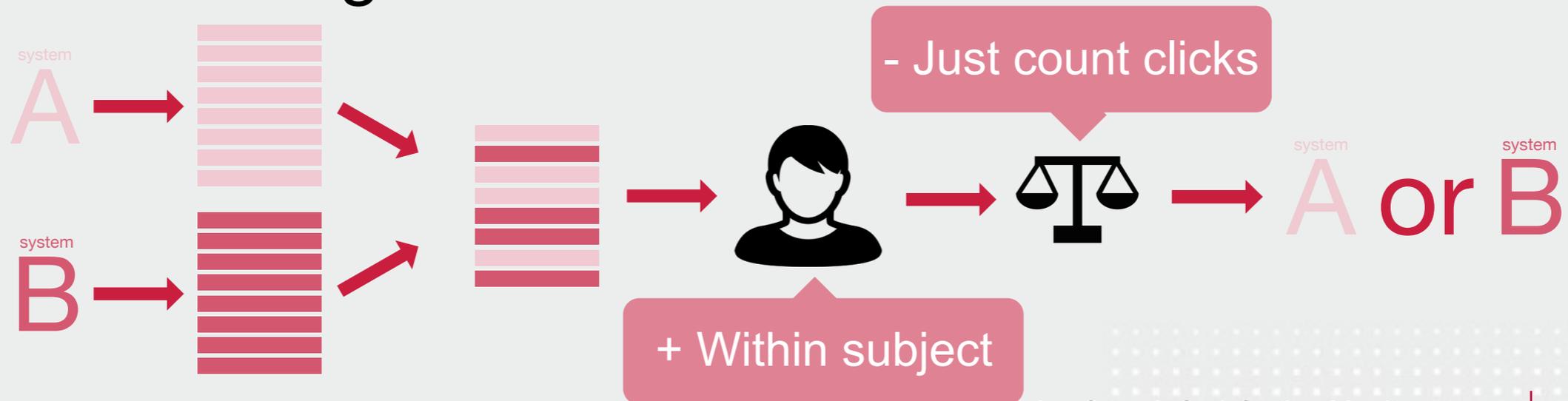


Motivation - Agreement

✿ AB Testing

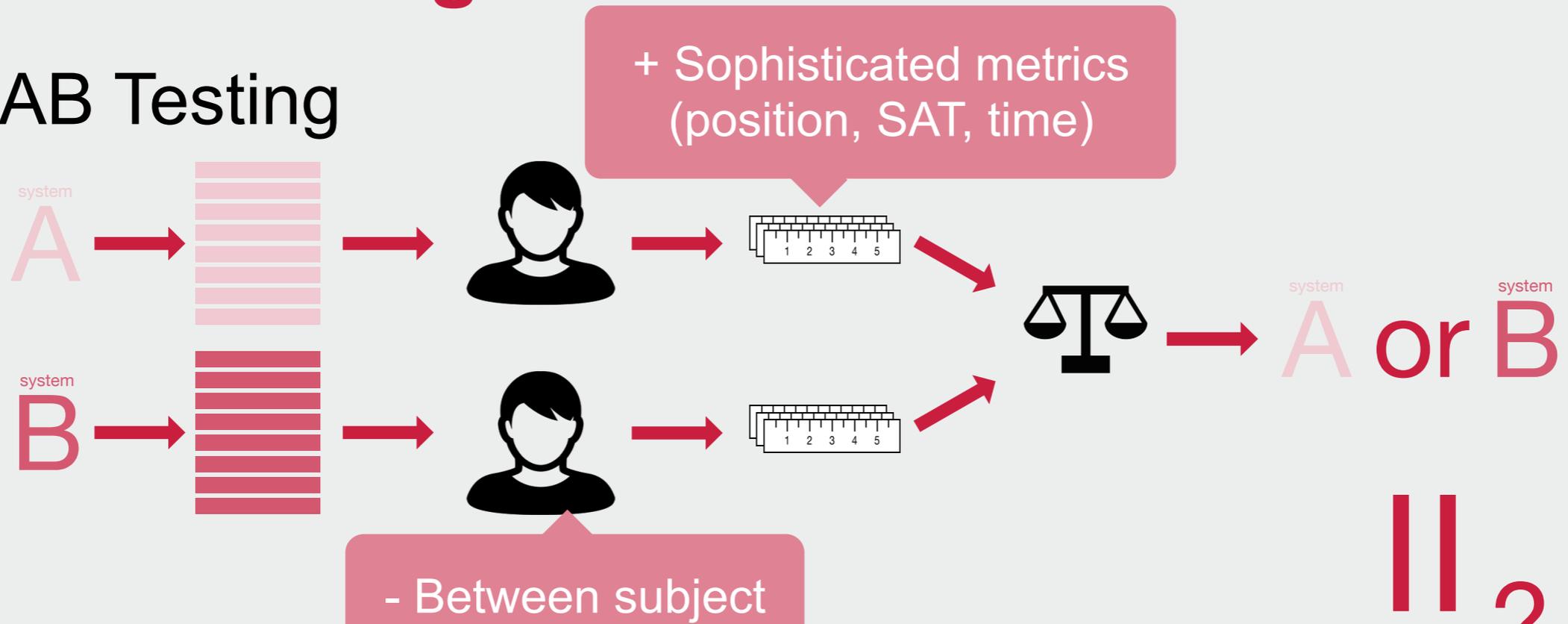


✿ Interleaving

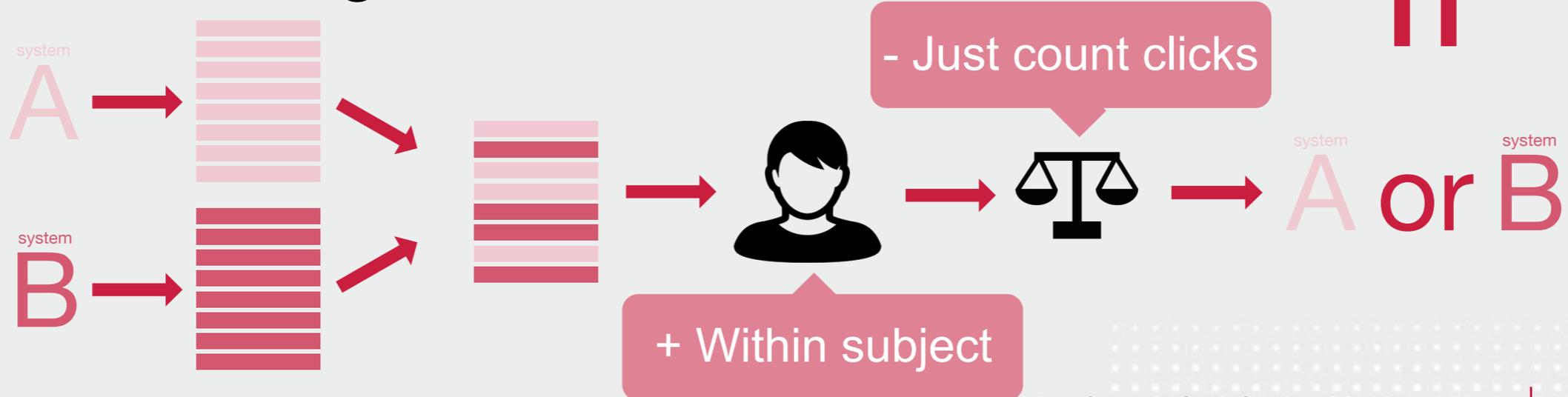


Motivation - Agreement

❖ AB Testing



❖ Interleaving



Outline

Motivation

Data + analysis

Methods + results

Conclusions

Data - Properties

Data - Properties

✦ **38 ranker pairs**

Data - Properties

❖ **38 ranker pairs**

❖ AB Tested + Interleaved (TDI)

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014

Data - Properties

- ❖ **38 ranker pairs**
 - ❖ AB Tested + Interleaved (TDI)
 - ❖ only **ranking** changes
 - ❖ bing.com, web, desktop
 - ❖ 9 months in 2014
 - ❖ United States locale

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ **~80 times** more queries for AB

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ ~**80 times** more queries for AB
- ❖ ~**3 billion clicks**

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

These are our datapoints

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ ~**80 times** more queries for AB
- ❖ ~**3 billion clicks**

Data - Analysis - Agreement

❖ **Interleaving (TDI) does not agree well with AB metrics**

AB Metric	Interleaving (TDI)
AB	0.63

Data - Analysis - Agreement

❖ Interleaving (TDI) does not agree well with AB metrics

AB Metric	Interleaving (TDI)
AB	0.63
AB@1	0.71
AB _s	0.71
AB _s @1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,S}	0.47
AB _{T,S} @1	0.42

Significantly different from random

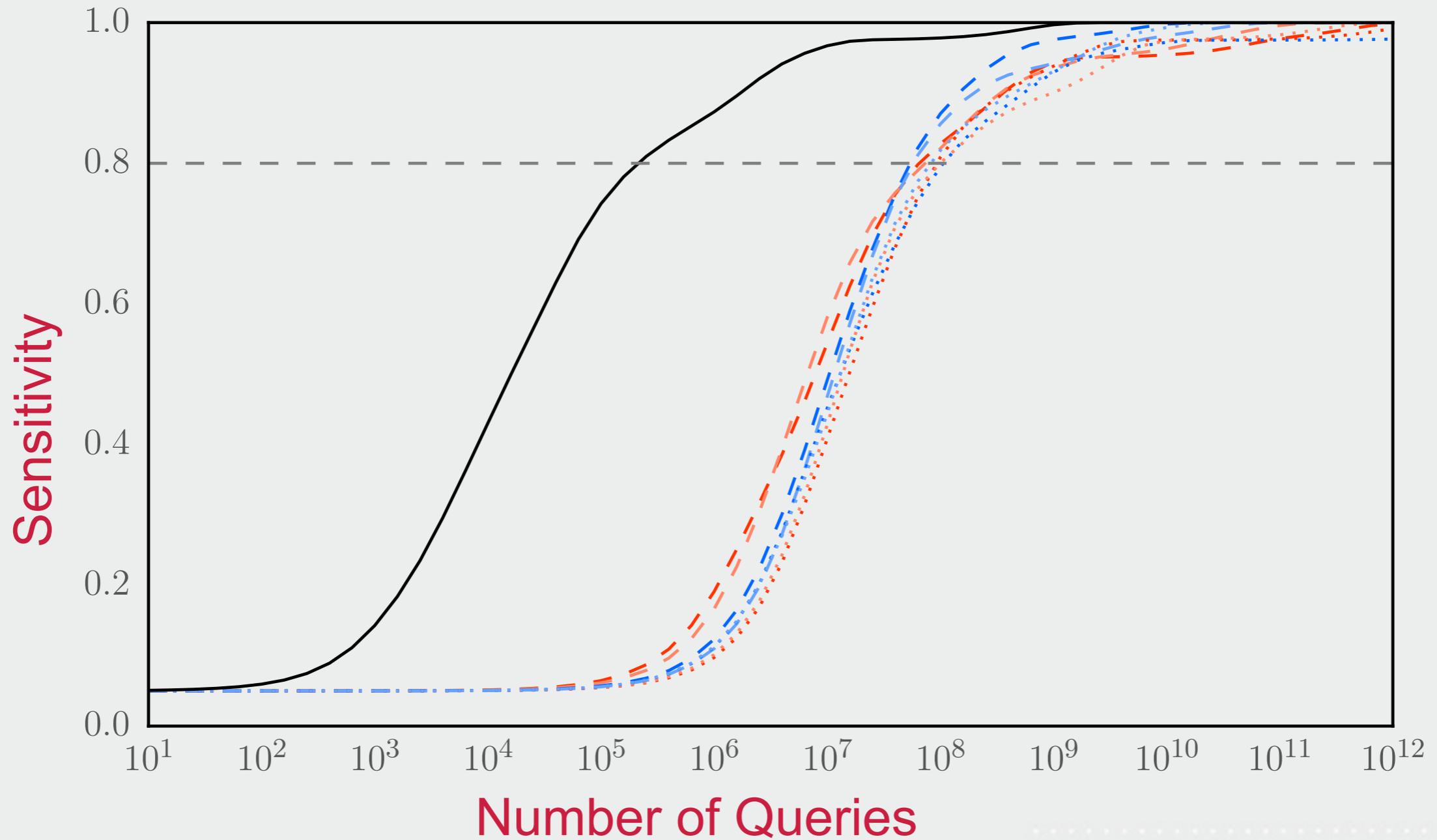
Data - Analysis - Sensitivity (Power)

- ❖ **How many queries** are required for statistically significant conclusions?

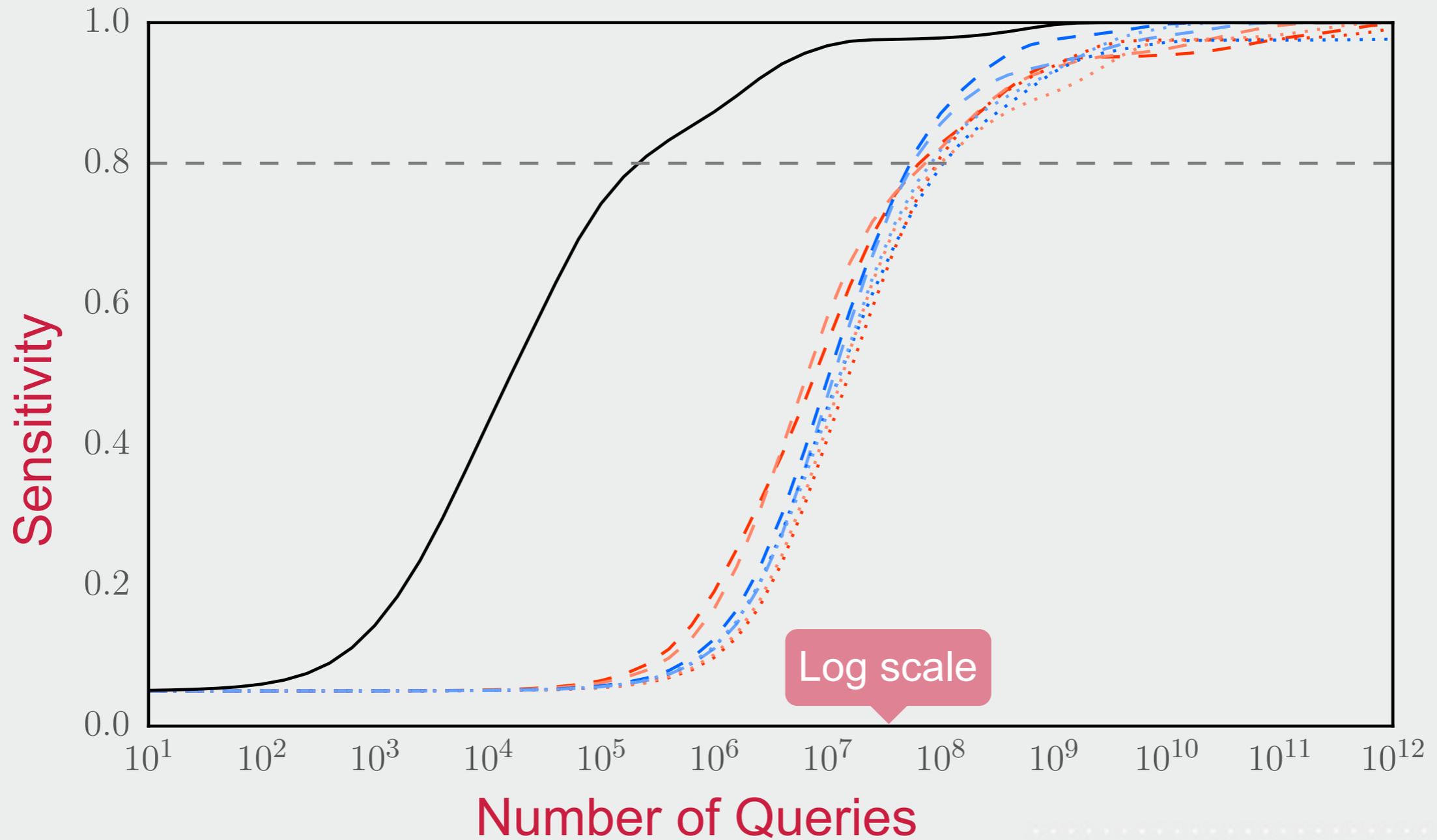
Data - Analysis - Sensitivity (Power)

- ❖ **How many queries** are required for statistically significant conclusions?
- ❖ **Sensitivity (power) analysis**
 - ❖ $\alpha=0.05$, two sided
 - ❖ AB Testing: **independent t-test**
 - ❖ Interleaving (TDI): **paired t-test**

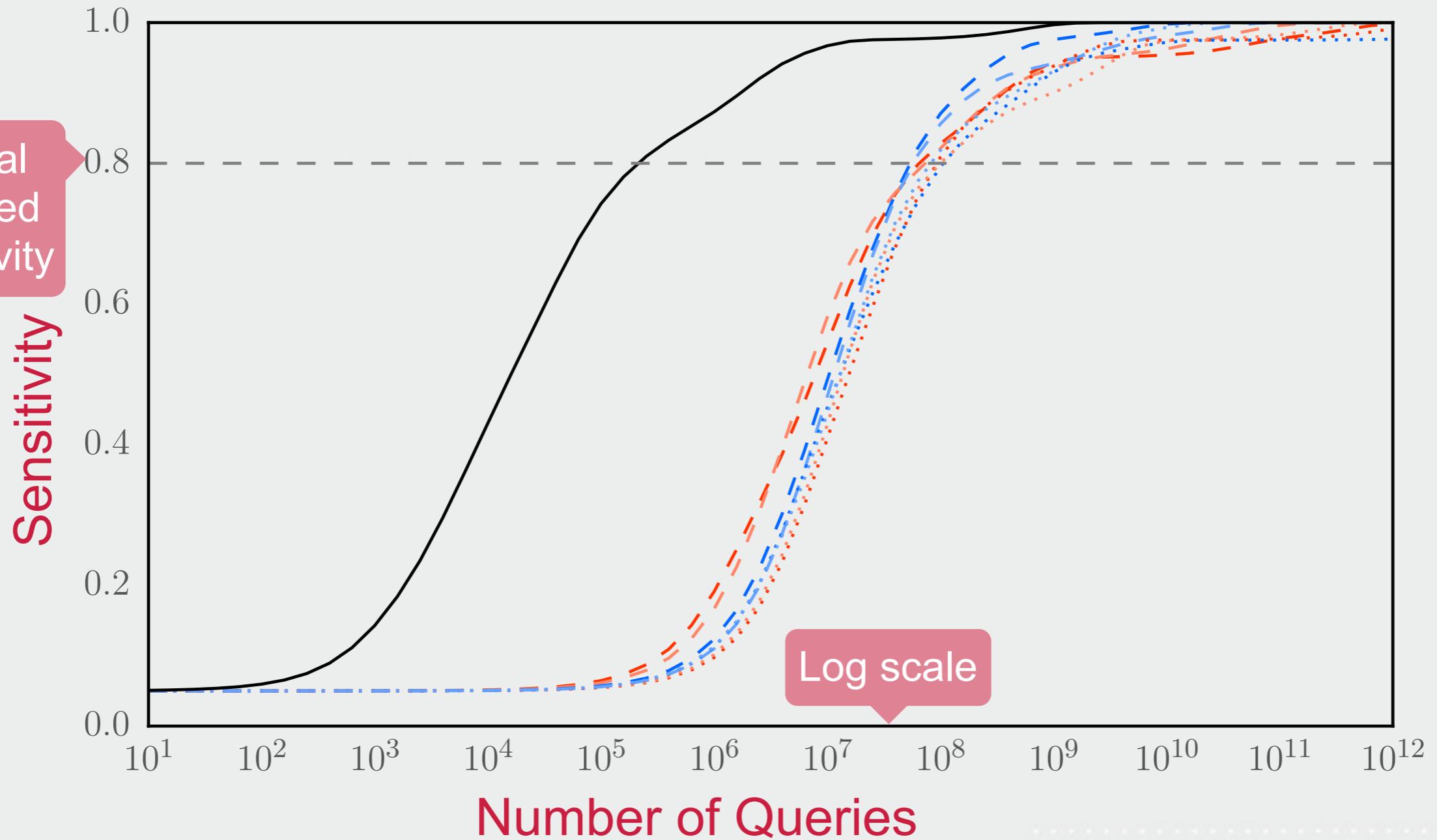
Data - Analysis - Sensitivity



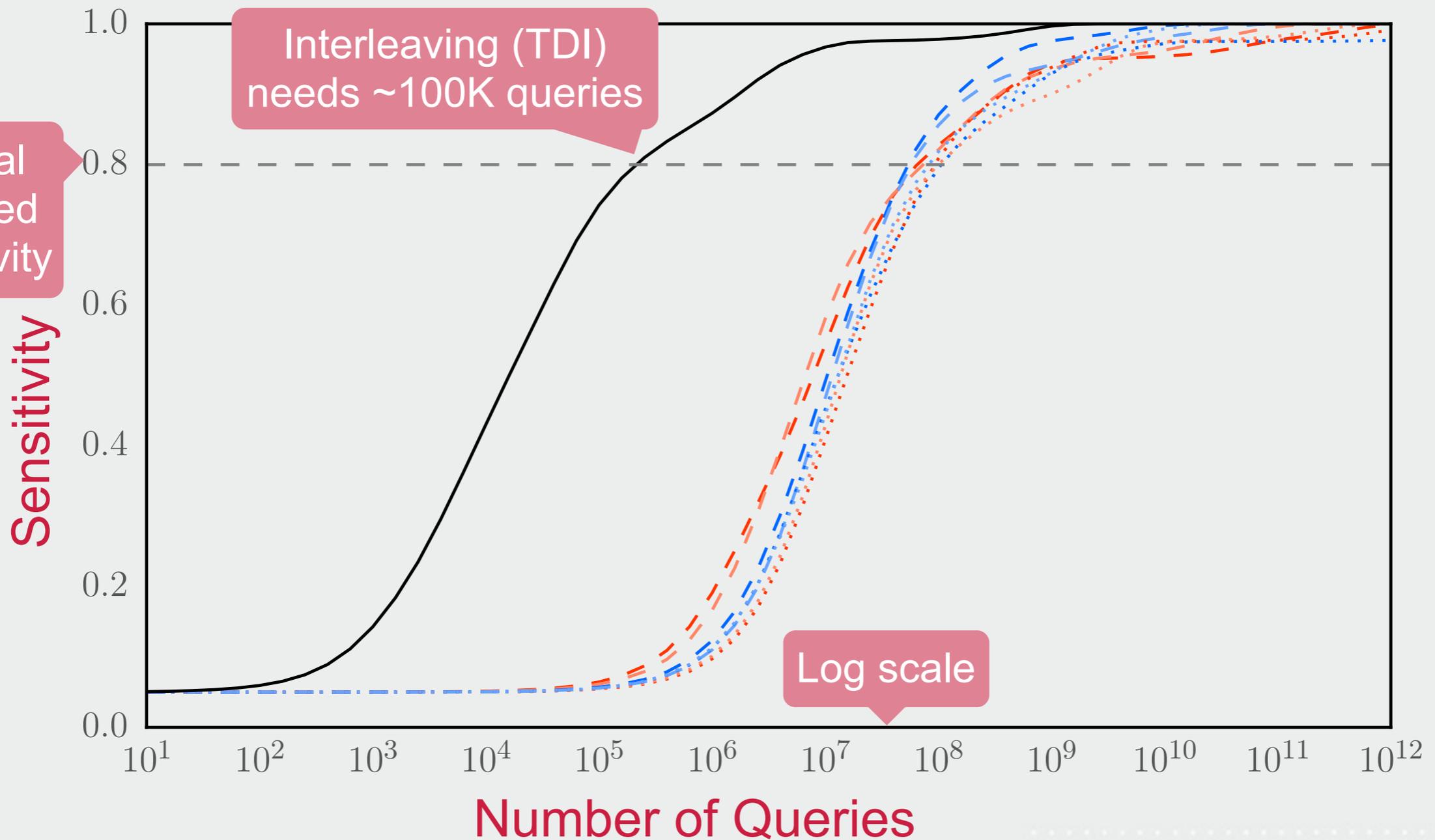
Data - Analysis - Sensitivity



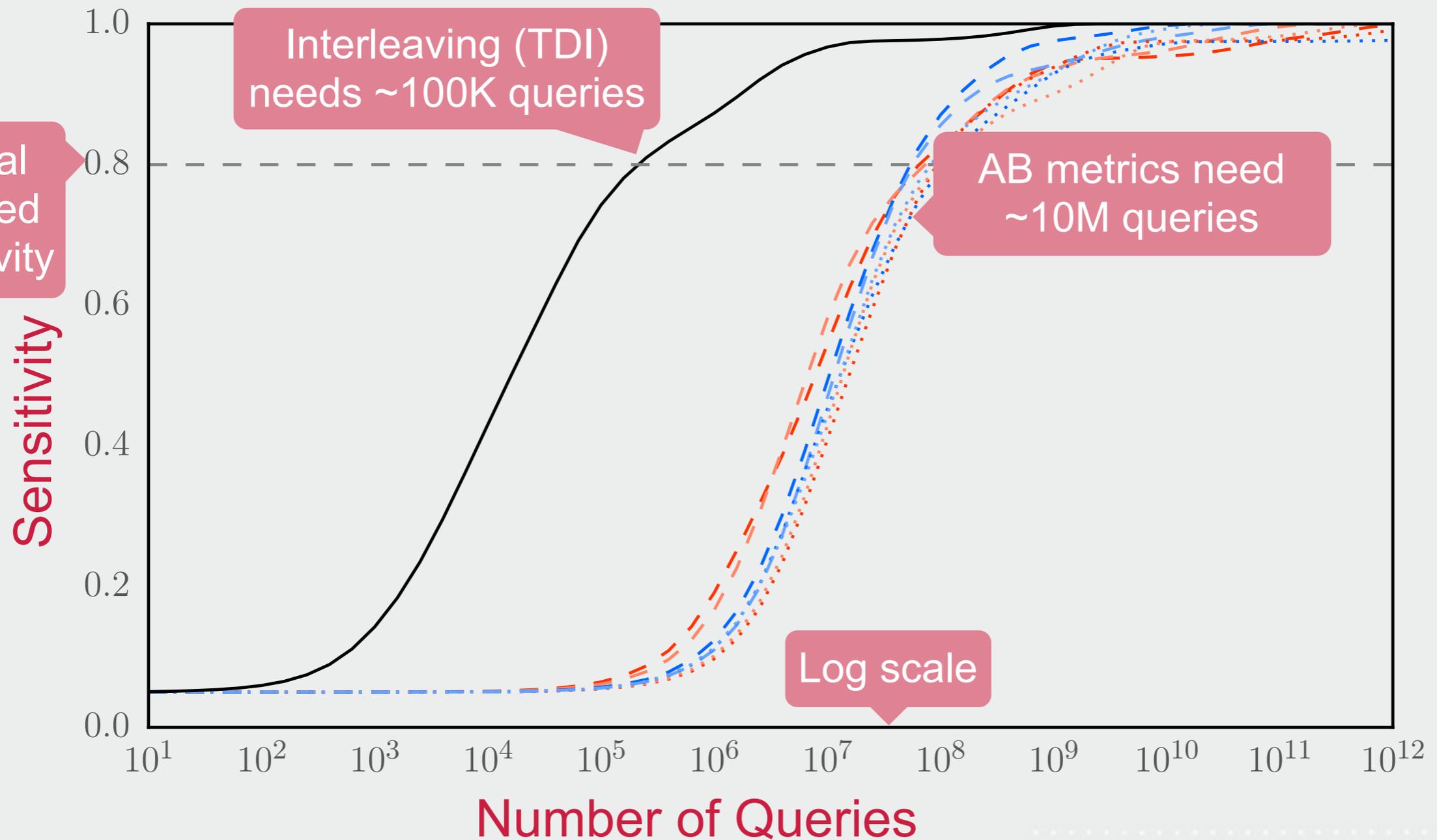
Data - Analysis - Sensitivity



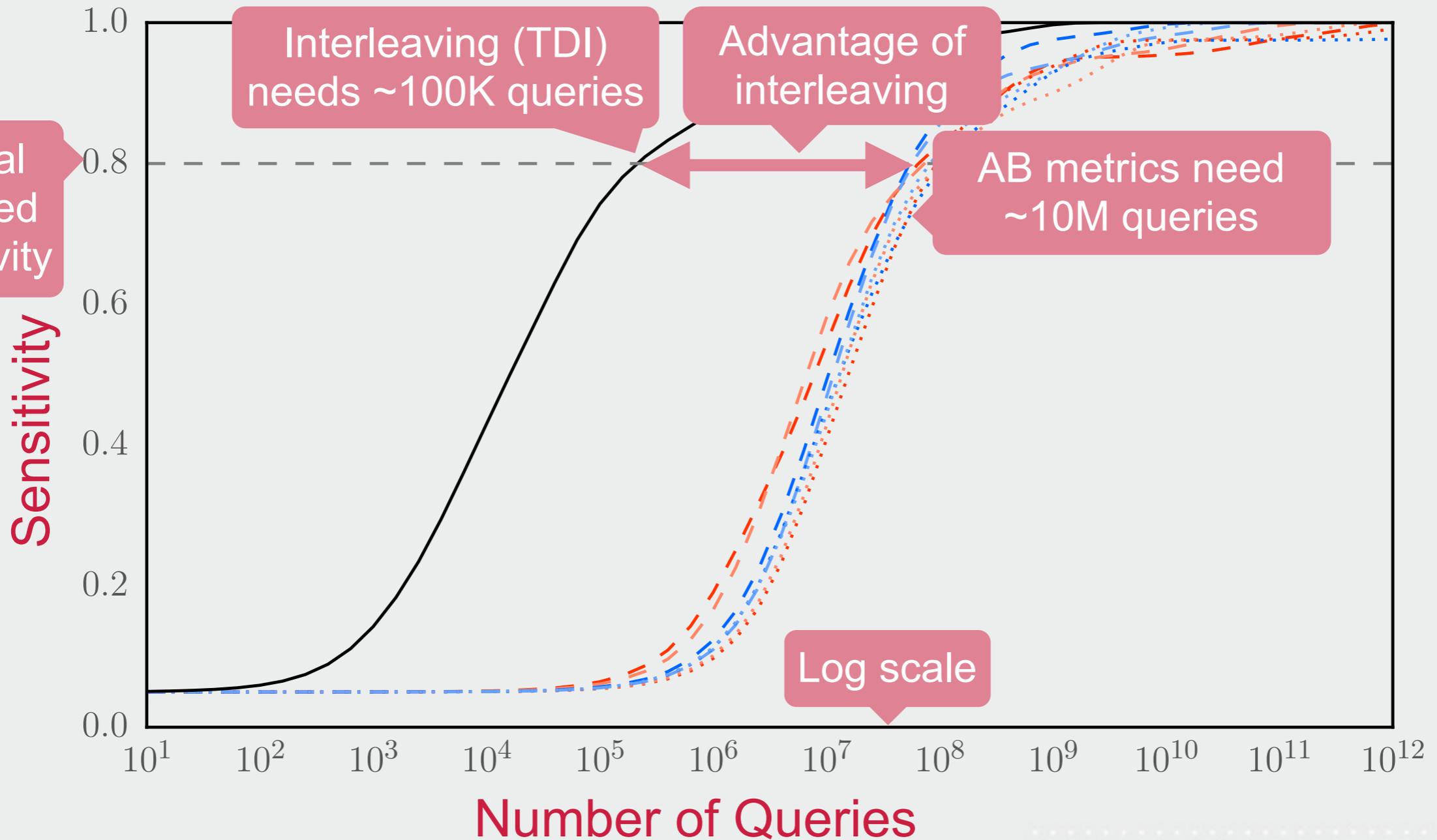
Data - Analysis - Sensitivity



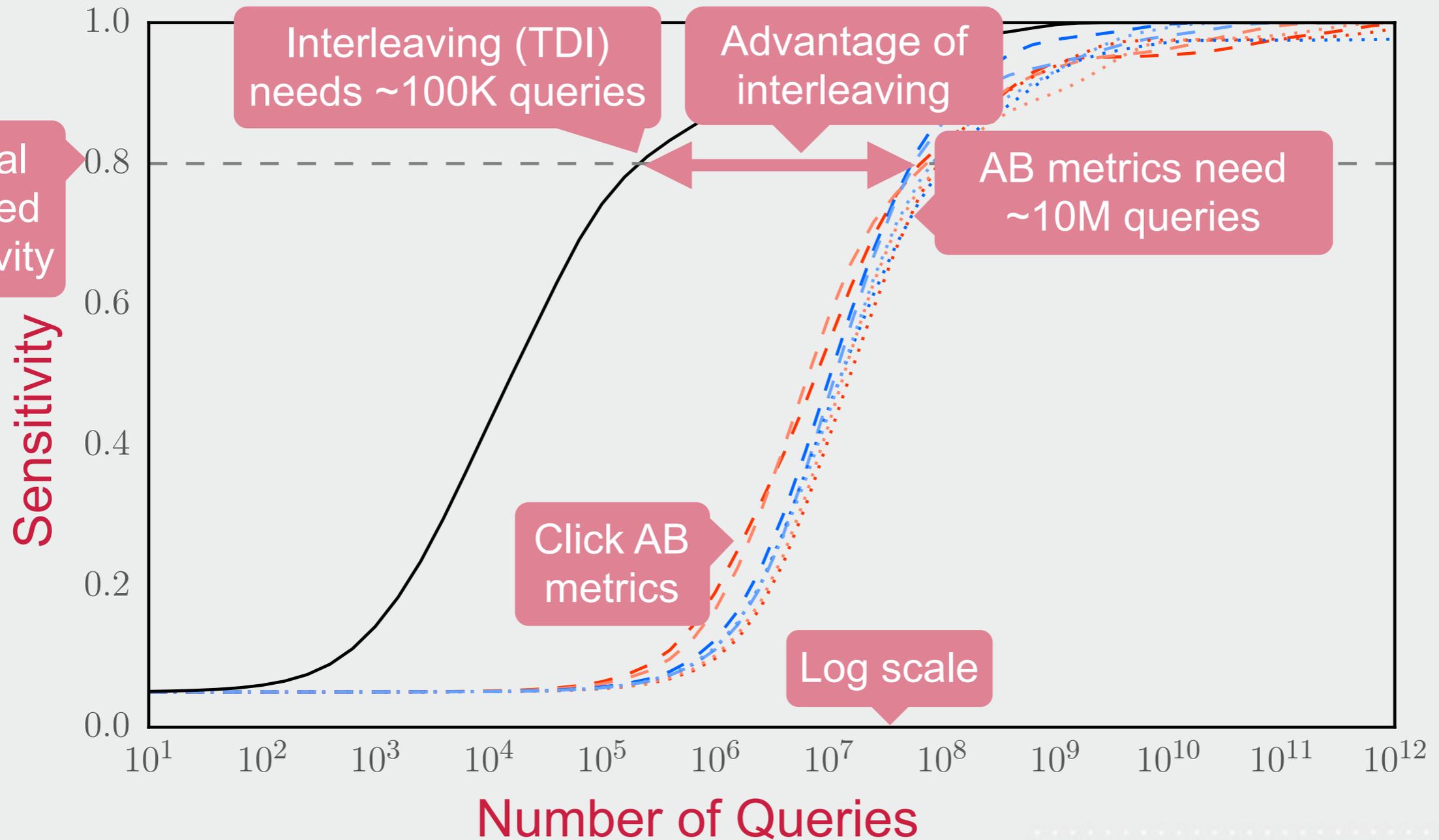
Data - Analysis - Sensitivity



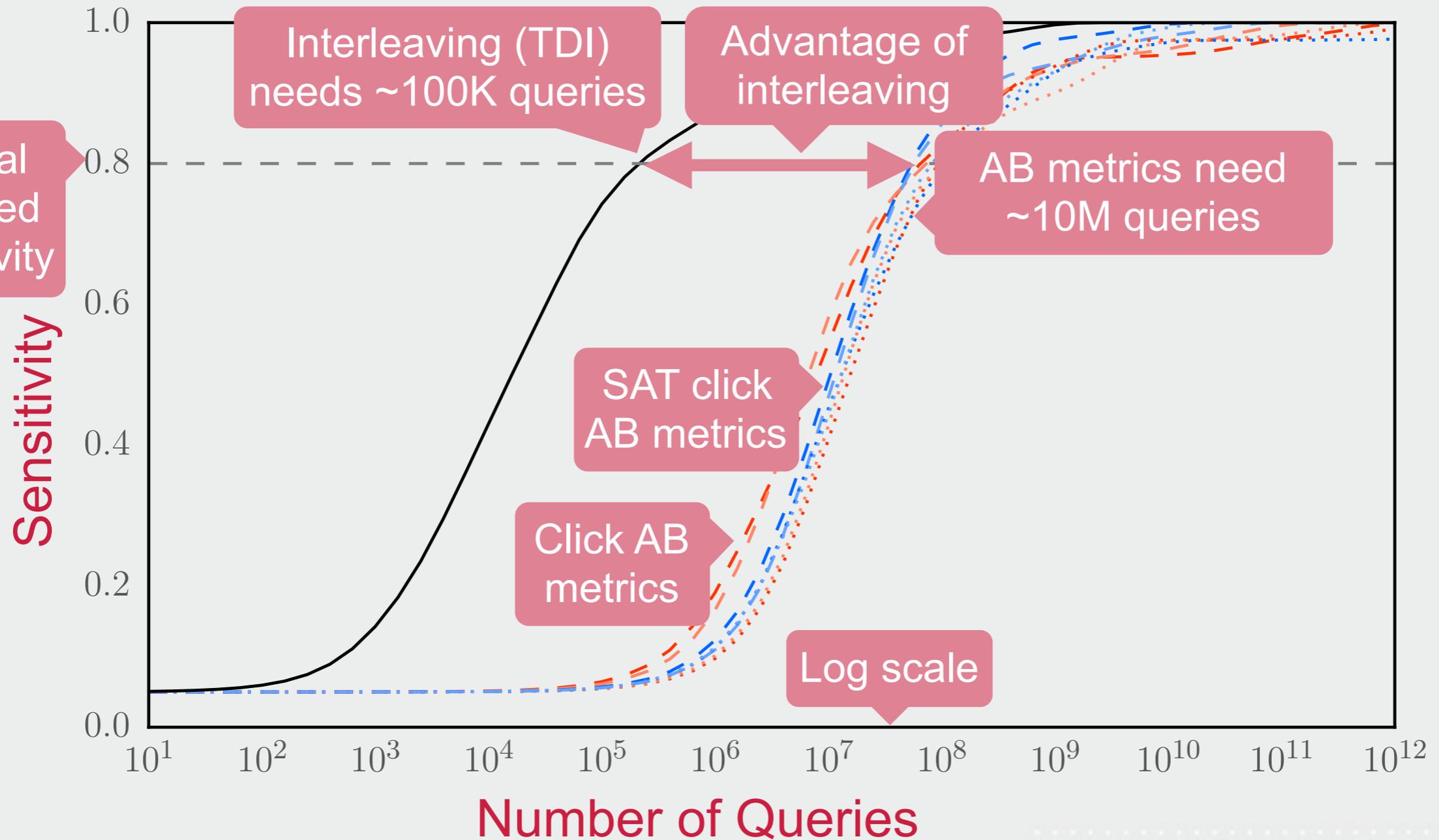
Data - Analysis - Sensitivity



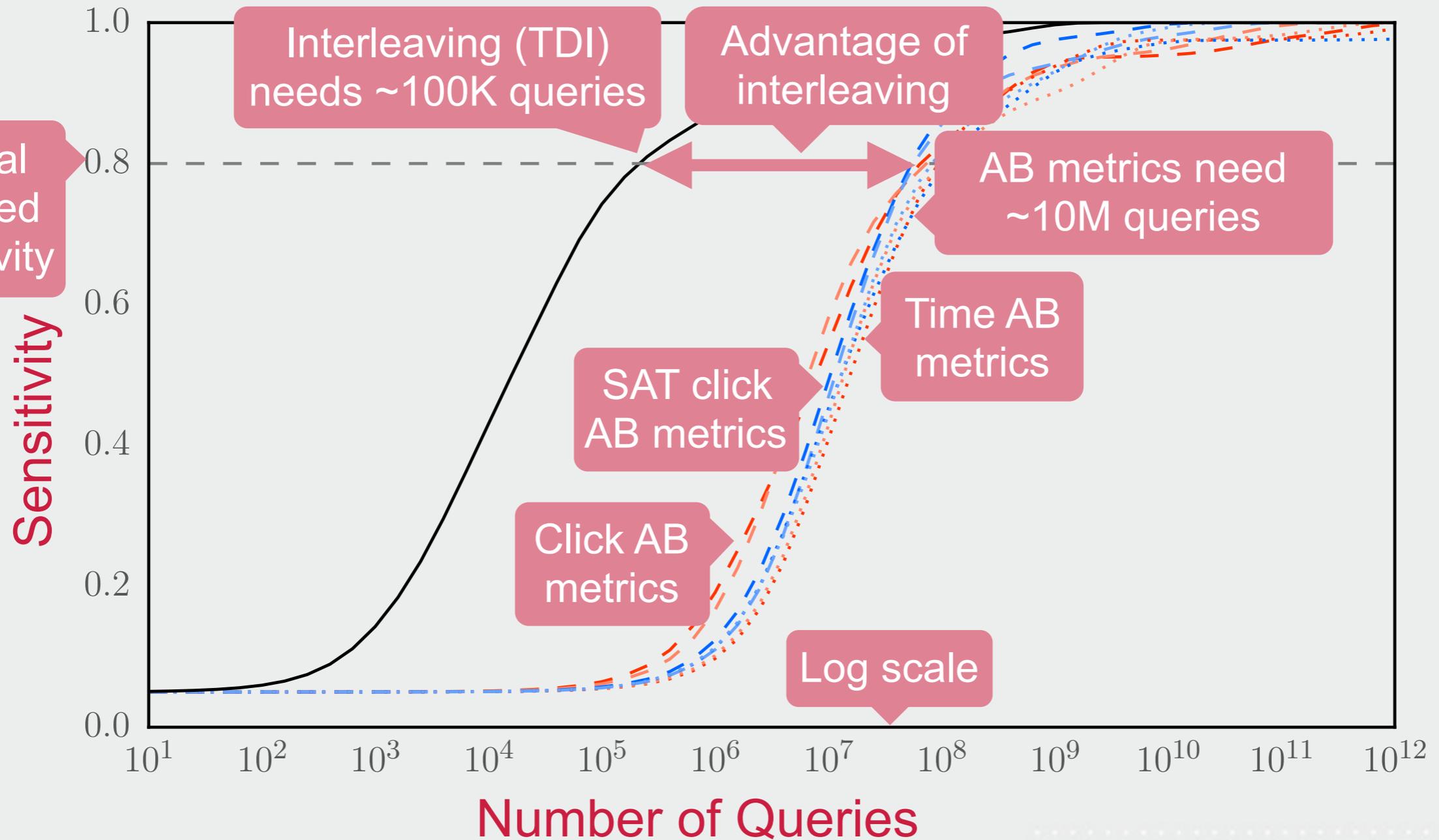
Data - Analysis - Sensitivity



Data - Analysis - Sensitivity



Data - Analysis - Sensitivity



Data - Analysis - Summary

Data - Analysis - Summary

❖ **AB Testing has low sensitivity**

Data - Analysis - Summary

- ❖ **AB Testing has low sensitivity**
- ❖ **Interleaving (TDI) has high sensitivity (10-100x AB)**

Data - Analysis - Summary

- ❖ **AB Testing has low sensitivity**
- ❖ **Interleaving (TDI) has high sensitivity (10-100x AB)**
- ❖ **Interleaving (TDI) has low agreement with AB metrics**

Data - Analysis - Summary

- ❖ **AB Testing has low sensitivity**
- ❖ **Interleaving (TDI) has high sensitivity (10-100x AB)**
- ❖ **Interleaving (TDI) has low agreement with AB metrics**

We aim to

Improve interleaving (TDI) to increase agreement with a given AB metric while maintaining sensitivity

Data - Analysis - Aim

	Sensitivity (required #queries)	Agreement with AB (prefer same ranker)
AB Testing	~10M 	~90% 

Data - Analysis - Aim

	Sensitivity (required #queries)		Agreement with AB (prefer same ranker)	
AB Testing	~10M		~90%	
Interleaving (TDI)	~100K		~60%	

Data - Analysis - Aim

	Sensitivity (required #queries)		Agreement with AB (prefer same ranker)	
AB Testing	~10M	⊗	~90%	⊙
Interleaving (TDI)	~100K	⊙	~60%	⊗
Improved Interleaving (TDI)	~100K ?	⊙	~90% ?	⊙

Outline

Motivation

Data + analysis

Methods + results

Conclusions

Methods

- 1. Matching AB Metrics**
2. Parameterized Credit Functions
3. Combined Credit Functions

Methods - Matching AB Metric

Methods - Matching AB Metric

❖ **Interleaving** traditionally counts **all clicks**

Methods - Matching AB Metric

- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...

Methods - Matching AB Metric

- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...
- ❖ ... we propose to **match AB metrics**

Methods - Matching AB Metric

- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks

Methods - Matching AB Metric

- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1

Methods - Matching AB Metric

- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1
 - ❖ SAT

Methods - Matching AB Metric

- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1
 - ❖ SAT

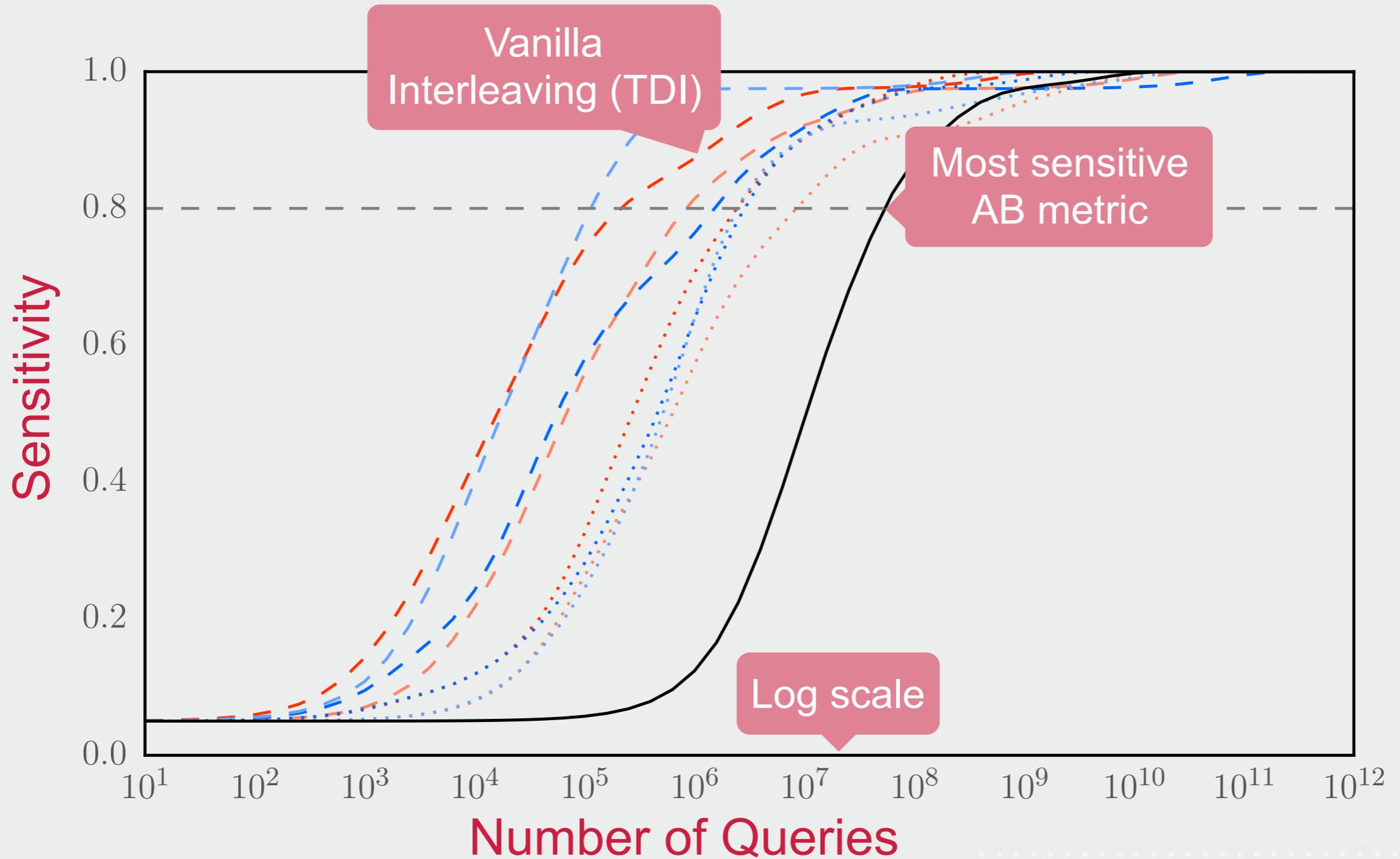
Filter out clicks,
can reduce sensitivity

Methods - Matching AB Metric

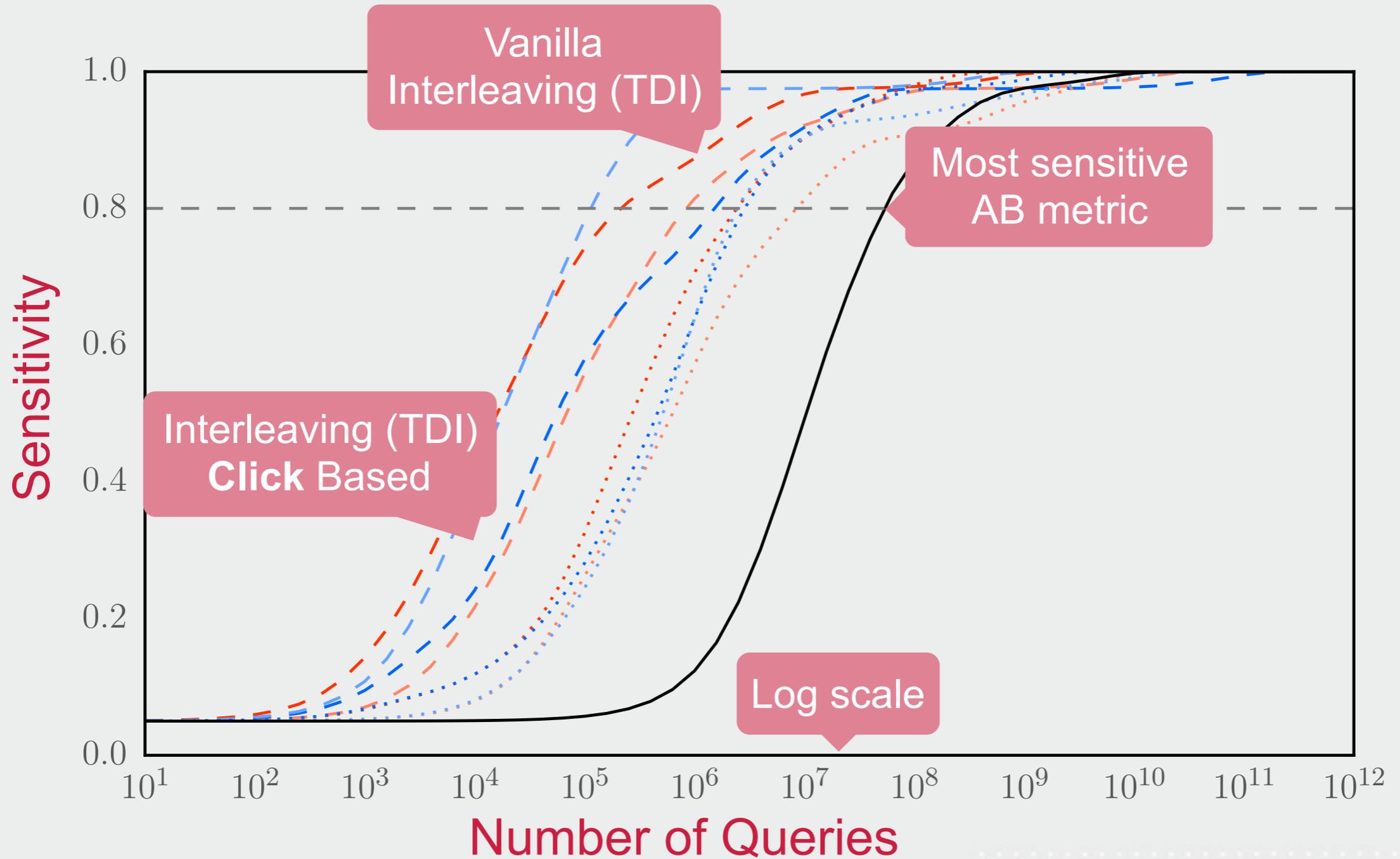
- ❖ **Interleaving** traditionally counts **all clicks**
- ❖ **Instead** of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1
 - ❖ SAT
 - ❖ Measure **time** to click

Filter out clicks,
can reduce sensitivity

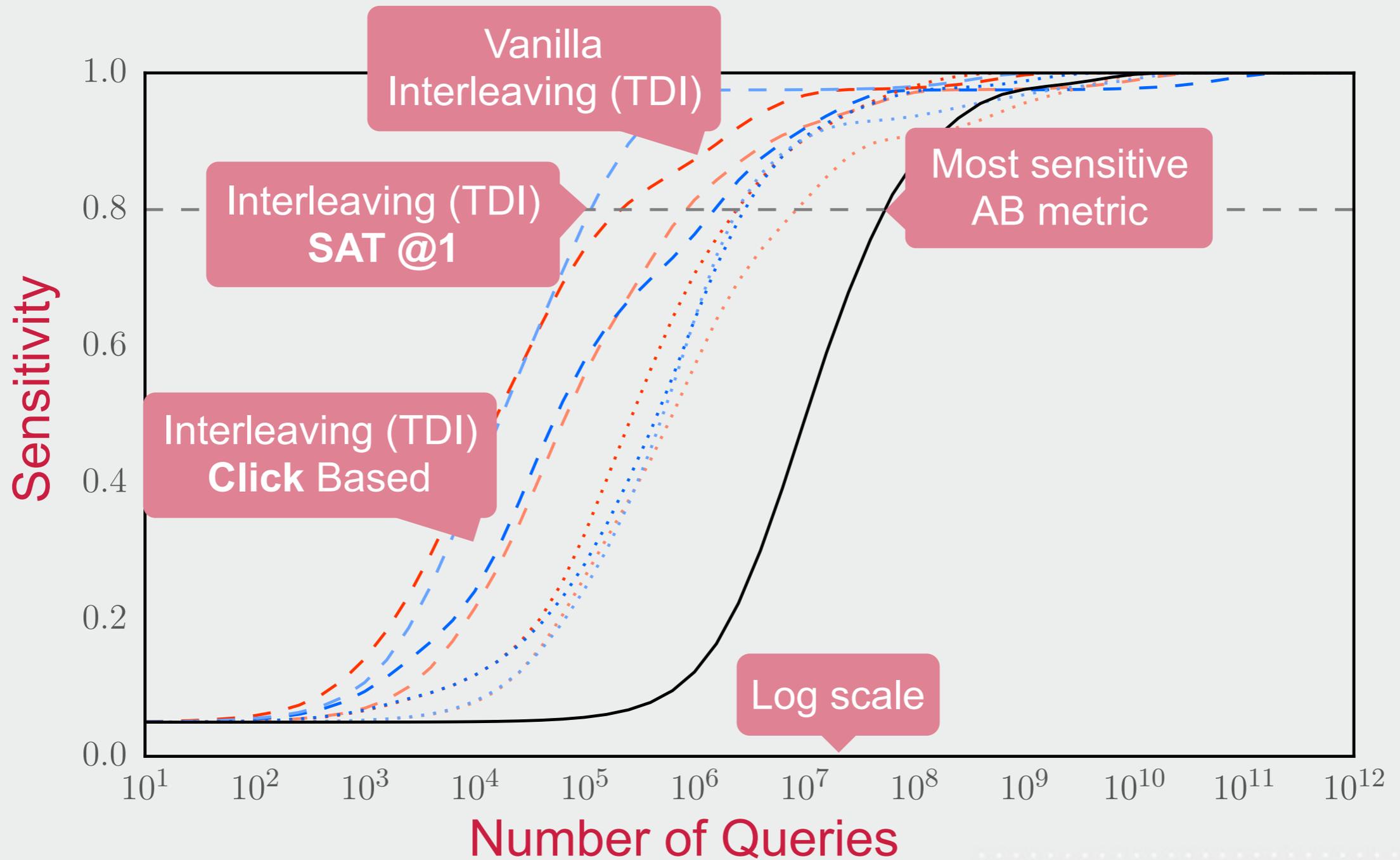
Methods - Matching AB Metric - Sensitivity



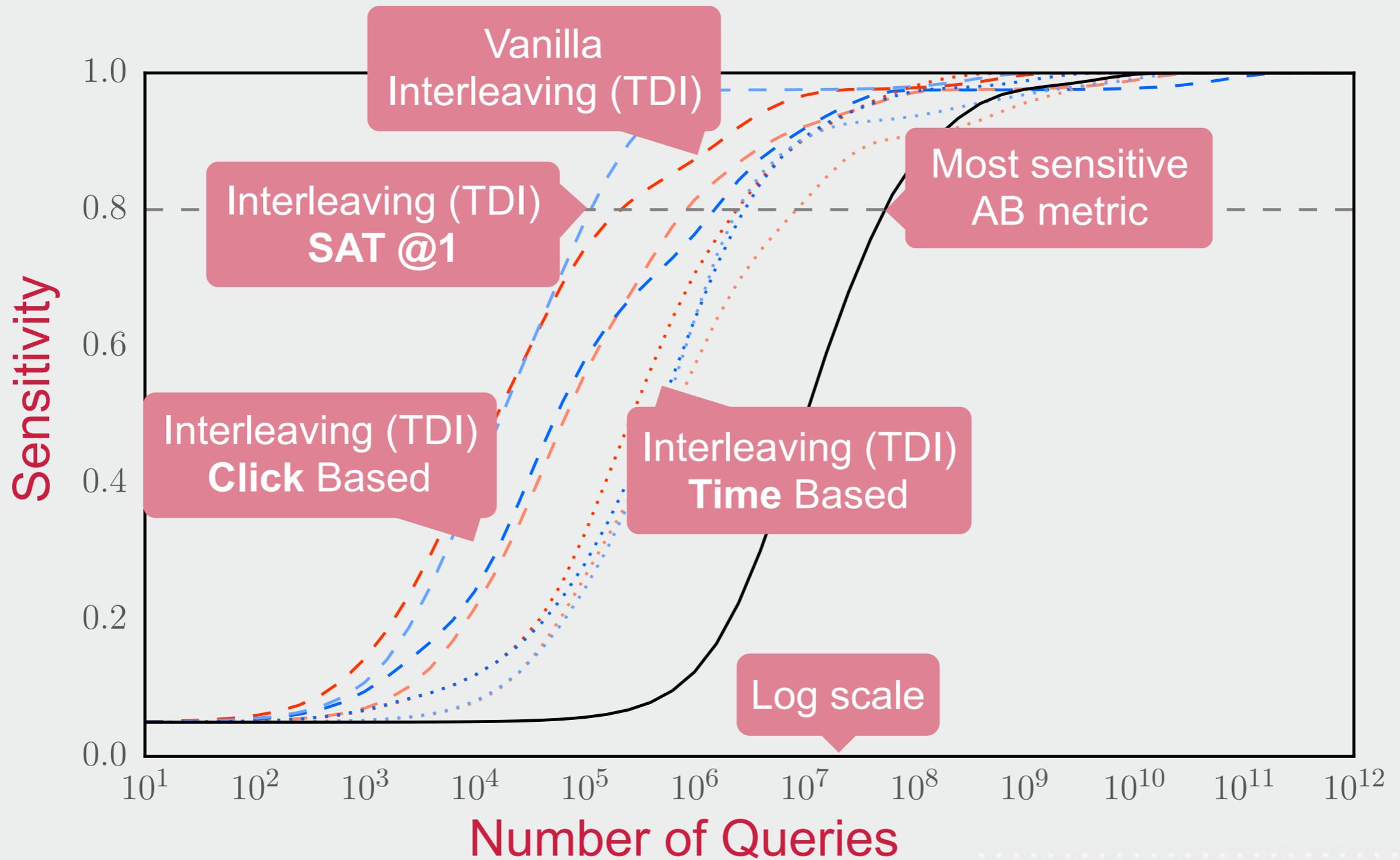
Methods - Matching AB Metric - Sensitivity



Methods - Matching AB Metric - Sensitivity



Methods - Matching AB Metric - Sensitivity



Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI
AB	0.63
AB@1	0.71
AB_s	0.71
AB_s@1	0.76
AB_T	0.53
AB_T@1	0.45
AB_{T,s}	0.47
AB_{T,s}@1	0.42

matching AB metric

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDI _s	TDI _s @1	TDI _T	TDI _T @1	TDI _{T,s}	TDI _{T,s} @1
AB	0.63							
AB@1	0.71	0.68						
AB _s	0.71		0.87					
AB _s @1	0.76			0.63				
AB _T	0.53				0.71			
AB _T @1	0.45					0.58		
AB _{T,s}	0.47						0.58	
AB _{T,s} @1	0.42							0.58

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDI _s	TDI _s @1	TDI _T	TDI _T @1	TDI _{T,s}	TDI _{T,s} @1
AB	0.63	0.66	0.84	0.66	0.61	0.61	0.58	0.53
AB@1	0.71	0.68	0.76	0.63	0.63	0.47	0.55	0.55
AB _s	0.71	0.68	0.87	0.68	0.68	0.58	0.61	0.55
AB _s @1	0.76	0.68	0.82	0.63	0.74	0.53	0.61	0.50
AB _T	0.53	0.55	0.47	0.55	0.71	0.55	0.68	0.58
AB _T @1	0.45	0.47	0.45	0.58	0.63	0.58	0.61	0.62
AB _{T,s}	0.47	0.55	0.53	0.71	0.66	0.66	0.58	0.53
AB _{T,s} @1	0.42	0.50	0.53	0.66	0.61	0.66	0.58	0.58

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDI _s	TDI _s @1	TDI _T	TDI _T @1	TDI _{T,s}	TDI _{T,s} @1
AB	0.63	0.66	0.84	0.66	0.61	0.61	0.58	0.53
AB@1	0.71	0.68	0.76	0.63	0.63	0.47	0.55	0.55
AB _s	0.71	0.68	0.87	0.68	0.68	0.58	0.61	0.55
AB _s @1	0.76	0.68	0.82	0.63	0.74	0.53	0.61	0.50
AB _T	0.53	0.55	0.47	0.55	0.71	0.55	0.68	0.58
AB _T @1	0.45	0.47	0.45	0.58	0.63	0.58	0.61	0.62
AB _{T,s}	0.47	0.55	0.53	0.71	0.66	0.66	0.58	0.53
AB _{T,s} @1	0.42	0.50	0.53	0.66	0.61	0.66	0.58	0.58

Highest agreement not on diagonal

Methods

1. Matching AB Metrics
- 2. Parameterized Credit Functions**
3. Combined Credit Functions

Methods - Parametrized Credit

Methods - Parametrized Credit

✿ We aim to increase agreement

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ **Parameterize TDI** with a SAT threshold t_s
 - ❖ $TDI_S^{t_s}$ and $TDI_{T,S}^{t_s}$

Remember, we have
a model that predicts
SAT probability

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ **Parameterize TDI** with a SAT threshold t_s
- ❖ $\text{TDI}_S^{t_s}$ and $\text{TDI}_{T,S}^{t_s}$

Click based

Time based

Remember, we have a model that predicts **SAT probability**

Methods - Parametrized Credit

- ✦ We aim to increase agreement

Remember, we have a model that predicts **SAT probability**

- ✦ **Parameterize TDI** with a SAT threshold t_s

- ✦ $TDI_S^{t_s}$ and $TDI_{T,S}^{t_s}$

Click based

Time based

Filter out non SAT clicks, **can reduce sensitivity**

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ **Parameterize TDI** with a SAT threshold t_s
 - ❖ $\text{TDI}_S^{t_s}$ and $\text{TDI}_{T,S}^{t_s}$
 - Click based
 - Time based
- ❖ Find **optimal threshold t_s**
 - ❖ Maximize agreement for **each** AB metric

Remember, we have a model that predicts **SAT probability**

Filter out non SAT clicks, **can reduce sensitivity**

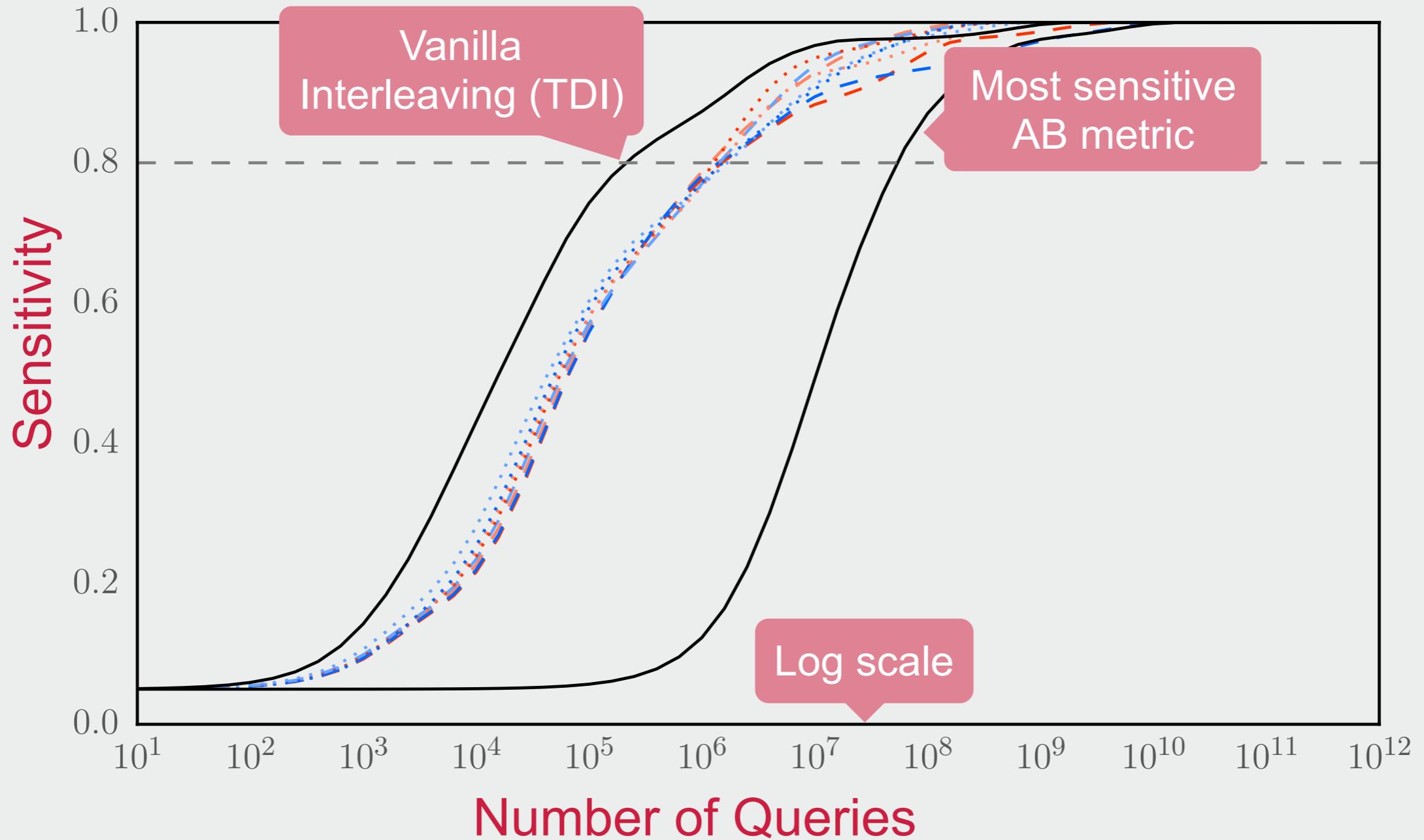
Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ **Parameterize TDI** with a SAT threshold t_s
 - ❖ $TDI_S^{t_s}$ and $TDI_{T,S}^{t_s}$
 - Click based
 - Time based
- ❖ Find **optimal threshold t_s**
 - ❖ Maximize agreement for **each** AB metric
- ❖ Repeat $n=100$ times:
 - ❖ Take bootstrap sample
 - ❖ Grid search to find t_s that maximizes agreement
 - ❖ Report performance on “out of bag” sample

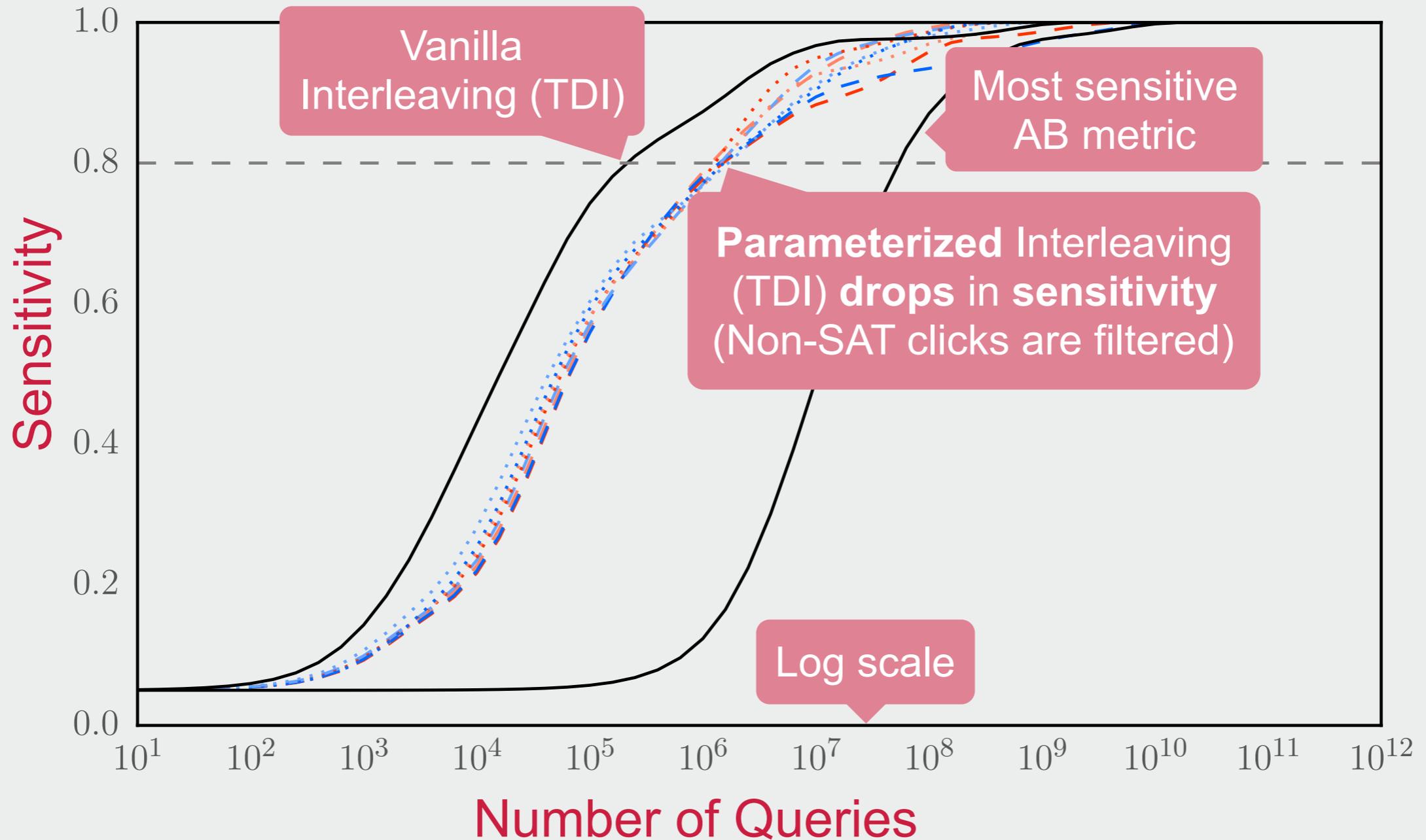
Remember, we have a model that predicts **SAT probability**

Filter out non SAT clicks, can reduce sensitivity

Methods - Parametrized Credit - Sensitivity



Methods - Parametrized Credit - Sensitivity



Methods - Parametrized Credit - Agreement

Vanilla

AB Metric	TDI
AB	0.63
AB@1	0.71
AB _s	0.71
AB _s @1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,s}	0.47
AB _{T,s} @1	0.42

Methods - Parametrized Credit - Agreement

AB Metric	Vanilla	Click based
	TDI	TDI _{s^{ts}}
AB	0.63	0.82
AB@1	0.71	
AB _s	0.71	
AB _s @1	0.76	
AB _T	0.53	
AB _T @1	0.45	
AB _{T,s}	0.47	
AB _{T,s} @1	0.42	

Methods - Parametrized Credit - Agreement

Vanilla

Click based

AB Metric	TDI	TDI _s ^{ts}
AB	0.63	0.82
AB@1	0.71	0.79
AB _s	0.71	0.84
AB _s @1	0.76	0.84
AB _T	0.53	0.47
AB _T @1	0.45	0.49
AB _{T,s}	0.47	0.46
AB _{T,s} @1	0.42	0.52

Methods - Parametrized Credit - Agreement

AB Metric	Vanilla	Click based	Time based
	TDI	TDI _{s^{ts}}	TDI _{T,S^{ts}}
AB	0.63	0.82	0.53
AB@1	0.71	0.79	0.54
AB _s	0.71	0.84	0.48
AB _s @1	0.76	0.84	0.48
AB _T	0.53	0.47	0.67
AB _T @1	0.45	0.49	0.62
AB _{T,S}	0.47	0.46	0.61
AB _{T,S} @1	0.42	0.52	0.62

Methods - Parametrized Credit - Agreement

AB Metric	Vanilla	Click based	Time based
	TDI	TDI _{s^{ts}}	TDI _{T,S^{ts}}
AB	0.63	0.82	0.53
AB@1	0.71	0.79	0.54
AB _s	0.71	0.84	0.48
AB _s @1	0.76	0.84	0.48
AB _T	0.53	0.47	0.67
AB _T @1	0.45	0.49	0.62
AB _{T,S}	0.47	0.46	0.61
AB _{T,S} @1	0.42	0.52	0.62

Methods

1. Matching AB Metrics
2. Parameterized Credit Functions
- 3. Combined Credit Functions**

Methods - Combined Credit

Methods - Combined Credit

❖ Combine parameterized credit functions

$$❖ w_S \cdot TDI_{S,ts} + w_T \cdot TDI_{T,S,ts}$$

Click weight

Time weight

Methods - Combined Credit

❖ Combine parameterized credit functions

$$❖ w_S \cdot TDI_{S^{ts}} + w_T \cdot TDI_{T,S^{ts}}$$

Click weight

Time weight

❖ Find optimal weights

❖ Maximizing agreement

Methods - Combined Credit

- ❖ **Combine parameterized credit functions**

- ❖ $w_S \cdot TDI_{S^{ts}} + w_T \cdot TDI_{T,S^{ts}}$

Click weight

Time weight

- ❖ Find optimal weights

- ❖ Maximizing agreement

- ❖ Using the same maximization procedure

- ❖ Bootstrap sample, parameter sweep

Methods - Combined Credit - Agreement

AB Metric	TDI
AB	0.63
AB@1	0.71
AB _s	0.71
AB _s @1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,s}	0.47
AB _{T,s} @1	0.42

Methods - Combined Credit - Agreement

AB Metric	TDI	$TDI_{T,S}^W$		
		agreement	Click weight W_S	Time weight W_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71			
AB _s	0.71			
AB _s @1	0.76			
AB _T	0.53			
AB _T @1	0.45			
AB _{T,S}	0.47			
AB _{T,S} @1	0.42			

Methods - Combined Credit - Agreement

AB Metric	TDI	$TDI_{T,S}^W$		
		agreement	Click weight W_S	Time weight W_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _s	0.71	0.85	1.00	0.00
AB _s @1	0.76	0.83	1.00	0.02
AB _T	0.53	0.68	0.99	0.90
AB _T @1	0.45	0.56	0.96	0.79
AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S} @1	0.42	0.50	0.06	0.25

Methods - Combined Credit - Agreement

AB Metric	TDI	$TDI_{T,S}^W$		
		agreement	Click weight W_S	Time weight W_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _s	0.71	0.85	1.00	0.00
AB _s @1	0.76	0.83	1.00	0.02
AB _T	0.53	0.68	0.99	0.90
AB _T @1	0.45	0.56	0.96	0.79
AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S} @1	0.42	0.50	0.06	0.25

Methods - Combined Credit - Agreement

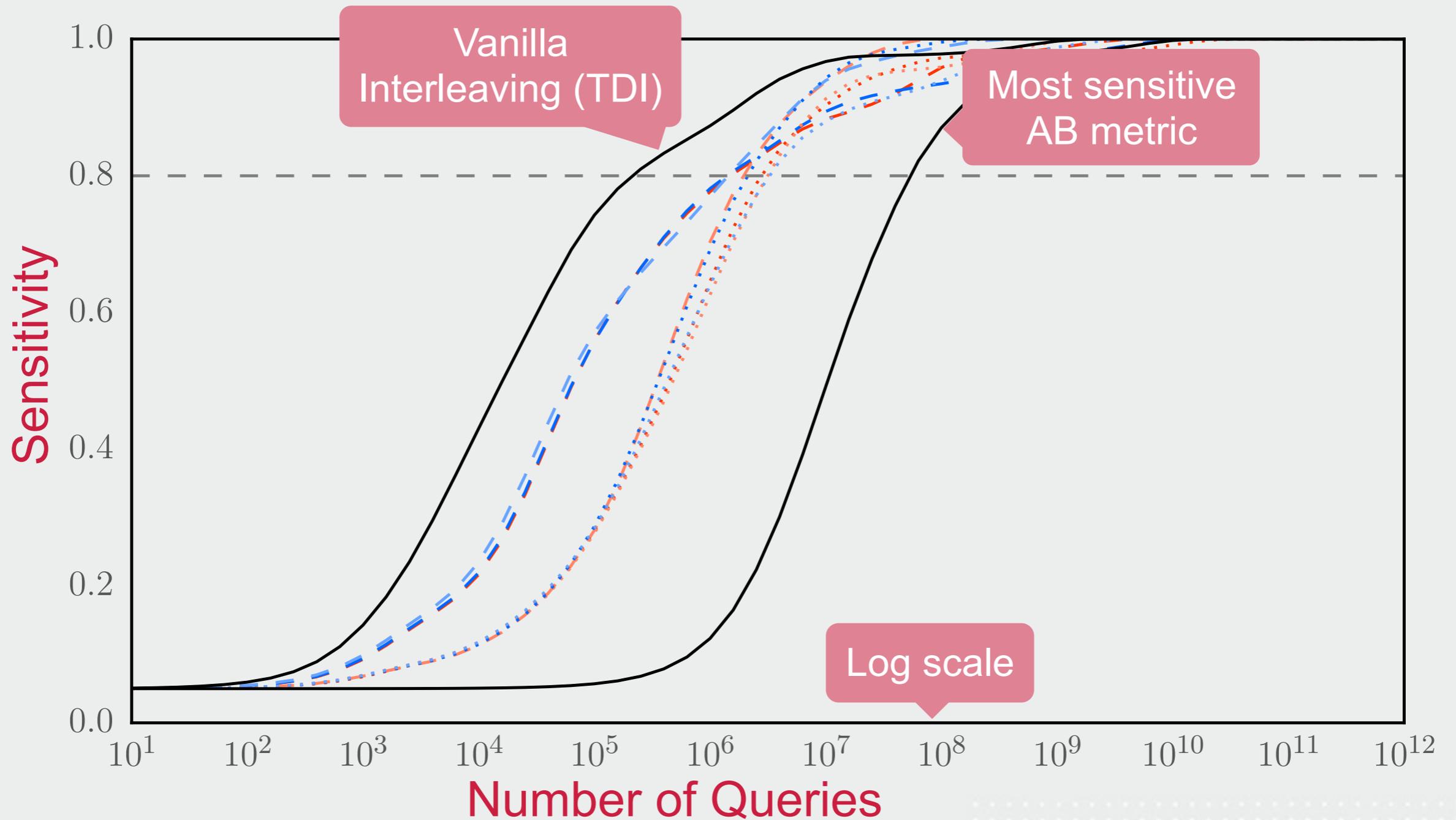
AB Metric	TDI	TDI _{T,S} ^W		
		agreement	Click weight <i>W_s</i>	Time weight <i>W_T</i>
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _s	0.71	0.85	1.00	0.00
AB _s @1	0.76	0.83	1.00	0.02
AB _T	0.53	0.68	0.99	0.90
AB _T @1	0.45	0.56	0.96	0.79
AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S} @1	0.42	0.50	0.06	0.25

Methods - Combined Credit - Agreement

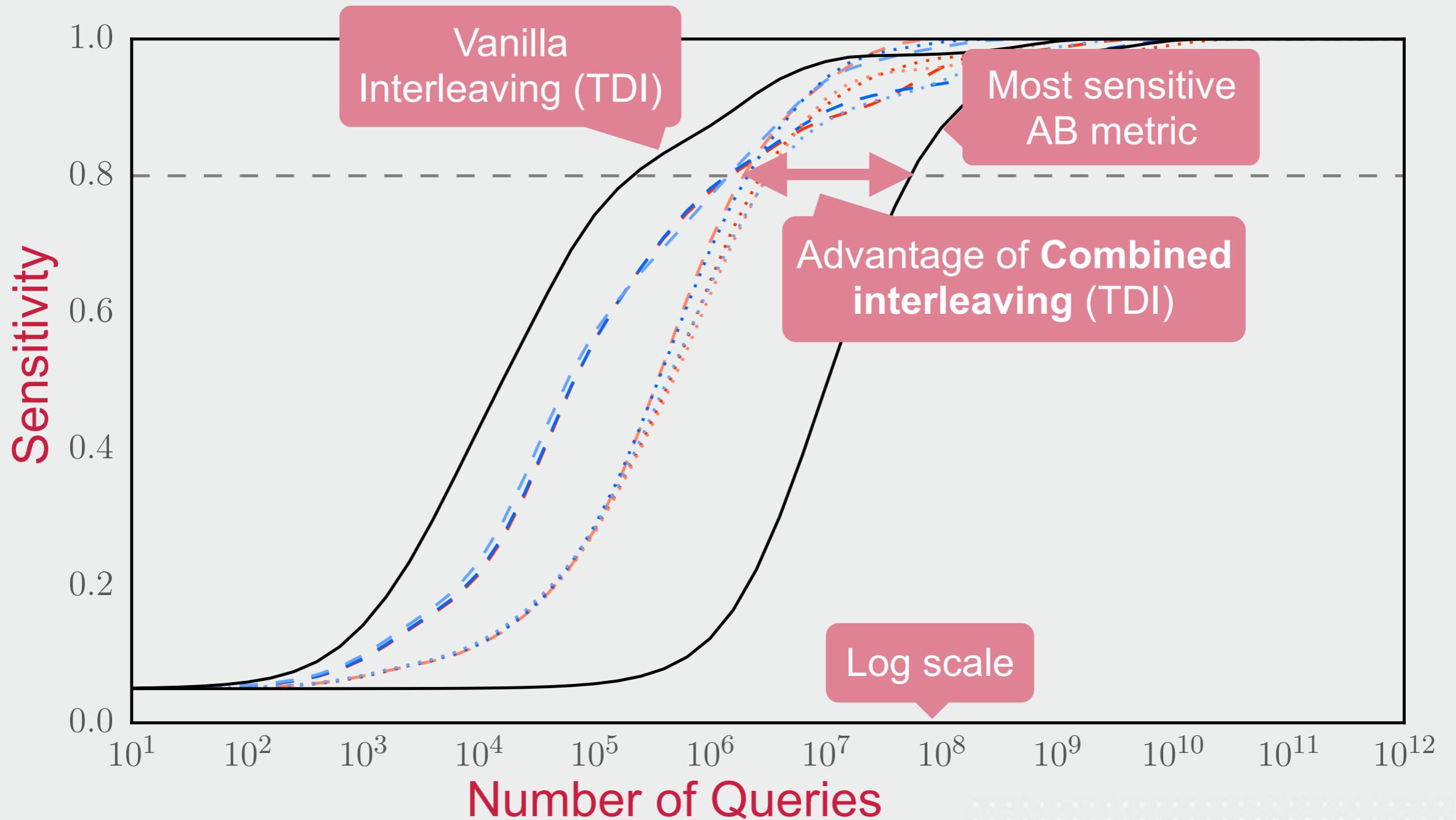
AB Metric	TDI	$TDI_{T,S}^W$		
		agreement	Click weight W_S	Time weight W_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _s	0.71	0.85	1.00	0.00
AB _s @1	0.76	0.83	1.00	0.02
AB _T	0.53	0.68	0.99	0.90
AB _T @1	0.45	0.56	0.96	0.79
AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S} @1	0.42	0.50	0.06	0.25

All significantly better than TDI

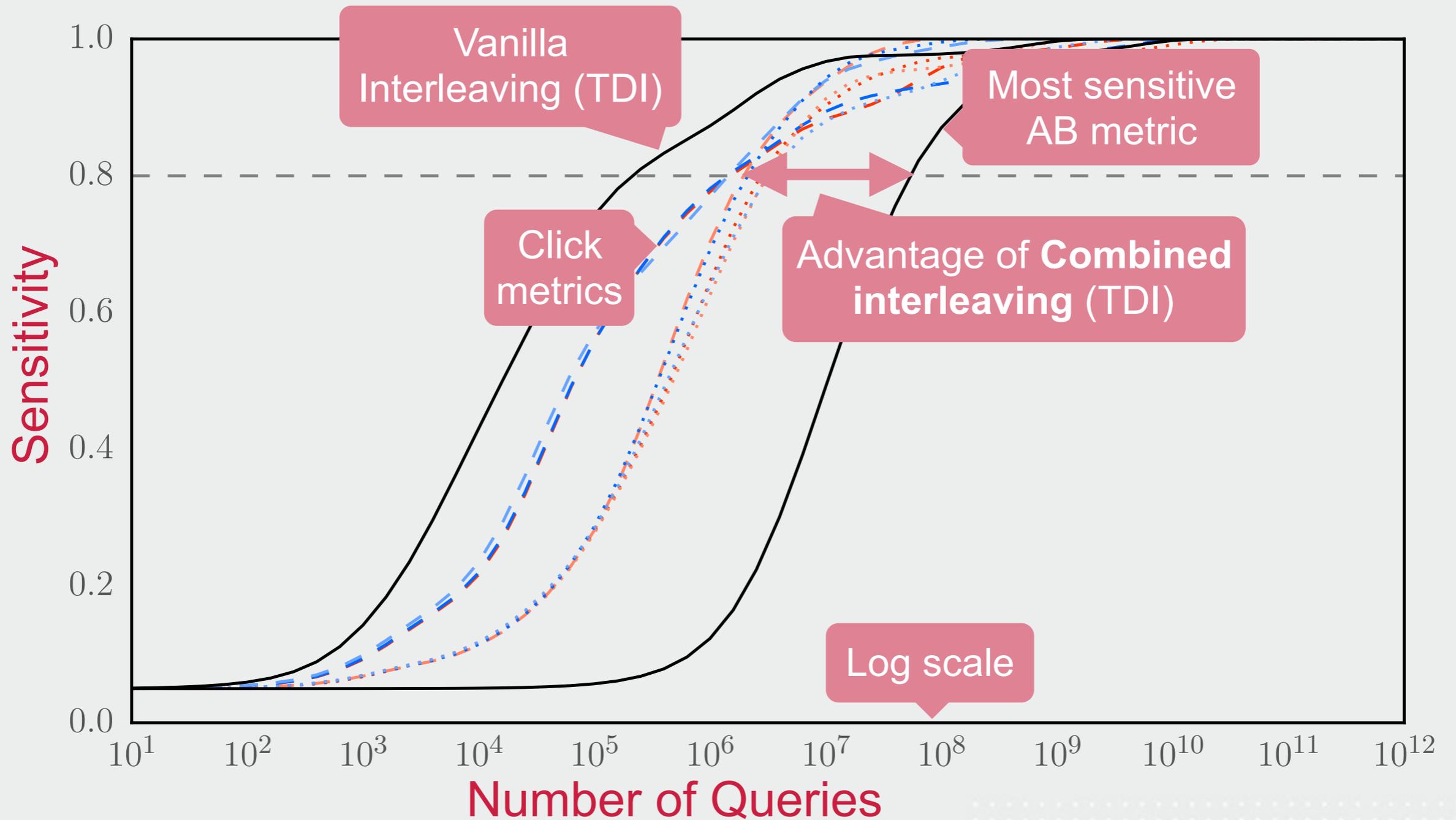
Methods - Combined Credit - Sensitivity



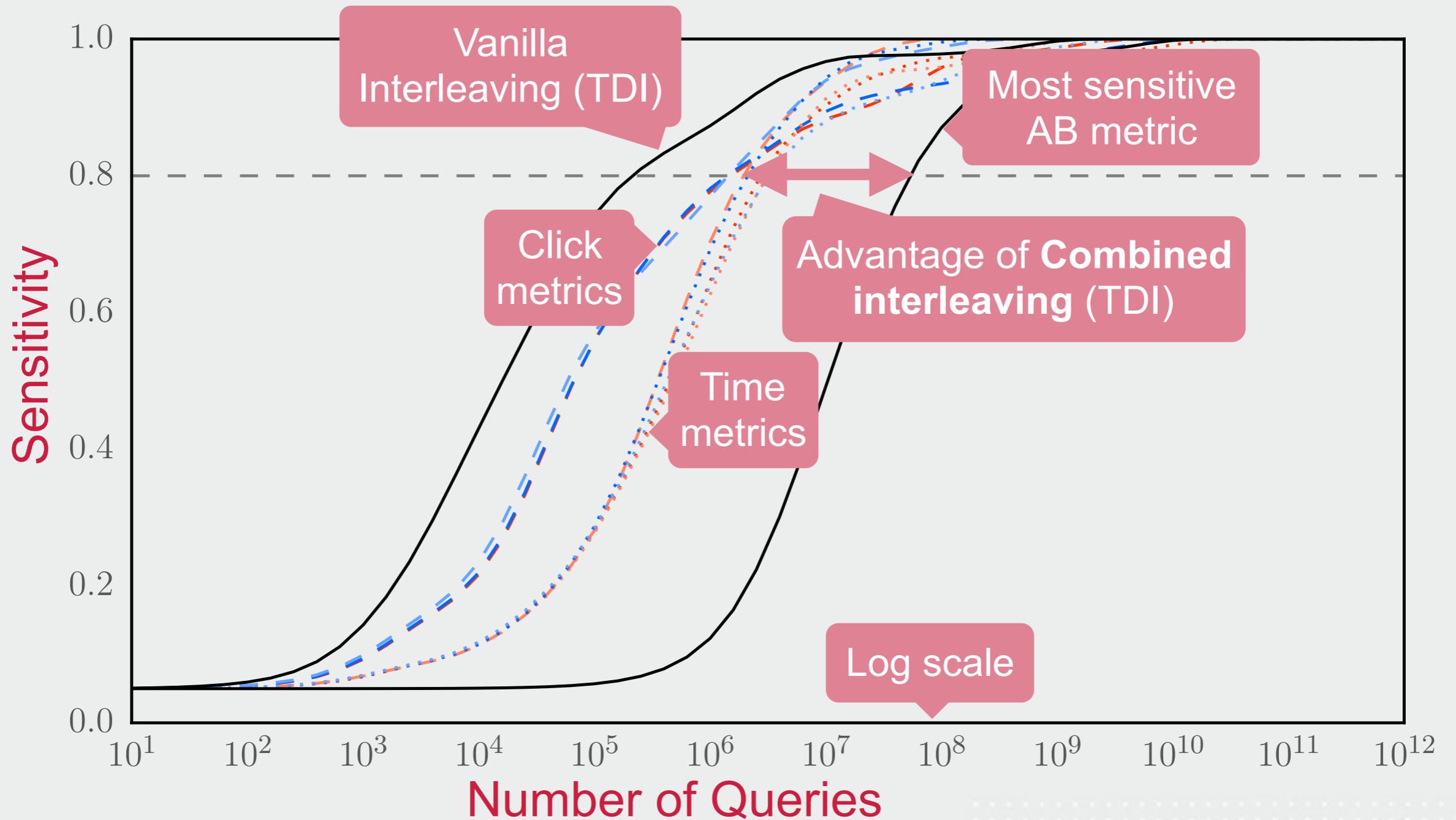
Methods - Combined Credit - Sensitivity



Methods - Combined Credit - Sensitivity



Methods - Combined Credit - Sensitivity



Outline

Motivation

Data + analysis

Methods + results

Conclusions

Conclusions - Data Analysis

Conclusions - Data Analysis

✿ Sensitivity:

Confirming earlier findings

- ✦ **AB Testing is 10-100x less sensitive than Interleaving**

Conclusions - Data Analysis

❖ Sensitivity:

Confirming earlier findings

- ❖ **AB Testing is 10-100x less sensitive than Interleaving**

❖ Agreement

New insight

- ❖ **Between AB Testing and Interleaving (TDI) is low: <76%**

Conclusions - Methods

Conclusions - Methods

- ❖ Interleaving (TDI) with just credit **matching** AB metrics
 - ❖ **Unpredictable** performance

Conclusions - Methods

- ❖ Interleaving (TDI) with just credit **matching** AB metrics
 - ❖ **Unpredictable** performance

- ❖ Interleaving (TDI) with **parameterized** credit functions
 - ❖ Improvements for **some** AB metrics

Conclusions - Methods

- ❖ Interleaving (TDI) with just credit **matching** AB metrics
 - ❖ **Unpredictable** performance
- ❖ Interleaving (TDI) with **parameterized** credit functions
 - ❖ Improvements for **some** AB metrics
- ❖ Interleaving (TDI) with **combined** credit functions
 - ❖ Improvements for **all** AB metrics

Conclusions - Future Work

Conclusions - Future Work

- ❖ Consider **even richer user signals** (sessions, task level features)

Conclusions - Future Work

- ❖ Consider **even richer user signals** (sessions, task level features)
- ❖ Take **magnitude and uncertainty** of AB metric differences into account

Conclusions - Future Work

- ❖ Consider **even richer user signals** (sessions, task level features)
- ❖ Take **magnitude and uncertainty** of AB metric differences into account
- ❖ Understanding of **where and why agreement is low or high**

Conclusions - Future Work

- ❖ Consider **even richer user signals** (sessions, task level features)
- ❖ Take **magnitude and uncertainty** of AB metric differences into account
- ❖ Understanding of **where and why agreement is low or high**
- ❖ Apply to **other types of ranking systems**

Take Away

Take Away

- ✦ **Richer user signals in interleaving**

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement of interleaving with an AB metric can be made as high as 87%**

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement of interleaving with an AB metric can be made as high as 87%**
- ❖ **While maintaining high sensitivity of interleaving**

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement of interleaving with an AB metric can be made as high as 87%**
- ❖ **While maintaining high sensitivity of interleaving**
- ❖ **Weak signals can be measured with a strong (but biased) proxy**

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement of interleaving with an AB metric can be made as high as 87%**
- ❖ **While maintaining high sensitivity of interleaving**
- ❖ **Weak signals can be measured with a strong (but biased) proxy**

❖ Microsoft®
Research

❖  UNIVERSITY OF AMSTERDAM

❖ <http://anneschuth.nl>

❖ @anneschuth